

1 **Tsunami risk perception in Central and Southern Italy.**

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11 **Abstract**

12
13 The Tsunami Warning Center of the National Institute of Geophysics and Volcanology
14 (CAT-INGV) has been promoting, since 2018, the study of tsunami risk perception in Italy.
15 Between 2018 and 2021 the semi-structured questionnaire on the perception of tsunami risk
16 was administered to a sample of 5,842 citizens residing in 450 Italian coastal municipalities,
17 representative of more than 12 million people. The survey was conducted with the Computer
18 Assisted Telephone Interview (CATI) methodology, described in Cerase et al. (2019) who
19 published the results of the first pilot survey (about 1,000 interviews). The large sample and
20 the socio-demographic stratification give an excellent representation of the resident
21 population in the surveyed Italian coastal municipalities. Moreover, in 2021 an optimized
22 version of the questionnaire was also administered via Telepanel (a tool for collecting
23 proportional and representative opinions of citizens) representative of the Italian population,
24 which included 1,500 people distributed throughout the country.

25 In this work we present the main results of the three survey phases, with a comparison among
26 the eight surveyed regions, and between the coastal regions and some coastal metropolitan
27 cities involved in the investigations (Rome, Naples, Bari, Reggio Calabria and Catania).

28 Data analysis reveals heterogeneous and generally low tsunami risk perception. Some
29 seaside, in fact, show a good perception of tsunami risk while others, such as in Apulia and
30 Molise, reveal a lower perception, most likely due to the long time elapsed since the last
31 event and the lack of memory. We do not find relevant differences related to the socio-
32 demographic characteristics (age, gender) of the sample, whereas the education degree
33 appears to affect people's perception. The survey shows that the respondents' predominant
34 source of information on tsunamis is the television and other media sources (such as
35 newspapers, books, films, internet etc.) while the official sources (e.g. civil protection, local
36 authorities, universities and research institutes) do not contribute significantly. Also, we
37 found an interesting difference in people's understanding of the words tsunami and
38 maremoto, the local term commonly used in Italy until the 2004 Sumatra event, which should
39 be taken into account in scientific and risk communication. The Telepanel survey, based on a
40 nationwide sample, highlights a lower level of tsunami risk perception in comparison to
41 average risk perception levels found in the coastal municipality sample.

42 Our results are being used to drive our communication strategy aimed at reducing tsunami
43 risk in Italy, to activate dissemination and educational programs (data driven), to fill the data
44 gap on tsunami risk perception in the NEAMTWS area, and to implement multilevel Civil
45 Protection actions (national and local, top-down and bottom-up). Not least, outputs can
46 address a better development of the UNESCO-Tsunami Ready program in Italy.

47 **1. Introduction**

48

49 The Mediterranean region is highly exposed to tsunami risk, as witnessed by several recent
50 events (Yalçınır et al., 2017; Dogan et al. 2021; Kalligeris et al., 2022), basin-wide or local
51 historical events (Maramai et al., 2014; Papadopoulos et al., 2014; Solov'ev et al., 2000;
52 Maramai et al., 2021), and by the recent assessment of seismically induced tsunami hazard
53 (Sørensen et al., 2012; Basili et al., 2021). However, the tsunami risk in the Mediterranean is
54 thought to be underrated, due to the low frequency of events, as for other regions of the world
55 (Dawson et al., 2004; Dogulu et al., 2014; UNESCO-IOC, 2017; Amato, 2020; Necmioğlu et
56 al., 2021). It is therefore important to raise awareness among people, as well as of local
57 authorities responsible for civil protection measures and emergency management, and
58 national / regional authorities.

59

60 The Sendai Framework for Disaster Risk Reduction 2015-2030 gives high attention to Early
61 Warning Systems (EWS), suggesting to “invest in, develop, maintain and strengthen people-
62 centered multi-hazard, multisectoral forecasting and early warning systems, ...; develop such
63 systems through a participatory process; tailor them to the needs of users, including social
64 and cultural requirements, in particular gender...”. The strong emphasis on people means that
65 any communication strategy should be based on a preliminary assessment of people’s
66 knowledge, awareness and perception of the risk. Moreover, the “needs of users” must be
67 studied and understood, to reach people and communities in the right way using the best
68 language and communication channels, and to have an optimal response in case of an
69 impending inundation.

70

71 The Italian Tsunami Alert Center (Centro Allerta Tsunami, CAT) of the Italian National
72 Institute of Geophysics and Volcanology (INGV) is part of the national Tsunami Warning
73 System called SiAM (Italian national warning system for tsunamis of seismic origin),
74 established in 2017 with a Prime Minister Directive (G.U. n.128 del 05-06-2017). The SiAM
75 is coordinated by the Civil Protection national Department (DPC), and besides the CAT-
76 INGV, includes the Italian Institute for Environmental Protection and Research (ISPRA,
77 Istituto Superiore per la Protezione e la Ricerca Ambientale) that manages the national sea
78 level network and contributes to mapping the tsunami inundation zones. The CAT acts as
79 Tsunami Service Provider (TSP) for UNESCO Member States of the NEAM region (Amato
80 et al., 2021), as well as National Tsunami Warning Center (NTWC) and Tsunami Focal Point
81 (TFP) for Italy. Among the tasks of CAT, besides the tsunami surveillance / warning and the
82 hazard assessment, there are also scientific and risk communications activities on tsunamis.
83 CAT manages a dedicated web site (www.ingv.it/cat/en/), where people can find information
84 on tsunami hazard/risk, on the warning system, on historical events, news on projects, papers,
85 campaigns and drills.

86 In this perspective, the activities of the CAT include assessing people's perception of tsunami
87 risk. This research aims to improve risk analysis and decision making, develop methods for
88 eliciting opinions about risk, provide a basis for understanding and anticipating possible
89 public reactions to tsunami hazards, enhancing risk communication among lay people,
90 technical experts and policy makers (Slovic et al., 1982; Slovic, 1987; Wildavsky and Dake,
91 1990; Slovic, 2001; Rippl, 2002).

92 This paper presents the data on tsunami risk perception collected in Central and Southern
93 Italy between 2018 and 2021. The study involved the administration of a semi-structured
94 questionnaire to a sample of 5,842 people in 450 coastal municipalities.

95

96

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97 **2. Studies on tsunami risk perception, a brief overview**

98

99 Risk perception studies taking into account the socio-cultural and psychological aspect,
100 assess people's response to natural hazards and the behaviors they would adopt in response to
101 the risks. People's perceptions - individually or collectively - of a natural hazard are also
102 influenced by individual factors such as personality, age, beliefs, gender, education level,
103 knowledge, and culture (Slovic, 1982; Slovic and Peters, 2006; McIvor et al., 2009; McNeill
104 et al., 2013; Wachinger et al., 2013).

