



1 **Converging Human Intelligence with AI Systems to Advance Flood Evacuation Decision Making**

2
3 Rishav Karanjit^{1,2}, Vidya Samadi³, Amanda Hughes⁴, Pamela Murray-Tuite⁵, Keri Stephens⁶,

4 1. School of Computing, Clemson University, SC, USA.

5 2. Amazon Web Service, Seattle, OR, USA.

6 3. Department of Agricultural Sciences, Clemson University, SC, USA.

7 4. Computer Science Department, Brigham Young University, UT, USA

8 5. The Glenn Department of Civil Engineering, Clemson University, SC, USA.

9 6. Moody College of Communication, The University of Texas at Austin, TX, USA

10
11 *Corresponding author: samadi@clemson.edu*

12 **Abstract.** The powers that artificial intelligence (AI) has developed are impressive, with recent success in
13 leveraging human expertise at various stages of model development. AI can attain its full potential only if,
14 as part of its intelligence, it also actively teams with humans to co-create solutions. Combining AI
15 simulation with human intelligence through data convergence can improve decision-making processes and
16 provide a capacity akin to a "teaming intelligence." This research, for the first time, introduces the concepts
17 of Human-AI Convergence (HAC) capabilities for flood evacuation decision-making. The objective of this
18 study was to develop a unique, computationally effective surrogate HAC system for flood evacuation
19 decision-making that integrates the distinctive features of AI with transportation geospatial data, a river
20 hydraulic model, and human data from X (previously Twitter) to visualize flood inundation areas and
21 suggest re-routing. The HAC system is smartly designed to forecast flood stage levels using AI across the
22 US Geological Survey gauging stations and combine the results with Manning's equation results and
23 transportation data, integrated into a web-based Google Earth visualization architecture. The technology
24 has been tested in the Lowcountry of South Carolina, where previous flooding disasters caused considerable
25 damage to the transportation networks and increased traffic on evacuation routes. This state-of-the-art HAC
26 system— a flood evacuation product— stands to advance the frontier of human-AI collaborative research
27 in the context of real-time flood emergency management and response.

28
29 **Keywords:** Artificial Intelligence; Human-AI Convergence; Flood Emergency Management; Evacuation
30 Decision Making and Planning.

31 32 **1. Introduction**

33 Evacuation is crucial for minimizing the risk of injury or loss of life during flooding events. However, the
34 decision to evacuate can be complex, involving multiple factors including social considerations, resource
35 availability, isolation of location, and capacity of the infrastructure (Kolen et al., 2013). The costs of an
36 evacuation in the case of hurricanes in the United States can exceed 1 million dollars per mile due to losses
37 in commerce, productivity, and direct losses to goods (Wolshon et al., 2005). To reduce this cost,
38 deterministic models such as a heuristically driven flood evacuation planning model (Bennett et al., 2017)
39 and stochastic models such as a Fuzzy logic-based decision support system (Jia et al., 2016) have been
40 developed to aid decision-makers in planning and preparing for the flood evacuation processes. However,
41 when a flood disaster occurs, analyzing complex information and data to make quick evacuation decisions



42 is a challenging task for decision-makers and authorities. Therefore, providing more rapid and accurate
43 evacuation modeling is essential for a safe and smart emergency response and decision-making.

44

45 Machine learning approaches are increasingly becoming a viable solution for flood evacuation
46 decisions. Scholars have recently developed machine learning models to forecast flooding and determine
47 safe evacuation routes during emergencies (Sreejith et al., 2022; Wang et al., 2023). The results of these
48 studies are important for rapid evacuation decision-making, however, a mechanism to incorporate decision-
49 makers knowledge and data into machine-learning approaches is lacking. The approach of uniting data from
50 humans and machine learning leverages the strengths of humans and machine learning systems, resulting
51 in more efficient and effective flood evacuation decisions. Indeed, combining machine learning simulation
52 with human understanding and strategic abilities through data convergence may optimize the flood
53 evacuation process and provide a capacity akin to a "teaming intelligence." In this human-AI convergence
54 (HAC) system, humans can perform tasks such as search and rescue, communication, and flood damage
55 validation, which require human knowledge and social skills while machine learning can perform flood
56 forecasting and analyze massive real-time data and information. This cooperation is driven by a shared
57 objective, which necessitates exchanging crucial information through diverse forms of communication,
58 prediction, and the achievement of high-level coordination tasks (McNeese, et al. ,2018).

59

60 Previous studies on the concepts similar to HAC have focused on the interaction and effectiveness of human
61 teams with AI working in robotic swarms (Seeber, et al., 2020) with landed aircraft perimeter security
62 (Madni & Madni, 2018) in collaborative games (Ong, et al., 2012), to identify risky human behavior
63 (Stephens et al., 2023), and how various factors such as a person's understanding of the limits or mistakes
64 of a machine learning system might affect team performance in a HAC implementation (Bansal, et al.,
65 2019; Liang et al., 2019;). These studies have led to increased growth in HAC literature, where humans and
66 AI data meet at a point to work together in collaboration and carry out complex tasks as an integrated unit.
67 However, HAC has never been applied for flood response and evacuation problems, and this area could
68 benefit from creative solutions.

69

70 The goal of this study is to address this knowledge gap by synthesizing and analyzing HAC competence in
71 flood evacuation decisions and harnessing the potential of machine learning as a partner in real-time
72 decision-making. This research examines the step-by-step structure of employing a HAC system for flood
73 evacuation planning in South Carolina, USA. The intention is not to include all possible algorithms,
74 applications, and techniques, but rather to provide case study applications where HAC system has been
75 successfully implemented. As part of this study, an HAC system was developed for flood evacuation
76 decision-making to provide a general structure for researchers to use HAC concepts to devise effective
77 systems that cooperate well. Additionally, the project evaluates the state-of-the-art in this area, and, in doing
78 so, provides a research agenda and a roadmap for future HAC studies. Our developed HAC system
79 combines machine learning models with human data to predict flood depth and inundation areas and then
80 use these forecasts to determine flood evacuation rerouting decisions. The system includes machine
81 learning approaches for forecasting floods across the US Geological Survey (USGS) gauging stations and
82 incorporates the results into a Height Above Nearest Drainage (HAND) model to calibrate inundation areas
83 in real-time. In addition, we leveraged human data into the HAC system by integrating X (previously



84 Twitter) data into the system. In this integrated HAC framework, the fusion of flood level predictions, a
85 river hydraulic model, transportation data, and real-time X observations heralds an innovative paradigm in
86 flood evacuation prediction and response strategies.

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88 The remainder of this paper is structured as follows: Section 2 provides an introduction to the machine
89 learning models, human data, river hydraulic model, rerouting approach, HAC workflow, and performance
90 metrics. Section 3 presents the results of the HAC applications. Finally, Section 4 presents the discussion,
91 conclusions, and paths for future research.

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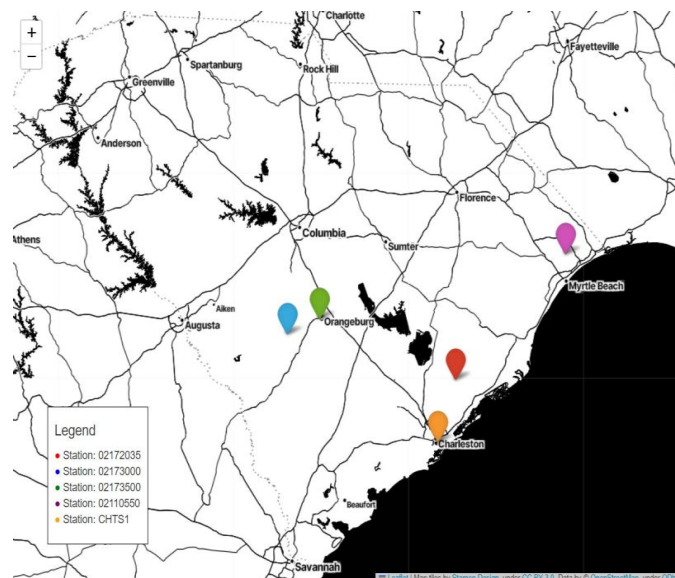
93 2. Methodology

94 2.1. Study Area and Data

95 Our HAC system was developed and tested for the Lowcountry in South Carolina (SC), USA where
96 frequent flooding caused significant damage to critical infrastructure, properties, and people's lives. The
97 Lowcountry is characterized by a low elevation, flat terrain area prone to inundation conditions and storm
98 surge. Following recent major flooding such as the SC Flood of 2015 and Hurricane Matthew in 2016, many
99 local roads in the Lowcountry were under water, which limited mobility, hampered evacuation response,
100 and in some places isolated communities. Roads in this region were not built high enough to accommodate
101 water flowing around and under them (Phillips, 2020). Consequently, managing flood damage and
102 facilitating evacuations pose major challenges in this region.