105 Human behavior is driven by perceptions (Slovic, 1987) rather than scientific knowledge
106 about "facts" (Renn, 1990). Therefore, it becomes strategic for those involved in risk
107 mitigation and communication, to have in-depth studies on the process that influences our
108 ability to assess the risk of a natural phenomenon (Slovic, 1982) like tsunamis. Tsunamis are
109 known to be a phenomenon with a low probability of occurrence but high impact, able to
110 produce devastating consequences that would affect large areas and have serious
111 consequences for human lives (Behrens et al., 2021; Rafliana et al., 2022). **The low frequency
112 of occurrence is one of the variables that directly affects risk perception. In some
113 Mediterranean areas (such as Italian coastal regions), tsunami appears to be out of the
114 collective consciousness, eventually inducing authorities in underestimating risk perception
115 relevance, and in taking effective actions to reduce the risk.**

116 However, tsunamis' low frequency of occurrence does not reduce their destructive potential.
117 Moreover, how important it is to study people's perceptions of natural hazards (Lindell, 2000;
118 Paton, 2010; Wachinger, 2013; Bonaiuto, 2016), particularly tsunami risk perceptions,
119 emerges in various studies conducted in countries that were affected by tsunamis, such as for
120 example, the 2004 Indian Ocean tsunami or the 2011 Japan tsunami (Kurita et al., 2007;
121 Sugimoto et al. 2010; Alam, 2016; Arias, et al., 2017; Akbar et al., 2020).

122 The **historical catalog of tsunami observed effects** in the Mediterranean (Maramai et al.,
123 2014) cites over 200 documented events for the whole area, 90% of which were caused by
124 earthquakes. More recently, in the Euro-Mediterranean area, 31 earthquakes above magnitude
125 5.5 occurred at sea or near the coast between 2017 and October 2022, triggering the
126 activation of CAT. Among them, 10 earthquakes generated an alert level for possible sea
127 level change, including 6 Advisory (possible sea level change **with estimated run-up less than
128 1 meter**) and 4 Watch (possible sea level change with estimated run-up values above 1
129 meter). Two of them caused damages in Greece and Turkey (Yalçınır et al., 2017; Dogan et
130 al., 2019; Dogan et al., 2021; Triantafyllou et al., 2020; Kalligeris et al., 2022).

131 In addition, variables to be considered from a comprehensive perspective include the large
132 growth in population living along the Euro-Mediterranean coasts. This phenomenon,
133 occurring since the Second World War and intensified in recent decades, also includes the
134 development of tourist facilities and large industrial complexes. These intensive forms of
135 settlements require multi-risk analytical hazard approaches, where the socio-cultural and
136 psycho-social aspect becomes prominent. In this framework, strengthening tsunami risk
137 perception studies is needed, surveying the opinions of employees, daily commuters, seasonal
138 workers and tourists whose presence dramatically increase the risk during holiday seasons.
139 The need to assess tsunami risk perception has been highlighted by several authors as a key to
140 improving emergency behaviors and minimizing population risk by limiting casualties and
141 infrastructure damage (Ho et al., 2008; Martin et al., 2009; Ritchie and Roser, 2014;
142 EMDAT, 2019).

143

Commentato [LC1]: No, the catalog just reports the tsunami effect observed and documented in coeval sources.

ha eliminato: Generally, risk perception studies do not take into account the single factors used to define risk (Hazard, Exposure, Vulnerability). In our work we try to do this in order to relate physical dimensions of the event (in terms of tsunami magnitude and impact, especially considering small tsunamis, which are more frequent in the Mediterranean context) with risk perception, as to better integrate risk perception studies within a multidisciplinary research context. ...

152 **3. The CAT-INGV tsunami risk perception studies**

153

154 The CAT-INGV since 2018 has been promoting tsunami risk perception studies to provide
155 oriented support to civil protection activities and develop data-driven, context-appropriate
156 risk communication strategies. We have adopted the CATI (Computer Assisted Telephone
157 Interviews) questionnaire's structuring and administration methodology since it proved to be
158 an excellent tool to collect a large, standardized, retraceable and cost-effective amount of data
159 (Dawson et al., 2004; Cerase et al., 2019). Furthermore, the questionnaire as a survey method
160 to study tsunami risk perception is widely used in the international context (see for example
161 Apatu, 2013; Sun, 2013; Lindell, 2015; Lindell, 2016; Jon, 2016; Fraser, 2016; Wei, 2017;
162 Buylova, 2020)

163 **3.1 The tsunami risk perception questionnaire**

164

165 In this study we have used the questionnaire designed and described in Cerase et al. (2019;
166 available in the English version in paper's SOM), consisting of 6 sections and 27 items that
167 allow us to detect respondents' opinions regarding tsunami knowledge, risk perception,
168 representation, cultural attitudes toward risks (Douglas and Wildavsky, 1982), and through
169 which channels respondents have been informed about tsunamis and would like to receive an
170 alert in case of tsunami.

171 This questionnaire, implemented and administered in 2018, was subsequently adopted in two
172 other surveys carried out in 2020 and in 2021, extending the coverage to six more Italian
173 regions and achieving a better statistical representativeness.

174 **3.2 - Study area and sample characteristics**

175

176 The coastal belts are among the most densely populated territories of the Mediterranean,
177 where several large urban centers and some industrial activities are developed. In 2012,
178 40.8% of the European Union population (about 200 million) lived in coastal regions which
179 comprising about 40.0% of EU-27 territorial extension, with an average population density of
180 100 inhabitants/km² (Eurostat, 2013). Moreover, in 2018, 28% of the Italian population
181 (more than 17 million inhabitants) resided in coastal municipalities (ISTAT, 2020). Between
182 1951 and 2011, the increase in coastal population was about 29%. The 8 regions surveyed
183 together represent about 78% of the national coastline. Coastal areas are also among the most
184 densely populated with an average of 398 inhabitants per km² - with peaks of more than 500
185 inhabitants/km² in the metropolitan areas of Genova, Rome, Naples, Palermo, Catania, and
186 Bari - compared to an average of 167 inhabitants/km² in non-coastal areas. (Report ISTAT¹,
187 2020).

188

189 Our survey was carried out in three different phases. The first survey was carried out in 2018
190 (April 4 to May 4) and covered Apulia and Calabria regions where 1021 questionnaires were
191 collected (Cerase et al., 2019). In the second survey phase, carried out between Dec. 27, 2019
192 and Jan. 8, 2020, 614 questionnaires were collected in the coastal municipalities of Molise,
193 Basilicata and Eastern Sicily. In the third survey phase, completed in 2021 (between Dec. 21,
194 2020 and Jan. 8, 2021), 4,207 questionnaires were collected in the coastal municipalities of
195 Latium, Campania, Sardinia, southern and northern Sicily. [At this stage, research only](#)

¹ ISTAT, Italian National Statistical Institute.

196 considers permanent residents in coastal municipalities: therefore, seasonality is not deemed
 197 to affect the results.