103 We tested the HAC system for multiple USGS gauging stations in the Lowcountry, as case studies (see
104 Figure 1). Rainfall and river data were collected from the USGS and the National Weather Service (NWS).
105 We trained the machine learning models for three USGS gauging stations located in the Lowcountry,
106 including Turkey Creek (USGS02172035), South Fork Edisto River (USGS02173000), and North Fork
107 Edisto River (USGS02173500), shown in Figure 1.

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Figure 1: The USGS gauging stations in the Lowcountry, SC used in this research.



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112 Historical time series data of precipitation and gauge height obtained from the USGS were used to train
113 machine learning algorithms. During no-flood events, the gauge height of the river was slow-changing.
114 Conversely, gauge height values changed significantly during flooding events over short intervals of 15
115 minutes. Since the flood prediction task was defined on an hourly basis, we used a pandas (McKinney,
116 2010) library to calculate the cumulative daily data. We used machine learning algorithms, NWS rainfall
117 forecast data, and a Rational method along with a rating curve conversion tool (explained in the next
118 sections) to predict flood level (or gauge height of the river) in ungauged/poorly gauged watersheds in the
119 Lowcountry, SC.

120

121 **2.2. Machine Learning Algorithms**

122 We trained two types of RNN models, i.e., Long Short-Term Memory (LSTM) and Gated Recurrent Unit
123 (GRU; Cho, 2014) using three USGS gauging stations. For each station, we used Optuna (Akiba et al.,
124 2019) to optimize the hyperparameters. We trained 30 models for each station (overall 180 models [2
125 models, 3 stations and 30 models each]) and used the best model for real-time flood forecasting. During
126 training, we used the pruning technique in Optuna as an early stopping technique. Pruning within the
127 Optuna hyperparameter optimization library stops RNN training early if it is deemed unlikely to produce a
128 better result than the previous best-known model configuration (Akiba et al., 2019). The pruning technique
129 enables user to stop model training efficiently if it is deemed unlikely to produce better results without
130 sacrificing the quality of results. From the 180 models produced during training, the six best models were
131 selected from the Optuna library (for three gauging stations and two models), and then the three best models
132 were chosen manually based on performance metrics.

133

134 The architecture of LSTM and GRU variants were specifically modified to address the issue of vanishing
135 gradients that are commonly encountered in conventional recurrent networks. LSTM is equipped with a
136 specialized memory cell capable of retaining information for extended periods. Additionally, this network
137 features three distinct types of gates - namely, the input gate, forget gate, and output gate - which regulate
138 the inflow and outflow of information to and from the memory cell. The gates incorporated in the network
139 facilitate the selective retention or omission of information, rendering it highly appropriate for applications
140 that entail the manipulation and retention of sequential data, such as Natural Language Processing (NLP),
141 speech recognition, and time series prediction. The LSTM network receives input data as a sequential vector
142 set, with each individual LSTM unit processing a single vector at each time step. The output of each LSTM
143 unit is a hidden state vector that is subsequently utilized as input for the following time step. The LSTM
144 model can effectively model intricate sequential data by using gates to regulate the flow of information
145 within the network. This enables the model to retain information from past inputs and leverage it to make
146 informed predictions about future inputs.

147

148 Our study employed an LSTM consisting of six layers, a dropout value, and a dense layer. The first three
149 hidden layers were followed by a dropout layer, which was then followed by the remaining LSTM layers.
150 This was succeeded by a flattened layer and a dense layer containing five neurons. The spatial dimensions
151 of the input are reduced to the size of the channel by a flattened layer. The LSTM layer is designed to
152 predict the subsequent 5 data points (5 hours in advance) by utilizing the preceding 48 data points (48 hours)



153 as “look back” time. The dropout rate, number of units for each layer and epoch number were decided after
 154 training 240 models using Optuna. This is because the quantity of water flowing into and out of a river
 155 system affects the height of a gauge. The river system receives runoff from precipitation, whereas the runoff
 156 output from the system is represented by discharge or gauge height. Briefly, the gauge height of the river
 157 was predicted using LSTM and GRU models, the best model was then selected, which was the LSTM, for
 158 forecasting gauge height in real-time using NWS rainfall forecast data. Figure 2 illustrates the flood
 159 forecasting workflow using LSTM.

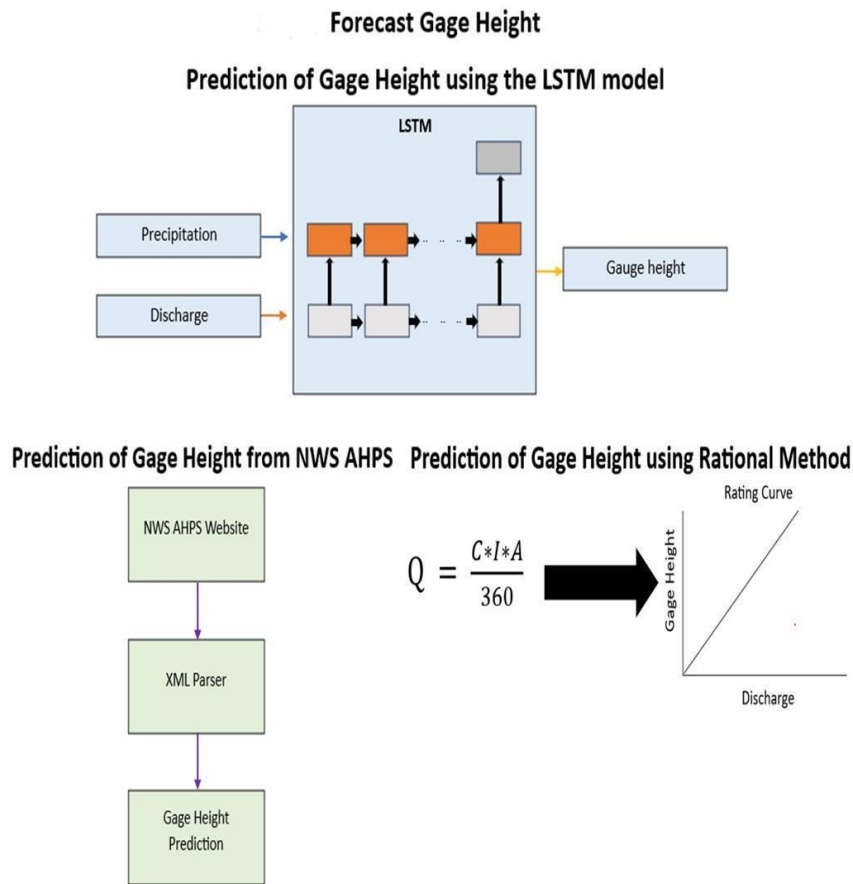


Figure 2: Flood forecasting workflow using LSTM as the best model.

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2.2.1 Performance Metrics Used for Machine Learning Modeling Evaluation

Several performance measures are utilized in this research to assess LSTM and GRU performance. They are Mean Square Error (MSE), Mean Absolute Error (MAE), Mean absolute scaled error (MASE), the Nash–Sutcliffe model efficiency coefficient (NSE), and Huber Loss.

MSE (Equation 1) is the average square of the difference between the model's predicted data and the actual data throughout the whole dataset.



170
$$MSE = \frac{1}{n} \sum_{i=1}^n (Y_i - \hat{Y}_i)^2$$
 Equation (1)

171 Where:

172 \hat{Y}_i is predicted gauge height. Y_i is observed gauge height. n is the length of the dataset.

173

174 MAE (Equation 2) is the average magnitude of the difference between the model's predicted and observed
175 flood gauge height data for a collection of predictions and observations as a measure of the magnitude of
176 errors for the entire dataset.

177
$$MAE = \frac{\sum_{i=1}^n |Y_i - \hat{Y}_i|}{n}$$
 Equation (2)

178 Where:

179 \hat{Y}_i is predicted gauge height. Y_i denotes observed gauge height. n represents the length of the dataset.

180

181 MASE (Equation 3) is an alternative to metrics like MAE to provide a more interpretable scale. To calculate
182 MASE, we divide the MAE of the forecasting method with the MAE obtained when using the previous
183 observation as the forecast for the next observation.

184

185
$$MASE = \frac{MAE_{forecast}}{MAE_{naive}}$$
 Equation (3)

186 Where:

187 $MAE_{forecast}$ is MAE of the forecast method. MAE_{naive} represents MAE obtained when using the previous
188 observation as the forecast for the next observation.

189

190 The Huber loss (Equation 4) is a robust loss function used in regression problems. It combines the properties
191 of the MAE and the MSE. The Huber loss is quadratic for small error values (similar to MSE) and linear
192 for large error values (similar to MAE), making it less sensitive to outliers than the MSE. The ideal value
193 of huber loss is zero; closer the value to zero, better the model performance.

194
$$L_{\delta}(y, f(x)) = \begin{cases} \frac{1}{2} (y - f(x))^2 & \text{if } |y - f(x)| \leq \delta \\ |y - f(x)| - \frac{1}{2} \delta^2 & \text{otherwise} \end{cases}$$
 Equation (4)

196 Where:

197 y is the observed gauge height. $f(x)$ denotes the predicted gauge height. δ represents a threshold value.

198

199 2.3. Rational Method

200 The Rational method (Equation 6) is a deterministic hydrological approach commonly used for estimating
201 peak flow rate or discharge in an ungauged watershed. It is based on the principle that the peak flow rate is
202 directly proportional to the rainfall intensity, the area of the catchment, and a runoff coefficient that
203 considers the characteristics of the land use and soil type in the area. This method uses a simple
204 mathematical equation to estimate flood peak discharge (Q) based on three inputs: the rainfall intensity (I),
205 the drainage area (A), and the runoff coefficient (C). The equation is given as:

206

207
$$Q = \frac{C * I * A}{360}$$
 Equation (5)

208



209 The Equation 5 involves: The measurement of I in inches per hour (in/hr), the expression of A in acres, and
210 the utilization of C as a dimensionless factor.

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212 To obtain the value of Q in cubic feet per second (cfs), it is necessary to divide the product of C , I , and A
213 by 360. The product of the values of C , I , and A is first divided by 12 to convert the unit of measurement
214 from inches to feet and subsequently divided by 60 to convert the unit of measurement from hours to
215 minutes. This calculation yields a factor of $1/720$. This value is subsequently multiplied by 3600, which
216 serves to convert minutes to seconds, resulting in a factor of $1/360$. The computation of Q in cfs is obtained
217 through division by 360.

218

219 The initial step in computing the runoff coefficient involves obtaining the land use data for a specific
220 latitude and longitude through the utilization of an application programming interface (API). A coefficient
221 is assigned to each type of land use. The OpenWeatherMap API is utilized to obtain data on rainfall
222 intensity. The drainage area is obtained by utilizing a digital elevation model (DEM) specific to the low-
223 country region of SC. Initially, the metadata of DEM was extracted, encompassing details such as the pixel
224 dimensions and transformation data. Subsequently, the provided latitude and longitude values were
225 transformed into pixel coordinates utilizing the available transformation data. A threshold value was
226 subsequently employed on the DEM to generate a binary mask that denotes the watershed region. The
227 predicted gauge height is considered as a threshold value for HAND. Finally, the computation of the
228 watershed's drainage area involves the summation of the mask, which is then multiplied by the pixel area.
229 The calculated drainage area is expressed in units of square meters and converted to acres through division
230 by 4047. By utilizing these three variables, it is possible to derive the maximum flood peak rate in a
231 catchment.

232

233 A Rating curve approach is then employed to convert the maximum flood peak rate obtained from the
234 Rational method's equation into gauge height. The Rating curve is established by the USGS as an empirical
235 correlation linking the stage of a river to its stream discharge. The rating curve represents the correlation
236 between the height of a measuring instrument and the volume of water flowing in a stream. The Rational
237 method is employed in cases where there is insufficient data to facilitate flood gauge height prediction.

238

239 **2.4. HAND Model**

240 We developed the HAND model as an inundation mapping approach (Nobre, et al., 2011) in Python to
241 depict the potential extent of flooding. The HAND model is a terrain analysis technique that estimates the
242 elevation of a point above the nearest stream or river. The model is extensively employed for the purpose
243 of ascertaining the flood risk, drainage patterns, and erosion potential of a given region. The HAND model
244 is founded on the principle of surface elevation and the idea that water flows in a downward direction from
245 elevated to lower altitudes, ultimately accumulating water in low-gradient areas with a potential for ponding
246 conditions (see Nobre, et al., 2011). Consequently, the vertical distance between a given point and the
247 closest stream or river is crucial in determining the likelihood of water movement toward the downstream
248 portion. The initial step in generating a HAND model utilizes a DEM model to produce a flow accumulation
249 map. The map portrays the number of cells that contribute to the flow of each cell within the DEM.
250 Typically, the cells exhibiting the greatest flow accumulation are situated in proximity to the streams and



251 rivers. Subsequently, a distance transform algorithm determines the distance between each cell in the DEM
252 and the closest stream or river. Subtracting the elevation of individual cells in the DEM from the distance
253 to the closest stream or river results in the computation of the HAND value for that particular cell. The
254 utilization of HAND values is viable in the creation of a HAND map, which effectively displays the altitude
255 of individual points in relation to the nearest stream or river.

256

257 The HAND model utilizes a pair of methodologies on a DEM to normalize the terrain in relation to the
258 hydrological network. The initial stage involves executing a sequence of computations to produce a DEM
259 that adheres to hydrological principles, establishes pathways for water flow, and allocates drainage
260 channels. The subsequent phase entails employing indigenous drain orientations and the drainage system
261 to generate the nearest drainage chart, which will subsequently guide the HAND operator in establishing
262 the normalized topology of the HAND model in a spatial manner. The HAND model is classified into
263 various classes based on flood depth and the severity of inundation. These classes include class 1 (0 to 0.5
264 meters), class 2 (0.51 to 1 meters), class 3 (1.1 to 1.5 meters), class 4 (1.51 to 2.0 meters), class 5 (greater
265 than 2.0 meters). The HAND model postulates that inundation occurs when the elevation of water surpasses
266 the altitude above the adjacent stream or drainage (see Nobre, et al., 2011). The HAND methodology
267 involves assigning a value to each pixel in a raster, which represents the relative elevation in meters between
268 the pixel and the nearest water stream. Equation 6 provides the map algebra formula for calculating
269 inundation that is equal to or less than the HAND value.

270

$$271 \text{ HAND raster} < x$$

Equation (6)

272 where x is the gauge height value.

273

274 Figure 3 presents a step-by-step example of HAND calculation. DEM is first filled to remove any sinks or
275 pits (Step 1). The D8 flow direction raster file is then generated to determine flood direction. A flow
276 accumulation (Step 3) and a stream raster (Step 4) are then generated to calculate the amount of flood at
277 the outlet of a drainage system. DINF (D-Infinite) is calculated to create a raster of flow direction from
278 each cell to its downslope neighbor or neighbors (see Tarboton, 1997). The flow distance raster is then
279 generated using flow direction raster and the vertical distance (elevation differences). For the last step (i.e.,
280 Step 8), Equation 7 is used to calculate the HAND based inundation area and integer 2 is considered the
281 flood depth.

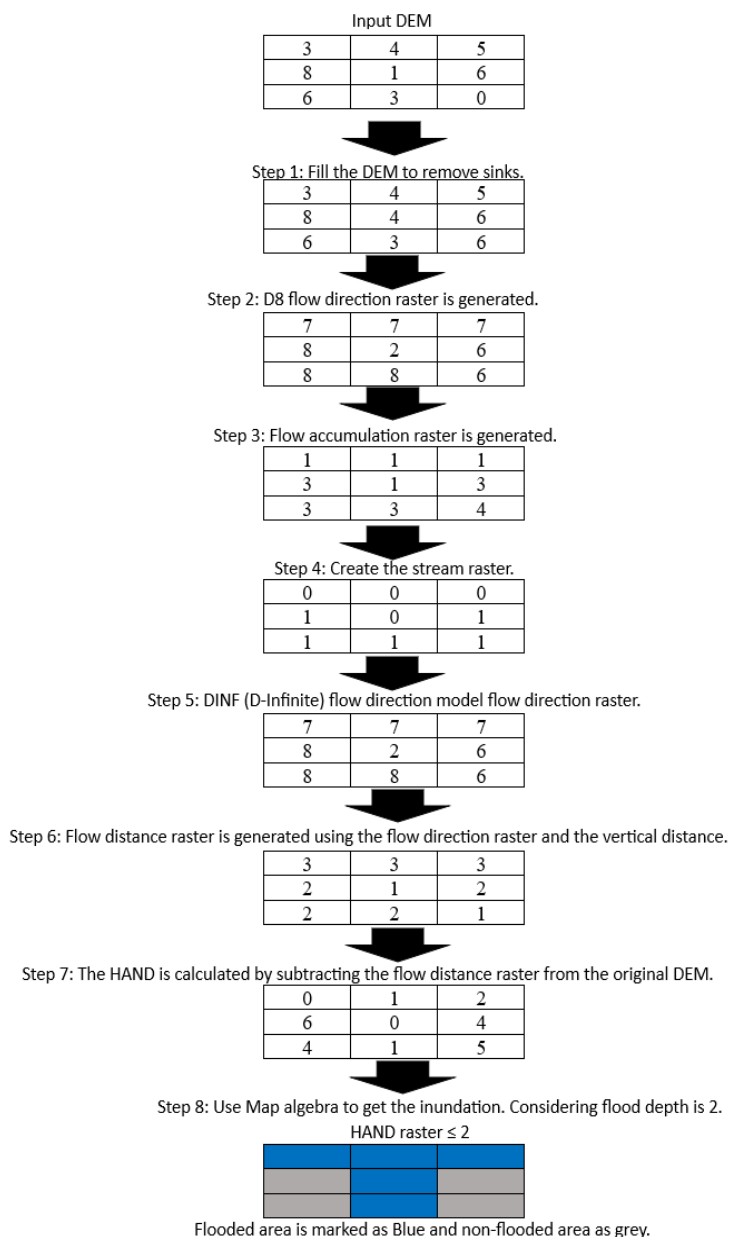


Figure 3: The workflow of HAND model.