198 The 2021 administration included all the coastal metropolitan cities of central and southern
 199 Italy (ISTAT, 2020). This is relevant for Civil Protection because Naples, Rome, Palermo
 200 Messina and Catania are some of the most densely populated Mediterranean coastal cities
 201 (UNESCO-IOC, 2020; Eurostat, 2022). Adding to these cities also Bari, Reggio Calabria and
 202 Cagliari, also sampled in 2018 and 2021, we **represent** about 6 million coastal inhabitants.

203 All these regions were chosen because southern Italy, particularly the Ionian side, have the
 204 highest tsunami hazard (Basili et al., 2019; Basili et al., 2021) compared to other Italian
 205 regions (Liguria, Marche, Abruzzo, Veneto, etc.). We are planning to complete, in the next
 206 one to two years, the questionnaire administration along the coastal areas of the remaining
 207 regions in order to have a comprehensive view of the Italian coastal territory on tsunami risk
 208 perception.

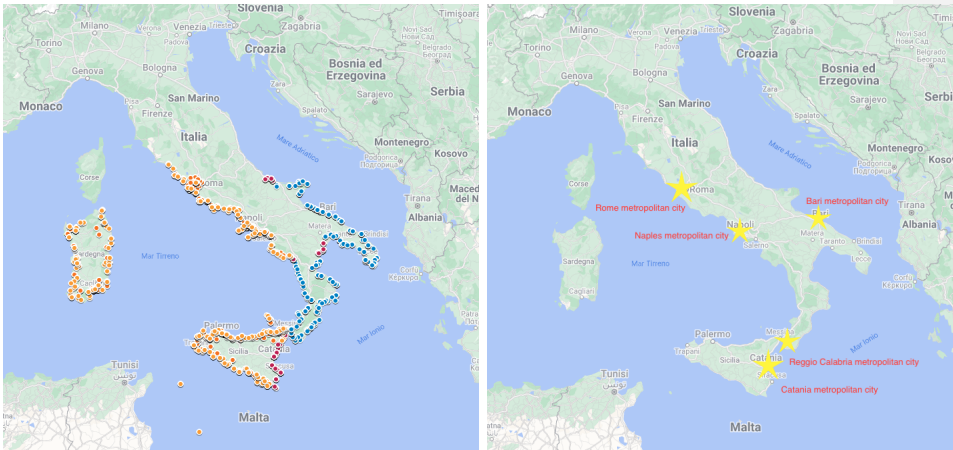
209 Table 1 shows the numerical distribution of the sample by survey stage and region. The
 210 survey covered a total of 8 regions, 37 provinces, achieving 69.8% coverage of coastal
 211 municipalities for a total of 6,166 km of coasts surveyed and 5,842 interviews conducted, that
 212 are considered representative of 12,484,236 residents (ISTAT, 2021).
 213

	1st Stage		2nd Stage			3rd Stage				Total
	Apulia	Calabria	Molise	Basilicata	Eastern Sicily	Latium	Campania	Sicily (except eastern)	Sardinia	
Total Residents	1,716,797	1,120,698	43,800	58,385	834,881	3,786,704	1,925,984	2,137,306	859,721	12,484,236
Coastal Municipalities	67	116	4	7	29	20	40	96	71	450
No. Respondents	722	491	100	140	374	1,034	1,170	1,221	782	5,842
Total	1021 Respondents		614 Respondents			4207 Respondents				
2018 / 2020 / 2021 – Territorial distribution										
	Regions	No. of provinces	Coastal municipalities		Respondents			Km of coast surveyed		
	8	37	69,8% (450/645)		5,842 (12,484,236 pop tot)			77,9% (6,166km)		

214
 215 **Table 1. Sample distribution in the three survey stages**
 216

217 Figure 1 shows the geographical distribution of interviews by stage and by regions.
 218 The sampling design was structured respecting robust statistical standards with attention to
 219 the population representativeness of even smaller coastal municipalities.

220 The survey sample is stratified by quota (not a probability sample). The stratification is made
 221 by territory (municipalities of coastal regions) and the quotas are identified by age and
 222 gender. In order to have a more statistically robust sample, education degree was considered
 223 as a quota for the third survey stage (n=4,207). The sample size reflects a choice to ensure
 224 95% reliability of the estimates considering each quota as simple random sample. Thus, the
 225 overall sample design ensuring the estimates' reliability and control for sampling error
 226 variability is guaranteed.



232

233 **Figure 1. Maps of the CATI interview distribution (left) and coastal metropolitan cities (right). The different color**
 234 **circles, on the left map, indicate the interview distribution in the different survey phases: blue shows the interviews in**
 235 **the first survey phase (2018), red shows the second survey phase (2020), and orange shows the distribution of**
 236 **interviews in the third survey phase (2021). Yellow stars, on the right map, indicate metropolitan cities (provincial**
 237 **capitals) where population density is high for a wide territorial area. (Maps Data modified from: Google Maps,**
 238 **@2022)**

239 **3.3 - Sample validation for the three survey phases (Cronbach's alpha and T-test),**
 240 **statistical data processing**

241
 242 Since the three surveys were carried out in different years, a great methodological accuracy
 243 and some preliminary statistical operations to validate and verify the data were required.
 244 First, we verified that the samples were statistically uniform, independent, and representative
 245 in estimating the reference population mean. Further, we checked whether the datasets could
 246 be aggregated into a single matrix to produce robust outputs and correlations. For this, we
 247 used the T-test (or Students' test) (Student, 1908). In our case, we applied the T-test to
 248 questionnaire's items nr. 8; 12; 14; 16; 20, which are multiple choice questions, and to 21;
 249 23; 24, which are Likert scale questions' batteries, between the first and the second surveys
 250 (2018-2020) and between the first and third surveys (2018-2021), respectively. The results of
 251 T-test with a confidence interval of 95% confirm that the samples are statistically uniform,
 252 comparable and, consequently, analyzable in a single data matrix. The same test has been
 253 used in similar research on tsunami risk perception to compare averages of surveyed groups
 254 (see e.g., Akbar, 2020; Buylova, 2020; Musacchio, 2021; Liu, 2021).
 255 Once obtained the T-test confirmations, we verified that the collected data were consistent
 256 and significant as a part of a robust sample. We calculated Cronbach's alpha (Cronbach,
 257 1951; 1988) on the items comprising questionnaire sections numbers: 2, 3, 4, 5 and 6. The
 258 resulting alpha values between $0.61 \leq \alpha \leq 0.83$ are generally considered optimal to corroborate
 259 the variable reliability (Nunnally, 1975). Particularly, values near $\alpha=0.80$ or greater have an
 260 optimal consistency degree (Peterson, 1994). The alpha values resulting from our
 261 comparisons ranged from $0.74 \leq \alpha \leq 0.89$, therefore suggesting the statistical uniformity of the
 262 whole sample.