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Initially, the HAND elevation data was acquired from Liu et al. (2020) and used to generate a hydrological terrain raster, known as HAND, for a Hydrologic Unit Code 6 (HUC6) region in the contiguous United States (CONUS). This was achieved by utilizing a DEM with a 10-meter resolution obtained from the USGS 3-D Elevation Program (3DEP) and the National Hydrography Dataset (NHD) Plus hydrography



289 dataset. The HAND data was then generated (by following the steps explained above) by utilizing
290 geospatial data sources such as the National Hydrography Dataset (NHD). Then, the aforementioned data
291 was amalgamated with the hydraulic property data to generate an all-encompassing dataset. Subsequently,
292 the map algebra approach in Python was employed to compute the HAND value for each raster grid. Next,
293 the HAND map was categorized into several classes to reflect flood depth, as explained above.

294

295 **2.4. Social Media Text Mining**

296 Human input is a crucial component of HAC architecture. Collecting data about how humans respond to a
297 flooding event is often lengthy and time-consuming; however, with new technology advancements,
298 gathering this human data has become less complicated. This research collected data generated by humans
299 using social media, here X. We used the X API to collect human data including real-time updates,
300 posts/tweets, and contextual information. The X API is a valuable tool for collecting X posts related to
301 flooding because the posts provide near real-time updates on flood conditions and evacuation efforts. The
302 X API enables developers to search for messages using particular keywords or hashtags, making it simple
303 to collect relevant data. The X API also provides metadata about messages, such as location and time, which
304 can be used to filter and analyze the collected data. In this study, only X posts from SC were retrieved.

305

306 In addition, we designed and developed a text classification model to filter only those X posts that were
307 deemed relevant to flooding. Specifically, we used Google's Bidirectional Encoder Representations from
308 Transformers (BERT) package to classify X posts. BERT is a cutting-edge, pre-trained NLP model with
309 sophisticated neural network architecture and capacity for contextual text analysis (Khan et al., 2023). The
310 BERT model can generate high-quality representations of natural language text by simultaneously
311 considering the entire input sequence of words to the left and right of the target word, thereby enabling
312 more contextually relevant representations. In contrast to previous NLP models, which only consider the
313 context of the target term's left and right word, this model considers the entire sentence.

314

315 To classify posts related to flooding, the BERT model was trained on a labeled dataset of X posts, where
316 each X post was categorized as relevant or irrelevant to flooding. A text classifier was created on top of the
317 BERT model. After the X posts were collected using X API in real-time, we performed text classification
318 of collected X posts. This text classification decided whether the X post was relevant to a flood disaster or
319 not. Figure 4 illustrates the workflow of BERT combined with the HAND model. After collecting relevant
320 X posts using the BERT approach, the outcomes were integrated into the HAND model to validate the
321 inundation areas. We used various geospatial information to integrate HAND and BERT outcomes with the
322 transportation data.

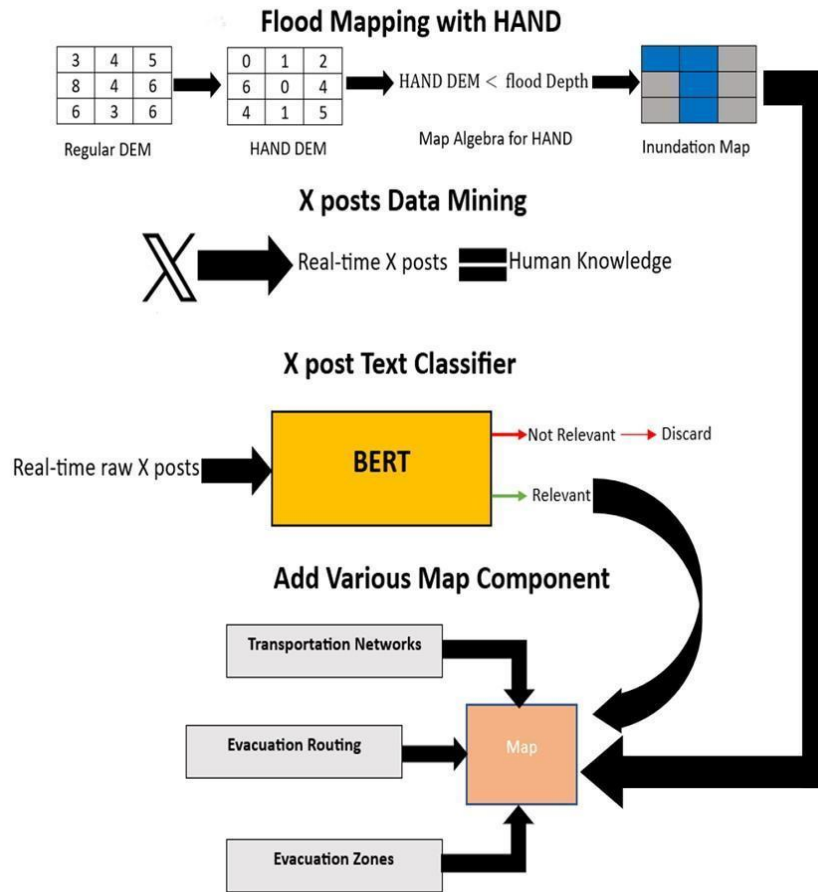


Figure 4: The workflows of the system after LSTM prediction

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2.4.1. Performance Metrics Used in X Post Classification

327 To evaluate the performance of the BERT model for classifying X posts, we used three standard
 328 performance metrics: accuracy, precision, and recall. Accuracy measures the model's overall performance
 329 and represents the percentage of X posts correctly classified as relevant or irrelevant to flooding. This metric
 330 is essential for evaluating the general effectiveness of the model. Precision measures the proportion of
 331 correctly classified relevant X posts among all X posts classified as relevant by the model. This metric is
 332 essential for evaluating the accuracy of the positive predictions made by the model. Recall measures the
 333 proportion of correctly classified relevant X posts among all relevant X posts in the dataset. This metric is
 334 essential for evaluating the completeness of the positive predictions made by the model. Equations 7, 8, and
 335 9 are accuracy, precision, and recall formulas, respectively. In these equations, TP denotes true positive,
 336 TN is true negative, FP represents false positive, P is total positive classes, and N denotes total negative
 337 classes.

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 339

$$Accuracy = \frac{TP + TN}{P + N} \quad (\text{Equation 7})$$



340

341 $Precision = \frac{TP}{TP + FP}$ (Equation 8)

342

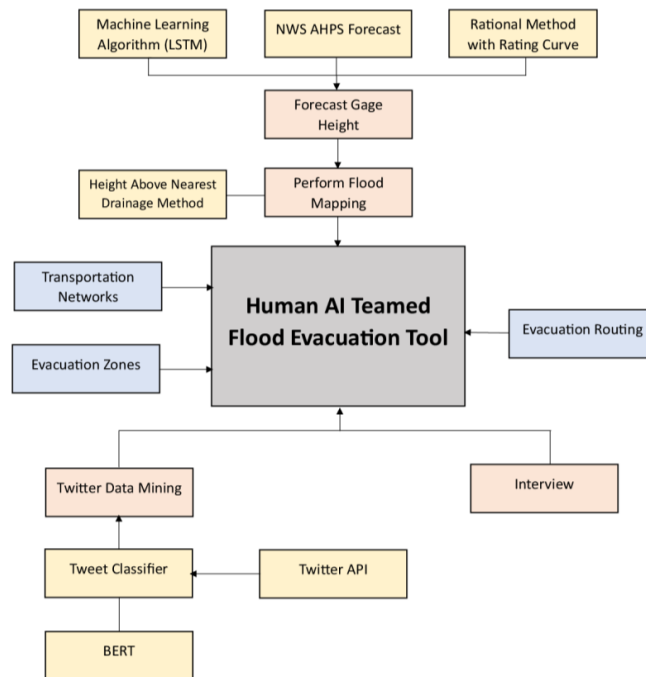
343 $Recall = \frac{TP}{TP + FN}$ (Equation 9)

344

345 **2.5. HAC System Structure and Workflow**

346 Figure 5 illustrates the workflow of the HAC system. The system combines multiple modules including a
 347 machine learning prediction model, Rational method, river hydraulic model, BERT text mining approach,
 348 evacuation re-routing model, and visualization. The system first predicts gauge height using machine
 349 learning approaches and uses the Rational method if USGS gauging data is not available for a particular
 350 watershed. The estimated gauge height or flood depth is then used in the HAND model for flood inundation
 351 mapping. The inundation outcome is integrated into the BERT model and X posts to validate the inundation
 352 areas. Finally, the system uses the Grasshopper API to avoid inundated roads and suggest rerouting. To
 353 perform evacuation re-routing, a Leaflet routing machine, and a JavaScript library for interactive re-routing
 354 in web applications were used to connect with the Graphhopper API. The Graphhopper API provides
 355 various re-routing algorithms using the 'alternative_route' algorithm, which generates multiple alternative
 356 routes for a given start and end point.

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360

Figure 5: The overall workflow of the HAC flood evacuation system.



361 **3. Results and Applications**

362 This section includes flood forecasting using machine learning approaches as well as human data collection,
 363 inundation mapping, and evacuation re-routing. The results are presented for the three gauging stations
 364 across the Lowcountry, SC.

366 **3.1. Flood Forecasting**

367 We conducted training for both the LSTM and GRU models. A total of 180 models were trained using the
 368 Optuna algorithm, from which the top three models were selected. To tune the hyperparameters, we
 369 minimized the validation loss function in Optuna. In each gauging station, Optuna computed the number of
 370 neurons in each layer, dropout rate, and number of epochs. Optuna trained both LSTM and GRU and
 371 optimized hyperparameters. The number of neurons varied significantly among hidden layers with the least
 372 number in the 6th layer (5 to 15) and the maximum value in the first hidden layer (100 to 200). The drop-
 373 out rate ranged between 0.1 to 0.5 with Epoch number of 50-200. The three gauging stations that were used
 374 include Turkey Creek (USGS02172035), South Fork Edisto River (USGS02173000), and North Fork
 375 Edisto River (USGS02173500). We used 03/01/2013 to 05/08/2023 datasets to simulate gauge height
 376 values for USGS02173500 and USGS0217035. Due to data unavailability, we used 01/01/2020 to
 377 05/08/2023 period to predict and forecast gauge height values at USGS02173000.

378
 379 The performance of both the LSTM and GRU models exhibited a high degree of similarity. However, the
 380 LSTM model exhibited slightly superior performance, particularly on the test dataset. Therefore, only the
 381 LSTM model is presented here. LSTM was particularly successful in capturing flood peak rates and time
 382 to peak, which are two important factors for flood emergency decisions. Table 1 shows the performance
 383 achieved by LSTM as the best model for all gauging stations in testing, validation, and training periods,
 384 respectively. The LSTM was proficient in simulating gauge heights across the three gauging stations, with
 385 respect to the multiple performance metrics. Error estimation metrics such as Huber Loss, MSE, and MAE
 386 was comparably low across different gauging stations. Although, error estimation metrics were particularly
 387 low and somewhat close to zero during validation and training periods (see Table 1).

388
 389

Table 1. LSTM performance across three gauging stations.

| Station | MASE | Huber Loss | MSE | MAE |
|-------------------|---------|------------|---------|--------|
| Training Period | | | | |
| USGS02173500 | 0.0028 | 0.0025 | 0.0050 | 0.0430 |
| USGS02173000 | 0.0063 | 0.0020 | 0.0040 | 0.0447 |
| USGS0217035 | 0.0094 | 0.0188 | 0.0890 | 0.0066 |
| Testing Period | | | | |
| USGS02173500 | 0.0019 | 0.0120 | 0.02404 | 0.1284 |
| USGS02173000 | 0.0066 | 0.0248 | 0.0498 | 0.1619 |
| USGS0217035 | 0.00460 | 0.0177 | 0.0354 | 0.1406 |
| Validation Period | | | | |
| USGS02173500 | 0.0027 | 0.0070 | 0.0140 | 0.0887 |



| | | | | |
|--------------|--------|--------|--------|--------|
| USGS02173000 | 0.0052 | 0.0075 | 0.0150 | 0.0634 |
| USGS0217035 | 0.0078 | 0.0065 | 0.0131 | 0.0696 |

390

391 Prediction results of LSTM are visualized in Figures 6, 7, and 8. As shown, the LSTM was able to accurately
392 predict a quick rise and fall of the flood gauge height values, particularly at USGS02173000. Although the
393 slope and behavior of the gauge height data are not well captured in the Turkey Creek gauging station
394 (USGS0217035). In addition, low gauge height values are not well captured by LSTM across all three
395 gauging stations. Specifically, when the gauge height values were less than 4 meters, the LSTM
396 performance dropped significantly. LSTM appears to be sensitive to the widespread scale of data, so the
397 model might learn that the low gauge height values carry no information. In addition, the prediction of low
398 gauge height values is a challenge for machine learning models since those data do not add much value to
399 the learning process.

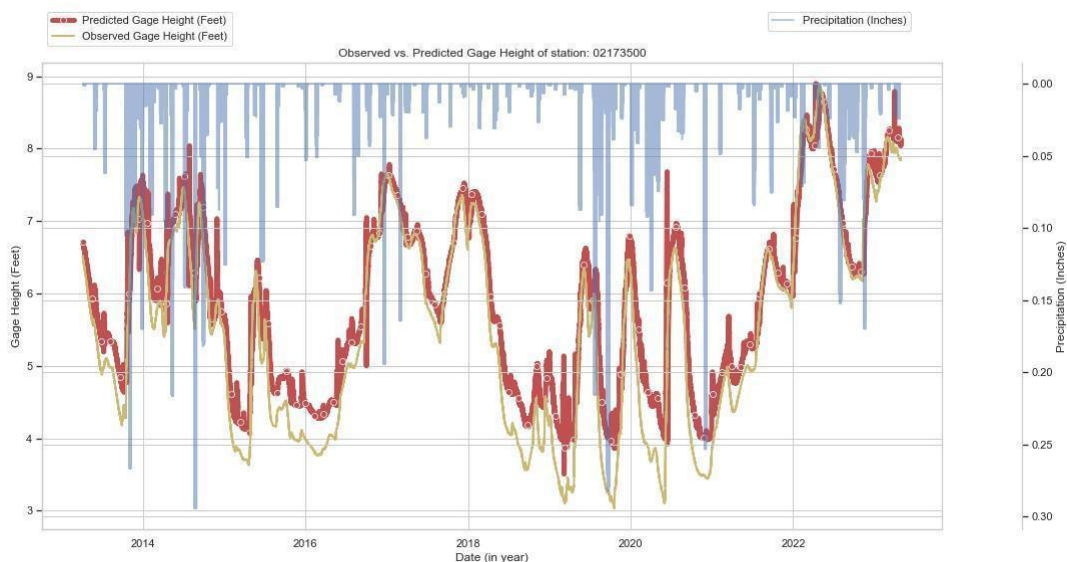
400

401 In addition, LSTM showed overfitting in terms of low gauge height values prediction. This network, with
402 its ability to capture long-term dependencies, is prone to overfitting, especially when the data values are
403 small. To mitigate this issue, we implemented Optuna as an early stopping technique to monitor the model
404 performance during the validation period and stop the training process when the performance begins to
405 degrade. While Optuna allowed us to implement state-of-the-art optimization algorithms to speed up the
406 hyperparameter tuning process, these advanced algorithms are built to efficiently search for the best
407 objective when the cost to iterate the model training process is too expensive. If we train our models with
408 a small amount of data, it is possible that Optuna uses Random Search and Grid Search for hyperparameters
409 tuning which can either spend too much time or can't even locate the minima. On the other hand, if the data
410 volume increases and models get more complex, the cost of using Random Search and Grid Search to train
411 a set of hyperparameters increases significantly.

412

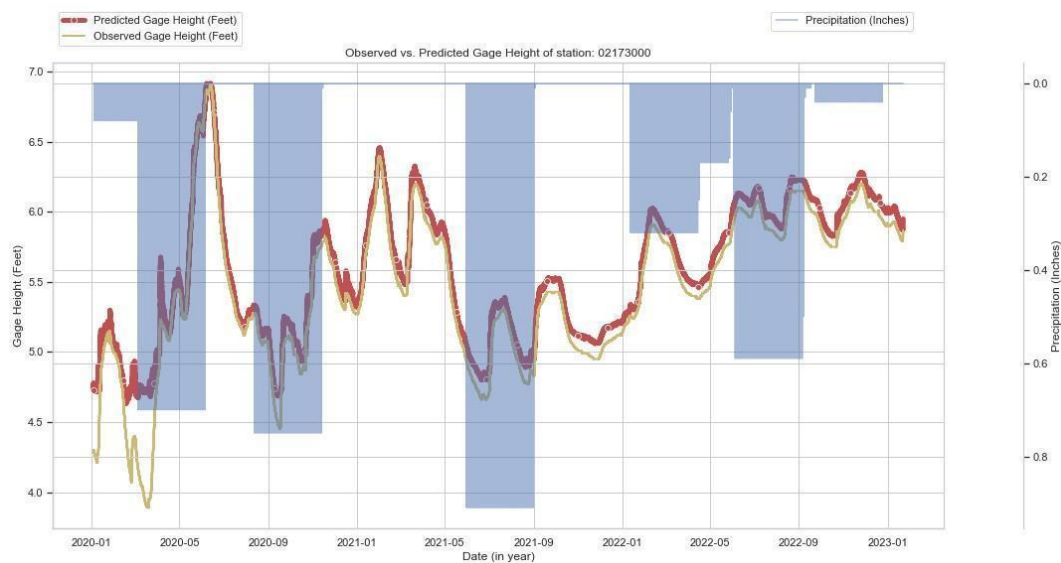
413 Further, LSTM can suffer from vanishing or exploding gradient problem during training. When the
414 gradients become too small, it is hard for the model to learn long-term dependencies in the dataset, resulting
415 in unstable training. One can also note the insignificant differences between modelling performances of
416 USGS02173000 and USGS02173500. These two gauging stations are part of a large Edisto River
417 Basin. This concludes that that LSTM was able to learn the gauge height fluctuations and dependencies
418 across a large basin.