263 **3.4 - The national sample (National Sample)**

264
265 **In 2021 we administered a questionnaire to a representative sample of the whole Italian**
266 **Italian population distributed by proportional shares.**

267 This has been done through a digital platform that reaches users - who are registered with the
268 proprietary company - through a link on their smartphones (named TelePanel by the
269 company). The link allows access to the on-line, re-adapted questionnaire, that users
270 independently complete. Survey respondents are subscribed to the service and are paid by the
271 commissioning company. The company (CSA Research, a specialized market research and
272 opinion survey company), as owner of the sample, takes care that it respects scientific criteria
273 and that the sample reproduces the same compositions of the population strata. The sample is
274 generally used to survey shared-interest opinions, political polls, national trends and customs.
275 Proportional shares are respected, and the sample is stratified according to the following
276 variables: age, gender, geographic area, **educational degree** and profession.

277 The national sample questionnaire surveyed the opinions of 1,500 respondents and was
278 administered in the same period of the 2021 CATI survey.

279 **The national sample is built under different criteria due to the different nature of interviewees**
280 **selection, and it is used only as a term of comparison (see section 4.1.3).**

281
282 **4. Results and discussion**

283
284 The principal results of the three surveys are presented in two paragraphs: Tsunami risk
285 perception and Knowledge about tsunami.

286 The map below (figure 2) shows the geographical positions of the coastal areas where the
287 survey was conducted (by region) and the seas surrounding Italy.
288



289 **Figure 2. (Maps Data modified from: Google Maps, @2022). Map of surveyed Italian coasts and corresponding seas**
290

291 **4.1 Tsunami risk Perception**

292

293 The risk perception is preliminary calculated considering the item Q13 “*In the Mediterranean*
 294 *Sea the occurrence of a tsunami is...?*” and Q16 “*Do you think that the coast of your*
 295 *municipality could be hit by a tsunami?*”.

296
 297 Survey data show that tsunami risk perception differs in relation to the seaside.

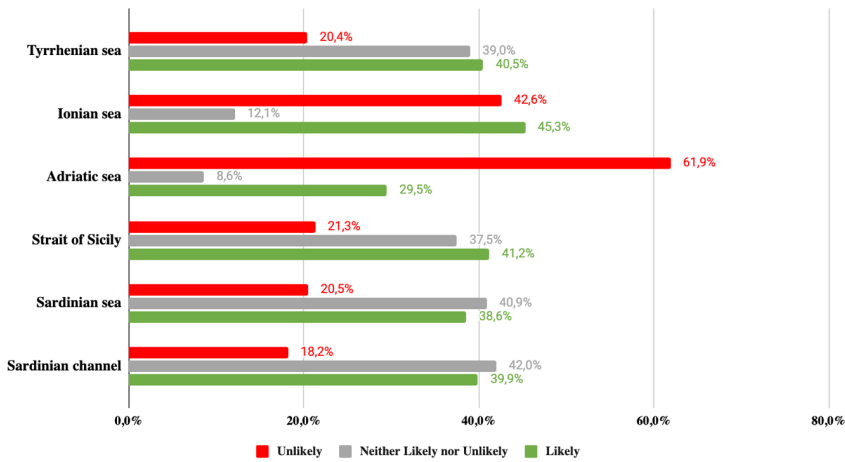
Commentato [LC2]: Thanks, we specified this in the graph description below, lines 287-290.

299 Figure 3 shows tsunami risk perception for events in the Mediterranean divided by
 300 respondents' coastal seaside.

301 In general, around 40% of the interviewed believe that a tsunami is likely to occur in the
 302 Mediterranean, except for the Adriatic Sea where the percentage is around 30%. Even more
 303 evident is the difference between Adriatic and other seas if we look at the respondents to the
 304 “unlikeliness” of such event: more than 60% in the Adriatic vs. ~20% of Tyrrhenian, Strait of
 305 Sicily, Sardinian Sea and channel. Midway we find the Ionian Sea (43%), probably due to a
 306 mix between regions with memory of the 1908 event (Calabria and Eastern Sicily) and the
 307 Adriatic coasts of Apulia, where most recent tsunamis date back to the 18th century (Cerase et
 308 al., 2019).

309 If we look to the response values of “neither likely nor unlikely” we found high percentages
 310 of around 40% for all coasts except Ionian (12%) and Adriatic (9%). These high percentages
 311 are probably also associated with a low tsunami knowledge, especially if contextualized to
 312 the Mediterranean Sea, by the population.

Q13 - In the Mediterranean area the possibility of tsunami occurrence is...?



313

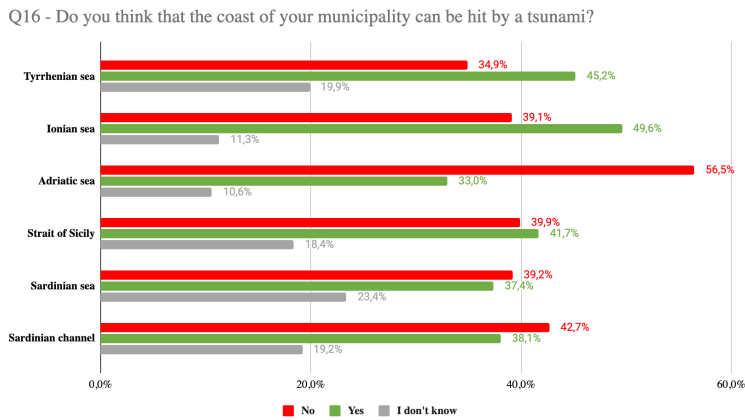
314

315 **Figure 3. - Q13 - Tsunami risk perception in the Mediterranean sea by coastal regions**

316

317 Figure 4 shows the distribution of answers to the specific question about the likelihood of a
 318 tsunami hitting the respondents' municipalities. The sample from the Ionian and Tyrrhenian
 319 sides seem to have a higher tsunami risk perception (49.6% and 45.2%, respectively).
 320 Differently, in the Adriatic coast municipalities, respondents have a lower perception of

321 tsunami risk, as for the previous question (figure 3). In fact, only 33% of them believe that
 322 their municipality may be affected by a tsunami, and 56.5% believe it will not.
 323
 324
 325
 326
 327



333 **Figure 4. - Q16 - Tsunami risk perception in respondents' municipalities by sea areas**

334 In the three-stage survey sample (n = 5,842), no significant variations are observed for the
 335 tsunami risk perception in relation to the gender of the respondents.
 336
 337

338 More significant differences emerge in relation to educational degrees. The sample with low
 339 educational degree showed more uncertainty in responses associated with the "I don't know"
 340 modality (23.4% and 23.1%, respectively, versus 11.2% of those with high educational
 341 degrees and 15% of those with medium educational degrees); a higher educational degree is
 342 correlated with a significantly higher tsunami risk perception (48.2%) compared to 37.9% for
 343 those with a lower educational degree.

344 The graph in figure 5 - reporting the tsunami risk perception in municipalities according to
 345 the numbers of generations of residence in the area - shows an interesting finding. In fact, risk
 346 perception is highest at 51,4% for the third generation (*my grandparents lived there*), whereas
 347 the average response rate for other generations is about 40%. These findings are consistent
 348 with recent studies based on an interdisciplinary historical-anthropological approach (e.g.,
 349 Garnier and Lahournat, 2022). Indeed, these studies highlight the role of memory
 350 transmission of past disasters, more generally cultural memory, as an effective tool for DRR
 351 (Brokensha et al., 1980; Fernando, 2003; Gregg et al., 2006; Cohen, 2011; Sutton et al.,
 352 2021).

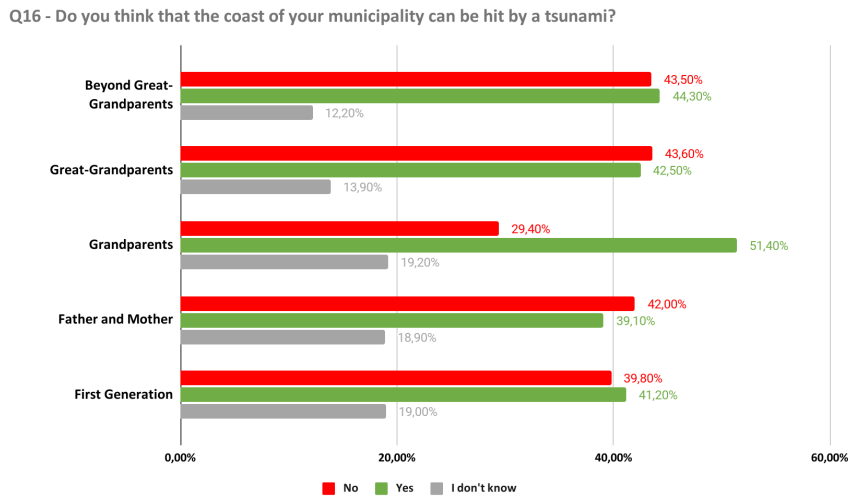


Figure 5. Q-16 - Tsunami risk perception in municipalities according to the numbers of generations of residence in the area.

4.1.1 Tsunami risk perception in surveyed regions

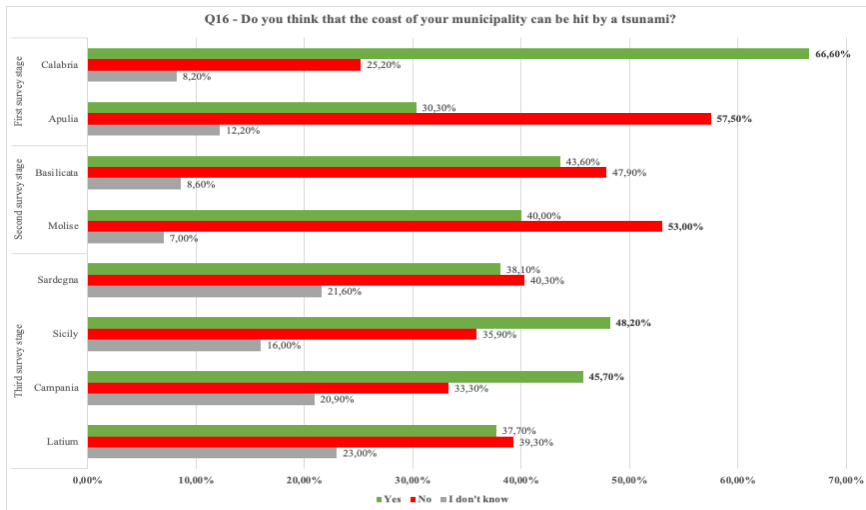
This subsection moves from the results of the paper by Cerase et al. (2019) where a significant difference in tsunami risk perception between Apulia and Calabria was found, despite the comparable, high tsunami hazard of the two regions (Basili et al., 2021). In the first region only 30% of respondents think their region could be hit by a tsunami and 57.5% think it could not, whereas the results for Calabria are very different, with more than 66% yes and 25% no (figure 6).

In order to verify the perception of other regions' inhabitants, we have compared the answers to the same question (Q16) related to the regions investigated in the second and third survey phases.

The graph below (figure 6) shows the percentages of responses collected for Q16 question for all the regions. The results show a strong heterogeneity among different regions, with the aforementioned Calabria and Apulia as end-members of risk perception. Molise, adjacent to Apulia in the Adriatic Sea, is on the low perception side with slightly higher values than this latter (40% yes, 53% no). Basilicata, with a few municipalities facing on both the Ionian and the Tyrrhenian coasts, has a slightly higher perception, with 44% yes and 48% no. Moving to the Central Tyrrhenian Sea, Latium and Sardinia show equal distributions of yes and no with a large number of "I don't know" (40, 40, and 20, respectively). Historical catalogs do not report relevant tsunamis for these two regions. Southern Tyrrhenian regions (Campania and Sicily) exhibit higher risk perception (48% and 46% yes, 36% and 33% no, respectively), even if not as high as Calabria. This can be explained with the presence of known tsunamis (as the 1908 event) or known potential tsunami sources, as active volcanoes of the Neapolitan area and in the Southern Tyrrhenian).

These results are consistent with the similar study, by Gravina et al. (2019). In that case, inhabitants from southern Italian regions facing the Tyrrhenian Sea were asked: "Do you

383 consider to be actively exposed to a tsunami risk?”. 21% of interviewees answered “highly”,
 384 more than 42% “quite” and over 30% “low”. Nonresponses were 9%.
 385 In addition, these regions, including Calabria, are highly seismically active, and people
 386 experienced frequent and even strong earthquakes. The traces of these events, present in the
 387 territory, are likely to rise people's memory from generation to generation.
 388



389
 390 Figure 6. - Q16 - Tsunami risk perception in respondent's municipalities according to the regions.