419



420

421 Figure 6: USGS02173500 flood gauge height prediction for training, testing and validation periods
422 (03/01/2013 to 05/08/2023).



423

424 Figure 7: USGS02173000 flood gauge height prediction for training, testing and validation periods
425 (01/01/2020 to 05/08/2023).

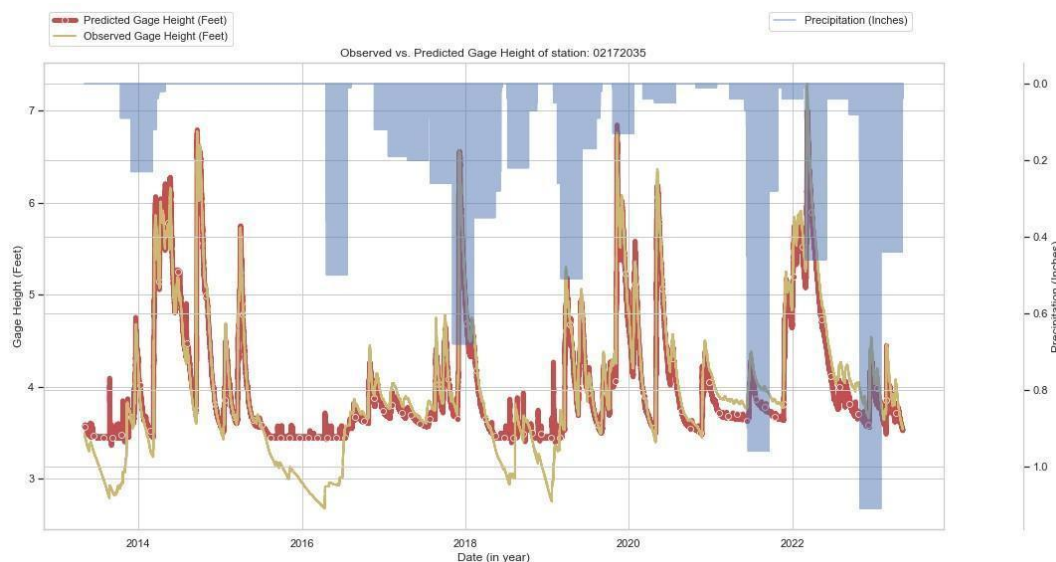


Figure 8: USGS0217035 Flood gauge height prediction for training, testing and validation periods (03/01/2013 to 05/08/2023).

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3.2. Social Media Data Analysis

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In this research, we leveraged unstructured social media data to enrich the human dimension of the HAC system. The real-time nature of social media, especially X, was instrumental in adding real-time human knowledge to the HAC system. The social media text data provided immediacy and diversity of perspectives, offering contextual richness to incorporating human data into the system. We used the X API to collect and mine text data. The keywords that were used to search for X posts include “floods,” “flood emergency,” “road damage,” and “evacuation”. These keywords can be customized by the user to collect data on specific flood events or locations. We filtered X text data and threw away those data that were not relevant to flooding. The filtration was performed via an X post-classifier model that was constructed utilizing an NLP model called BERT algorithm. We first created a text classifier on top of the BERT model. We then collected the dataset from various sources such as WALLACH, (2018), Preda, (2020), Stepanenko and Liubko, (2020), Alam et al., (2021), and Suresh, (2021) to train BERT. Overall, a dataset of approximately 60,000 X text posts was gathered and manually annotated to indicate whether each post was related to flooding or not. This dataset was used to develop an X text post classifier model. The text data was partitioned into two datasets, namely a training set and a testing set, with a ratio of 75%:25%.

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These data sources also contain irrelevant X posts so that BERT could learn to distinguish between relevant and irrelevant X posts by accumulating irrelevant X posts alongside relevant ones during training. By including irrelevant X posts in the training data, the model learned to differentiate between various categories of X posts and identified which specific features or keywords indicate whether an X post is relevant or irrelevant to flooding. Each text was then given a category of 0 (not relevant) or 1 (relevant). During the process of fine-tuning, the BERT model learned to identify key flood-related textual features and used them to make accurate predictions.

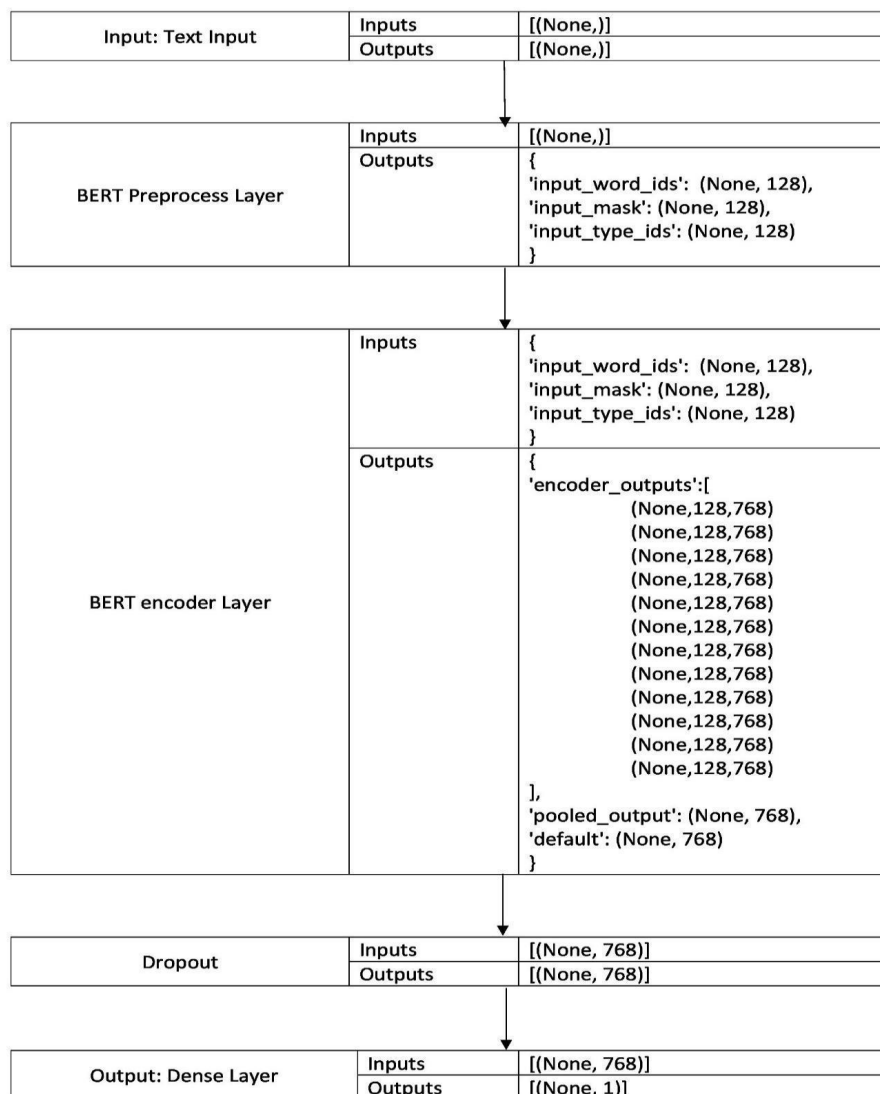


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454 The fine-tuning process involved training the BERT model on the labeled dataset and adjusting its
455 parameters to classify relevant X posts. A backpropagation method was then used for the text fine-tuning
456 process. The model was trained for 30 epochs. The model's predictions were compared with the true labels,
457 and the model's parameters were adjusted to minimize the difference between the predictions and the true
458 labels. Once the BERT model was fine-tuned, it was then used to classify new, unlabeled X posts as either
459 relevant or irrelevant to flooding. The model's output is a probability score indicating the likelihood that
460 the X post is relevant to flooding. If the probability score is above a threshold of 80%, the X post is classified
461 as relevant to flooding. After the X posts were collected using X API in real-time, we performed text
462 classification of collected X posts. This text classification decided whether the X post was relevant to a
463 flood disaster or not.

464

465 Figure 9 shows the BERT architecture designed to classify the X posts. The input dimension (i.e., 60,000
466 X text data) was chosen "None" to set the dimension to any scalar number (Abadi, et al., 2016). So, the
467 input dimension was arbitrary to the input text length. A pre-processed layer obtained from a pre-existing
468 saved text preprocessing layer was then utilized to preprocess the text data in TensorFlow Hub. This layer
469 served as a companion to the BERT model, facilitating the preprocessing of plain text inputs into the
470 specific format that BERT required. The pre-processed layer's output was linked to the input of the BERT
471 encoder layer sourced from a pre-existing TensorFlow Hub model that was trained beforehand. BERT
472 utilized a Transformer architecture and a deep, pre-trained neural network to generate dense vector
473 representations for natural language. The BERT model employed 12 hidden layers, also known as
474 Transformer blocks, with a hidden size of 768 and 12 attention heads. The weights utilized in this model
475 correspond to those disclosed by the primary authors of BERT. The outputs of the encoder consist of two
476 components: the "pooled_output," which served to encapsulate the entirety of the input sequence, and the
477 "sequence_output," which represented each individual token within the context of the sequence. The output
478 obtained from pooling was linked to the dropout layer with a rate of 0.1. The dropout was subsequently
479 linked to a densely connected output layer.



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Figure 9: Neural network architecture of X post classifier constructed in this research.

482 The BERT model attained an accuracy rate of 88.5% along with a precision rate of 0.84% and a recall rate
 483 of 0.85% during the training period. Similarly, during the testing phase, the model achieved an accuracy
 484 rate of 89%, a precision rate of 81%, and a recall rate of 94%. The count of the number of predicted versus
 485 actual of each class was obtained using a confusion matrix (see Table 2). As shown, the number of positive
 486 predicted values are much higher than negative values.

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Table 2. Confusion Matrix for the test set of the BERT model.

| | | Predicted Values | |
|--------------|----------|------------------|----------|
| | | Negative | Positive |
| Actual Value | Negative | 8183 | 1238 |
| | Positive | 319 | 5209 |

491

492 BERT's architecture, especially its bidirectional mechanism, was pivotal in understanding the context
493 behind text classification. When we examined BERT for real time X post classification, its performance
494 highlighted the model's ability to effectively utilize human-generated data in the context of evolving flood
495 situations. BERT demonstrated its efficacy as a vital tool for contemporary flood prediction systems by
496 efficiently eliminating extraneous data and focusing on relevant flood-related information. Although, the
497 research progress of X post mining was considerably affected by the X decision of not supporting free
498 access to the API.

499

500 3.3. Evacuation Re-routing Results

501 A routing algorithm was included in the HAC system to suggest alternative routes in case of flooding. A
502 Leaflet routing machine through the Graphhopper API was employed to generate evacuation re-routing
503 during a major flooding event on January 10, 2024, in Lowcountry, SC. The Grasshopper API was then
504 integrated into the prototype to calculate the shortest or alternative routes between multiple points. The
505 parameters passed to the API include the algorithm type (`alternative_route`), maximum number of routes
506 (`max_paths`), maximum weight factor (`max_weight_factor`), and maximum sharing factor
507 (`max_share_factor`). The key parameters used in the Graphhopper API for our case studies are:

508

- 509 (i) Algorithm Type (`alternative_route`): This parameter specifies the algorithm used for routing,
510 with `alternative_route` being particularly useful for evacuation as it provides several route
511 options.
- 512 (ii) Maximum Number of Routes (`max_paths`): Determines the number of alternative routes to
513 generate. In evacuation scenarios, having multiple paths ensures that there are options available
514 if the primary route becomes impassable.
- 515 (iii) Maximum Weight Factor (`max_weight_factor`): This parameter influences the maximum
516 weight of the alternative paths, which can be interpreted as a measure of route efficiency in
517 terms of distance.
- 518 (iv) Maximum Sharing Factor (`max_share_factor`): This parameter controls the degree of similarity
519 between the alternative routes. A lower sharing factor tells the algorithm to provide routes that
520 diverge from each other, which can increase the chances of avoiding blocked areas.

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522 These parameters ensure that multiple evacuation routes are generated and that flooded areas are avoided
523 as much as possible. After the API returned the routes, each route was checked to see if it was in the

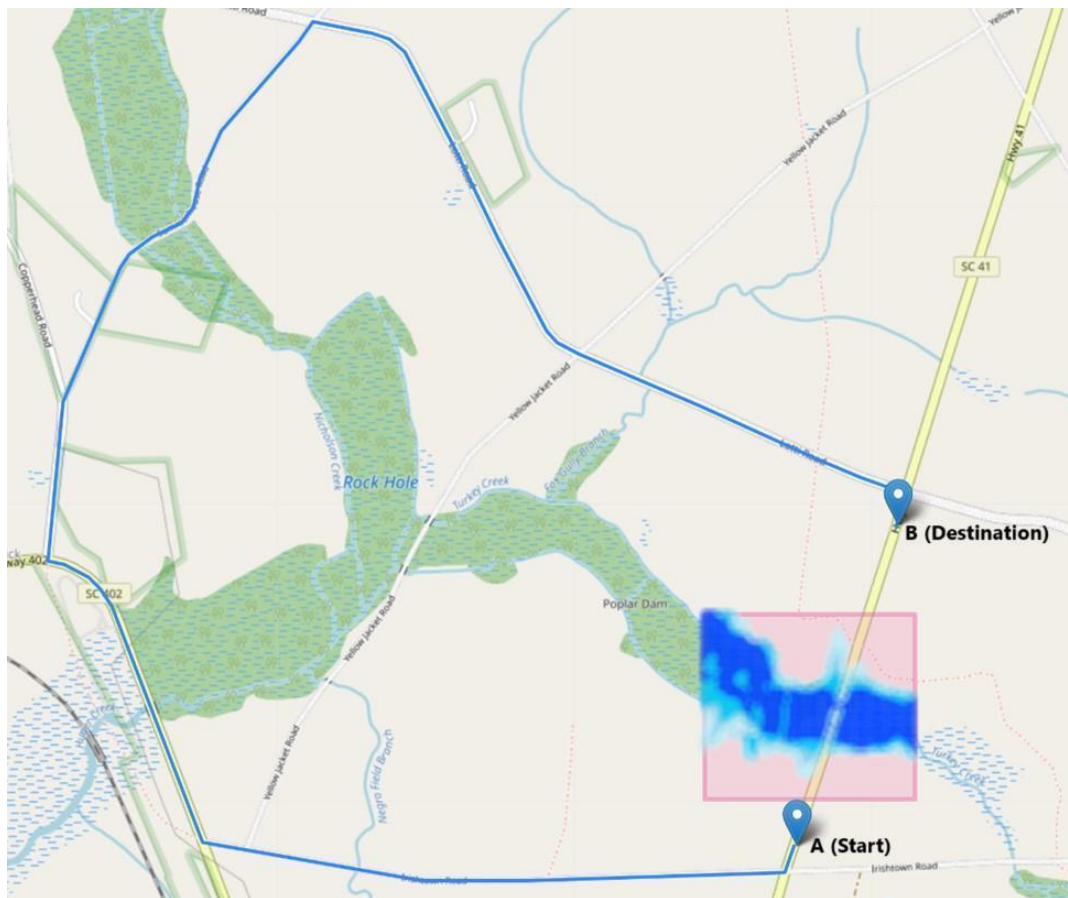


524 inundation area or not. The fastest route, which was out of the inundation area, was then selected and
525 displayed on the map to guide citizens toward a safe evacuation.

526

527 We used 'alternative_route' as a parameter in the Graphhopper API to generate and return multiple routes;
528 the best route that was not inundated was selected as an alternative route. When the API returned data for
529 multiple routes, each route was checked manually to ensure it was out of the flooded/inundation area; the
530 fastest route was then driven from point A to point B (see Figure 10). The optimal route — the fastest one
531 clear of flooding — was displayed on the map to offer a reliable guide for safe evacuation rerouting. By
532 actively avoiding inundated areas, the system ensured that the evacuation routes remain as safe as possible.

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535 Figure 10: Map showing re-routed path in Hwy 41 (near Turkey Creek River) during January 10, 2024,
536 flooding in Lowcountry, SC (Leafmap Python package [see Wu, 2021] was used for interactive mapping
537 and geospatial analysis).



538 **4. Conclusions**

539 The HAC system which was created in this study as a flood evacuation system, exhibited a high degree of
540 efficacy in its ability to forecast river gauge height and suggest evacuation re-routing by combining LSTM
541 with a river hydraulic model and relevant human information. The incorporation of social media data added
542 a humanistic dimension to the developed HAC system and facilitated the identification of regions that may
543 require prompt aid and evacuation consideration. In general, the prototype exhibited significant potential
544 for disaster response applications and evacuation endeavors within low-lying regions of SC that can be
545 applied to other flood-prone areas. The high accuracy and precision achieved by the LSTM and BERT
546 models demonstrated the effectiveness of machine learning and NLP in predicting river gauge height values
547 and filtering relevant social media data which could provide ground information to decision makers.

548

549 Traditionally, machine learning models rely on historical data to make predictions, but this approach may
550 need to be revised in unpredictable circumstances like flooding, where real-time information is critical. To
551 address this challenge, we introduced a new methodology incorporating machine learning predictions and
552 X data into a geographical representation. The cartographic representation functions as an interface between
553 machine learning and human inputs, facilitating mutual reinforcement and enhancing the precision of
554 predictions. Utilizing X text data enabled the acquisition of contemporary human knowledge, augmenting
555 the predictive capacity of machine learning models. The integration of two sources of information was
556 facilitated by utilizing a visualization map as a platform, creating a cohesive perspective of the flood
557 evacuation situation.