391 **4.1.2 Tsunami risk perception in metropolitan area and seaside**

392 We started from the research hypothesis that the perception of tsunami risk could be different
 393 between the inhabitants of metropolitan cities and those residing in the municipalities of the
 394 relative coast. In our opinion, this comparison is particularly relevant for metropolitan cities
 395 in which the exposed value (in terms of human lives, industries and infrastructures) is
 396 considerably higher than the adjacent, less populated coasts.
 397 The following graphs (figures 7-11) show the risk perception surveyed in coastal
 398 metropolitan cities (Rome, Napoli, Bari, Reggio Calabria and Catania) in relation to the risk
 399 perception of the seaside on which the city lies (table 2).
 400
 401

Region	Latium	Campania	Apulia	Calabria	Sicily
Metropolitan coastal city	Rome	Naples	Bari	Reggio Calabria	Catania
Sub demographic areas	6	5	2	5	2
Total municipalities	121	92	41	97	58
Total residents	4,342,000	4,250,000	1,261,000	549,000	1,068,000
Metropolitan city respondent	824	938	169	134	155
Seaside respondent	3201	3201	549	910(Ionian) 3201(Tyrrhenian)	910

402 Table 2. Sample size data by metropolitan areas and seaside (Source ISTAT, 2022. Database accessed on 07/2022)

403

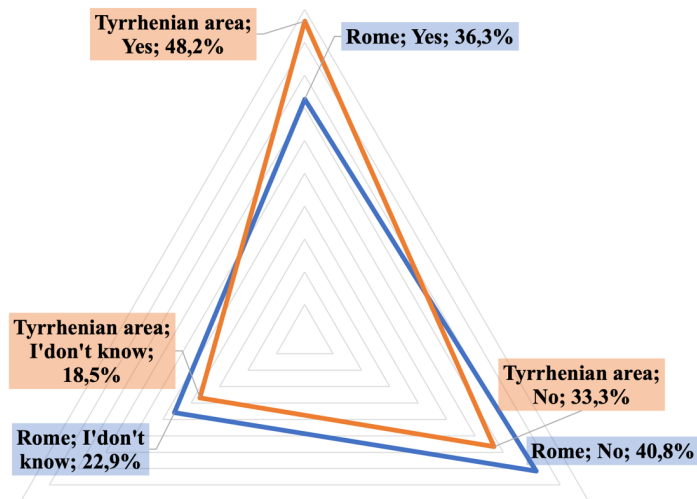
404 To prevent statistical bias, the data for each individual metropolitan city were removed from
405 the coastal data on which the city is located. We also carried out the T-test for independent
406 samples from which a significant difference between the averages of the two samples
407 (metropolitan cities and coastal area) were found. We used the test to indicate the sample
408 statistical uniformity and comparability.

409 The graph in figure 7 shows the comparison between the sample of the Metropolitan city of
410 Rome and the relative Tyrrhenian coastal area. In the case of the metropolitan city of Rome it
411 is important to remember that Rome (2.7 million inhabitants) cannot be considered entirely a
412 coastal city, even if some densely populated districts (like Ostia, with its 231,000 inhabitants)
413 are entirely located on the seaside.

414 This is probably the reason why the average of the tsunami risk perception in Rome (figure 7)
415 seems to be lower than the Tyrrhenian. Indeed, only 36.3% of the respondents believe that a
416 tsunami may hit their municipality, versus the 48,2% of respondents living in the Tyrrhenian
417 seaside.

418

Tsunami risk perception: comparison between the Tyrrhenian coastal areas and the metropolitan city of Rome



419 Figure 7. Tsunami risk perception: comparison between the Tyrrhenian coastal area and the metropolitan city of
420 Rome. (Q-16. Do you think that the coast of your municipality could be hit by a tsunami?)

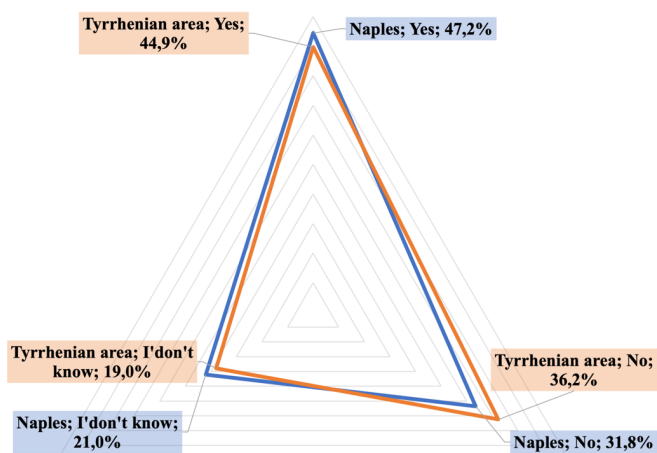
421

422 Tsunami risk perception in the Naples metropolitan city (figure 8) is almost the same than the
423 average surveyed on the Tyrrhenian side. 47.2 % of respondents said that a tsunami could hit
424 the coasts of their municipality compared to the Tyrrhenian area average, which - excluding
425 the metropolitan city of Naples - has a value of 44.9 %. In this town 31.8% of respondents
426 believe that a tsunami is unlikely to hit their municipality's coast, and 21% say they don't
427 know the answer.

428 These data are consistent with the seaside average and it diverges from the starting
429 hypothesis.

430 These data could be related to multi-hazard variables that lead the municipalities' residents to
 431 express a greater risk perception due to the presence of the Vesuvius volcano, the seismic
 432 memory of the 1980 Irpinia earthquake, and the frequent bradiseisms and micro-earthquakes
 433 that occur in the Neapolitan area (i.e., in the Phlegrean Fields). Traces of these events are also
 434 found in the literature, such as the case of the tsunami in 1345 AD, documented by the Italian
 435 famous writer Francesco Petrarca in his "*Letters on Familiar Matters*" (Bernardo and
 436 Petrarca, 1985), and recently described in Rosi et al. (2019).
 437 Moreover, the city of Naples and the coastal municipalities of its hinterland, have high
 438 exposure due to civil settlements and industrial complexes including some Major Accident
 439 Hazard Industries (Tinti and Armigliato, 2003; De Pippo et al., 2008; Grezio et al., 2012) that
 440 are located on the coast. Last but not least, the metropolitan city of Naples has one of the
 441 highest coastal population densities in Europe, with concentrations ranging between 500 and
 442 2,500 inhabitants/km²(ISTAT, 2020).
 443

Tsunami risk perception: comparison between the Tyrrhenian coastal area and the metropolitan city of Naples

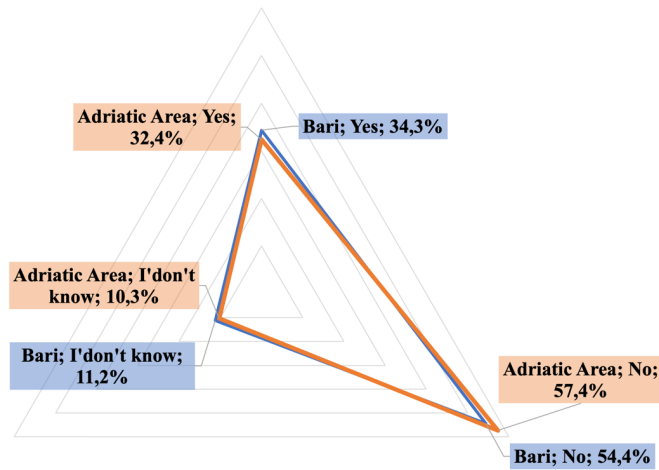


444 Figure 8. Tsunami risk perception(Q-16): comparison between the Tyrrhenian coastal area and the metropolitan city
 445 of Naples.
 446

447 The average risk perception for the metropolitan city of Bari is low (figure 9), in line with the
 448 Adriatic coast. In fact, we observe that only 34.3 % of respondents believe that a tsunami
 449 could hit their municipality, versus 32.4 % of those residing in municipalities on the Adriatic
 450 coast. We also observe that 54.4% of respondents say a tsunami could not hit their coastal
 451 municipality, compared to 57.4% of the average of those living in coastal municipalities on
 452 the same seaside.