558 The HAC system is a novel approach developed towards achieving human-AI collaboration in flood
559 evacuation problems. As discussed, the HAC system leverages extant competencies to strategically
560 coordinate the interplay between X text data and machine learning and flood inundation models to analyze
561 the outcomes and suggest evacuation re-routing alternatives. HAC system development involved
562 integrating a range of algorithms, data, and information to test the prototype in real-time across Lowcountry,
563 SC—a flood prone area.

564

565 The utilization of the HAC system in flood evacuation decisions has the potential to augment human
566 capabilities and knowledge, thereby increasing the prototype's overall robustness and effectiveness.
567 Human-AI collaboration continues to evolve, and its decision-making and prediction can help teams deal
568 with real-time evacuation decisions. At the same time, societal demands for more accurate flood evacuation
569 decisions will continue to increase; therefore, the need for advanced technologies such as HAC will
570 continue growing. Engineering solutions to flood management problems, including evacuation and warning
571 and real-time decision-making, increasingly rely on sophisticated computational solutions rather than
572 traditional and empirical assessment. At the same time, scientists working in machine learning applications
573 and flood emergencies will increasingly be pushed towards inquiry that is directly relevant to societal
574 decision-making. These include incorporating human factors into machine learning based flood forecasting,
575 which has important consequences for people's safety and protection. In the future, more research is needed
576 to develop additional methods that incorporate human data into the HAC system that consider flood
577 situational conditions; these can inform emergency officials of when they can rely on an AI system and
578 when they need to intervene. This research will serve as a foundation for future studies exploring the
579 potential of human-AI collaboration in flood disaster and response domains. Exploring and testing the HAC



580 approach could unlock new possibilities for achieving more significant breakthroughs in various human-
581 AI teaming applications in flood modeling and management domains.

582

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588 system. The HAC system is available at <http://floodevacuationtool.clemson.edu/>. The source code and data
589 are available upon request.

590

591 **Competing Interests:** The authors declare that they have no conflict of interest.

592

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Appendix A Pseudocode

Pseudocode 1: Calculate HAND from DEM

requires: flood_depth, TL, BR, hand_DEM_path

```
hand_dataset <- OPEN_GIS_DATASET(hand_DEM_path)
band <- GET_BAND(hand_dataset, 1)

transform <- GET_DATASET_GEOTRANSFORM(hand_dataset)
inv_transform <- CALCULATE_INVERSE_GEOTRANSFORM(transform)

top_left_pixel <- APPLY_INVERSE_GEOTRANSFORM(inv_transform, TL.longitude, TL.latitude)
bottom_right_pixel <- APPLY_INVERSE_GEOTRANSFORM(inv_transform, BR.longitude, BR.latitude)

start_x <- MAX(0, INT(MIN(top_left_pixel.x, bottom_right_pixel.x)))
end_x <- MIN(GET_DATASET_WIDTH(hand_dataset), INT(MAX(top_left_pixel.x, bottom_right_pixel.x)) + 1)
start_y <- MAX(0, INT(MIN(top_left_pixel.y, bottom_right_pixel.y)))
end_y <- MIN(GET_DATASET_HEIGHT(hand_dataset), INT(MAX(top_left_pixel.y, bottom_right_pixel.y)) + 1)

hand_array_clipped <- READ_RASTER_DATA_AS_ARRAY(band, start_x, start_y, width <- end_x - start_x, height <- end_y - start_y)

no_data_value <- GET_BAND_NO_DATA_VALUE(band)
IF no_data_value IS NOT NONE:
  REPLACE_ARRAY_VALUES(hand_array_clipped, no_data_value, NaN)

inundated_mask <- CREATE_MASK_WHERE(hand_array_clipped IS LESS OR EQUAL TO flood_depth AND NOT NaN)

bins <- DEFINE_BINS([0, 0.5, 1, 1.5, 2], flood_depth)

zone_indices <- ASSIGN_TO_BINS(hand_array_clipped[WHERE inundated_mask], bins)

Zone1, Zone2, Zone3, Zone4, Zone5 <- INITIALIZE_EMPTY_LISTS()
lat_list, lon_list <- INITIALIZE_EMPTY_LISTS()

FOR zone_number FROM 1 TO LENGTH(bins) + 1:
  zone_mask <- IDENTIFY_MASK_FOR_ZONE(zone_indices, zone_number)
  IF zone_mask CONTAINS TRUE VALUES:
    inundated_indices <- GET_TRUE_INDICES(inundated_mask)
    selected_indices <- FILTER_INDICES_BY_ZONE(inundated_indices, zone_mask)
    world_coords <- CONVERT_PIXELS_TO_WORLD_COORDINATES(selected_indices, transform, start_x, start_y)
    APPEND_ZONE_COORDINATES(Zone[zone_number], world_coords)
    APPEND_LAT_LON_FROM_COORDINATES(lat_list, lon_list, world_coords)

FOR zone_number FROM LENGTH(bins) + 1 TO 5:
  CLEAR_ZONE_LIST(Zone[zone_number])

RETURN Zone1, Zone2, Zone3, Zone4, Zone5, lat_list, lon_list
```

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This pseudocode1 requires flood depth (flood_depth), top left clipped rectangle coordinate (TL), bottom right clipped rectangle coordinate (BR) and HAND DEM path (hand_DEM_path). Functions used in this pseudo-code:

- OPEN_GIS_DATASET represents the process of opening the GIS file.



- 763 • GET_BAND, GET_DATASET_GEOTRANSFORM, and similar functions represent various GIS
764 data operations.
- 765 • CALCULATE_INVERSE_GEOTRANSFORM calculates the inverse geotransformation matrix.
- 766 • APPLY_INVERSE_GEOTRANSFORM applies the inverse geotransform to convert world
767 coordinates to pixel coordinates.
- 768 • READ_RASTER_DATA_AS_ARRAY reads raster data from the GIS file into a numeric array.
- 769 • REPLACE_ARRAY_VALUES replaces specific values in an array with another value.
- 770 • CREATE_MASK_WHERE creates a boolean mask based on a condition.
- 771 • DEFINE_BINS, ASSIGN_TO_BINS, and IDENTIFY_MASK_FOR_ZONE are used for
772 categorizing the data into different zones based on the flood depth.
- 773 • CONVERT_PIXELS_TO_WORLD_COORDINATES converts pixel coordinates back to world.
774

Pseudocode 2: Forecast gauge height in real-time

requires: flood_station, period, scaler_path, model_path

TRY:

```
herring <- NWIS_WEB_SERVICE(flood_station, 'iv', period)
data <- EXTRACT_AND_PROCESS_DATA(herring)
```

CATCH Exception:

```
HANDLE_DATA_RETRIEVAL_ERROR(flood_station)
RETURN NONE
```

```
scaler <- LOAD_SCALER(scaler_path)
scaled_data <- PREPARE_DATA_FOR_PREDICTION(data, scaler)
```

```
custom_objects <- SETUP_MODEL_CUSTOM_OBJECTS()
regressor <- LOAD_MODEL(model_path, custom_objects)
```

```
prediction <- regressor.PREDICT(scaled_data)
```

```
inversed_gage_height <- POST_PROCESS_PREDICTIONS(prediction, scaler)
```

```
df_predictions <- PREPARE_PREDICTIONS_DATAFRAME(inversed_gage_height, data)
```

RETURN df_predictions

775

776

777 Pseudocode 2 requires identifier for the flood station (flood_station), time period over which to fetch data
778 (period), path to the directory where the scaler files are stored (scaler_path) and path to the directory where
779 the trained machine learning model files are stored (model_path). Function used in this pseudocode are:

- 780 • NWIS_WEB_SERVICE: Uses NWIS API to perform GET request and fetch data from it.
- 781 • EXTRACT_AND_PROCESS_DATA: Performs operations like fetching data, resampling, and
782 timezone localization.
- 783 • HANDLE_DATA_RETRIEVAL_ERROR: Encapsulates error handling for data retrieval issues.
- 784 • LOAD_SCALER: Loads and returns scaler.
- 785 • PREPARE_DATA_FOR_PREDICTION: Prepares data scaling and preparation for input into the
786 predictive model.
- 787 • LOAD_MODEL: Loads and return machine learning model.



- 788 ● PREDICT: Predict and return predicted data.
- 789 ● SETUP_MODEL_CUSTOM_OBJECTS: Represents the setup for custom objects required by the
- 790 model, such as custom loss functions or metrics.
- 791 ● POST_PROCESS_PREDICTIONS: Performs the post-processing of predictions to convert them
- 792 from the scaled form back to the original measurement scale.
- 793 ● PREPARE_PREDICTIONS_DATAFRAME: Prepares the creation of a DataFrame with
- 794 predictions, including setting up the index with appropriate timestamps.
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