453 The perception results appear to be low compared with the estimated hazard for the southern
 454 Adriatic coast and Bari metropolitan city, which is medium/high (Basili, et al., 2021). The
 455 estimated hazard takes into account the strong earthquakes occurring along the Hellenic arc,
 456 able to generate tsunamis that would hit the Adriatic coasts including Bari. The low tsunami
 457 risk perception may also be influenced by the absence of recent tsunami events (Maramai et
 458 al., 2019) as already noted in Cerase et al. (2019).

Tsunami risk perception: comparison between the Adriatic coastal area and the metropolitan city of Bari



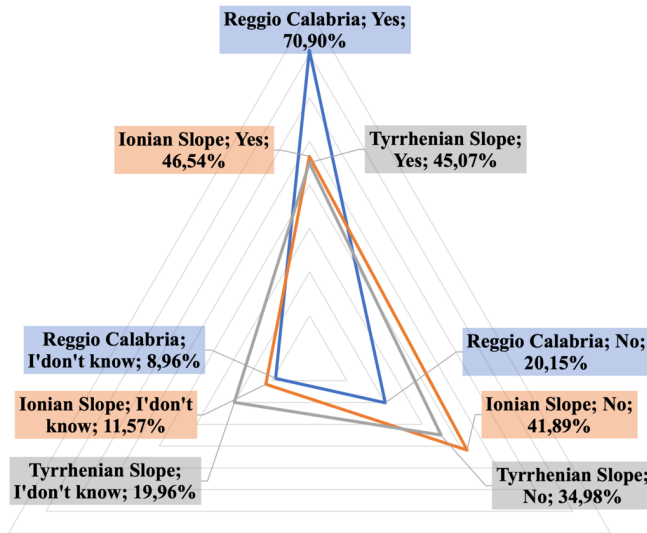
460 Figure 9. Tsunami risk perception (Q-16): comparison between the Adriatic coastal area and the metropolitan city of
461 Bari

462
463 The tsunami risk perception in the metropolitan city of Reggio Calabria is on average high
464 (figure 10). The graph shows that 70.9% of respondents believe that the city may be hit by a
465 tsunami compared to the average of 46.5% of respondents living in the Ionian sides'
466 remaining municipalities and 45% of those living in the Tyrrhenian sides' municipalities.
467 Furthermore, data analysis shows that only 8.9% of respondents answered "don't know"
468 to the specific question. This percentage could indicate that residents of the metropolitan city of
469 Reggio Calabria have a greater tsunami risk knowledge of their area, compared to the other
470 metropolitan cities considered in the analysis. The high tsunami risk perception is likely
471 related to the 1908 tsunami, which had a strong impact on the territory, causing widespread
472 damage and about 2,000 casualties (attributed to the tsunami), which still today holds a high
473 media echo, currently in resident's memory. The same regions were also struck by a tsunami
474 in 1783 that, according to historical sources, caused about 1,500 casualties (in addition to the
475 over 25,000 caused by the earthquake) (Sarconi, 1784; Vivenzio 1788); and in 1905 when sea
476 level changes were also recorded by tide gauges in Naples and Civitavecchia (about 500 km
477 away).

478 In addition, Reggio Calabria residents' tsunami risk perception is in line with the high
479 tsunami hazard estimated for the area (Basili et al., 2021).

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Tsunami risk perception: comparison between the Tyrrhenian and Ionian coastal areas and the metropolitan city of Reggio Calabria

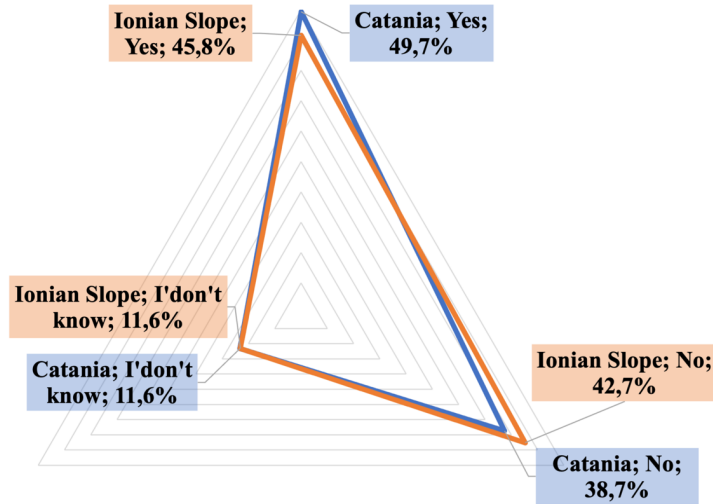


489 Figure 10. Tsunami risk perception(Q-16): comparison between the Tyrrhenian and Ionian coastal area and the
 490 metropolitan city of Reggio Calabria

491
 492 The tsunami risk perception in Catania metropolitan city (figure 11) is slightly higher
 493 (49,7%) than the risk perception of respondents of the Ionian coastal area (45,8%). Only
 494 11,6% of the respondents answered “*I don't know*”, in line with the responses from the other
 495 coastal areas municipalities. The percentage of tsunami risk perception in Catania, is
 496 probably associated with the presence of easily recognized hazards (e.g., volcanic risk and
 497 ash management due to the close Etna volcano, frequent earthquake shaking, etc.). In
 498 addition, industrial complexes and refineries along the coast increase the exposed value, and
 499 possibly the risk perception. Not least, the tsunami hazard (Basili et al., 2021) in the Catania
 500 area is quite high, due to both local and distant tsunamis.

501
 502

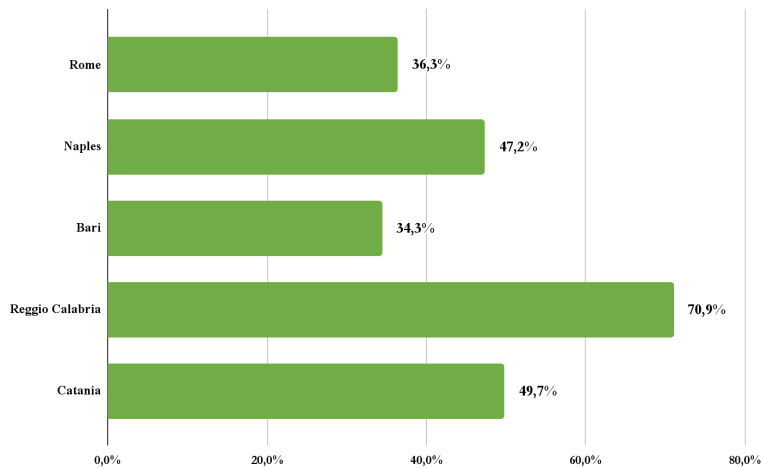
Tsunami risk perception: comparison between the Ionian coastal area and the metropolitan city of Catania



503 Figure 11. Tsunami risk perception (Q-16): comparison between the Ionian coastal area and the metropolitan city of
 504 Catania

505
 506 Comparison among metropolitan cities (figure 12) shows a higher tsunami risk perception in
 507 Reggio Calabria, Catania, and Naples. These cities, throughout history, have been repeatedly
 508 affected by disruptive natural events including strong earthquakes, volcanic eruptions and
 509 tsunamis. The difference in risk perception between metropolitan areas and coastal areas
 510 remains the subject of further study. Bari metropolitan city has a low tsunami risk perception
 511 even though it is located in a stretch of coastline where tsunami hazard is considered
 512 medium/high. This could be associated with events that occurred in the distant past and the
 513 low frequency of earthquakes occurrence.

Q-16. A comparison between tsunami risk perception in metropolitan cities



514
515 Figure 12. Tsunami risk perception (Q-16): comparison between the metropolitan cities (“yes” percentages answer).

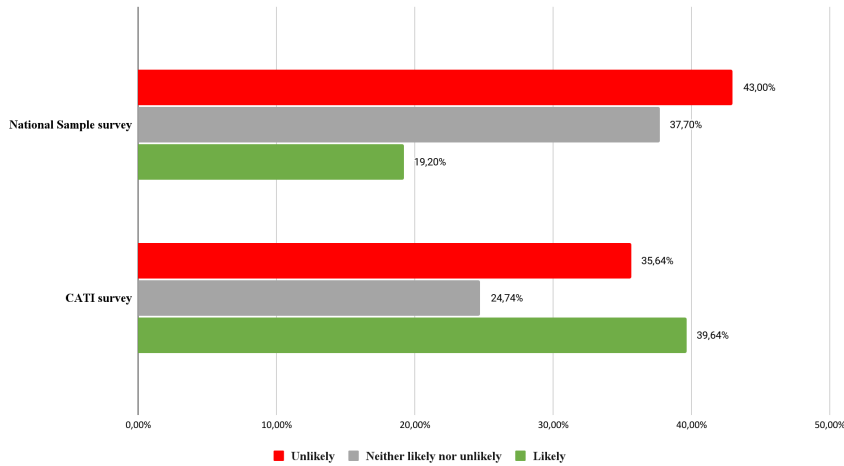
516 4.1.3 Tsunami risk perception: comparison with a national sample

517
518 In this section, we compare the tsunami risk perception for events in the Mediterranean area
519 (surveyed in question Q-13) among the whole coastal population described above, and a
520 national population sample (National Sample survey n = 1,500). From the graph (figure 13),
521 it can be seen that risk perception is higher in coastal communities (39.4%, CATI survey) and
522 lower in the national average (19.2% National Sample survey). Minor variations can be
523 observed in the other response modes. A difference of 13% also emerges in the central mode
524 “Neither likely nor unlikely” from which low tsunami knowledge is assumed.

525 The National Sample survey becomes of primary relevance to also investigate the risk
526 perception of the population not living in coastal areas who might face this risk in a summer
527 vacation context even in non-national territories. Moreover, these data can be considered
528 representative of the national mean related to the tsunami risk perception and may be used for
529 comparison with data related to the same specific groups of population living on the coasts.

530
531 This result is not surprising, considering the lower familiarity of non-coastal inhabitants with
532 sea activities - and hazards - compared to coastal cities residents. Also, we should consider
533 that the tsunami risk for people spending for instance a two-week’s vacation in a seaside
534 location is statistically much lower compared to the risk to which a coastal resident is
535 exposed. We anticipate that this result strongly suggests the need for a communication effort
536 specifically oriented to tourists.

Tsunami risk perception in Mediterranean sea by National Sample (TelePanel) and CATI Survey, a comparison.



537
538 Figure 13: Tsunami risk perception in Mediterranean Sea by National Sample and CATI Survey, a comparison.

539 **4.2 Tsunami Knowledge**

540 **4.2.1 Phenomenon description: elicitations of the terms tsunami and maremoto**

541 In order to explore tsunami people understanding, we considered qualitative attributes as
 542 relevant indicators of phenomena mental representation and related effects. The first step
 543 aims to explore the differences between the Japanese word “*tsunami*” (literally harbour
 544 wave), broadly used in the international scientific community, and the word “*maremoto*”
 545 (literally seaquake), being a common alternative in colloquial Italian language. The overall
 546 results of this research confirm the different meanings attributed to these two terms by
 547 respondents.

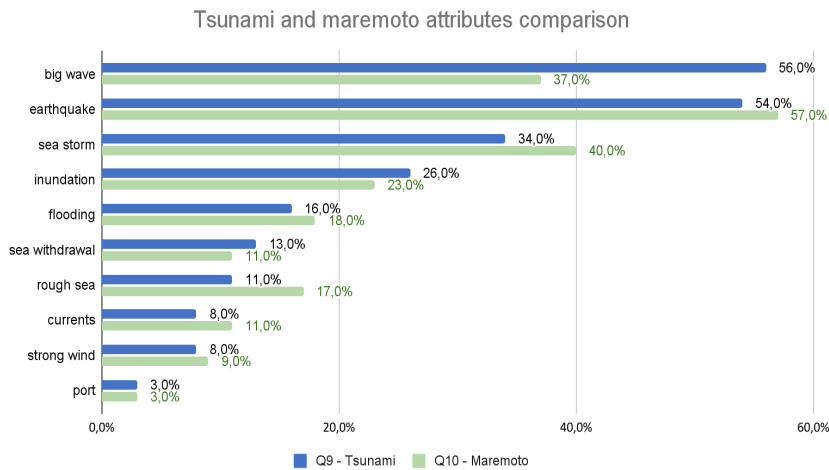
548 Figure 14 shows that the largest part of the sample shows greater familiarity with the term
 549 “*tsunami*” (57%) while “*maremoto*” drops by several percentage points (43%). The word
 550 “*tsunami*” seems to sound more familiar for those who have higher education levels (66%)
 551 and are below 65 years old. Some interesting differences regarding the usefulness of the two
 552 terms are related to local characteristics and will be further investigated. For example, in
 553 Reggio Calabria metropolitan city interviewees generally use the term *maremoto* to identify
 554 the phenomenon (57%) whereas in Naples the term *tsunami* is more familiar (63%).

555 We could hypothesize that past events differently shape the way the phenomenon is
 556 acknowledged and understood, as culture provides different resources to address these events,
 557 where traditional environmental knowledge plays a prominent role along with scientific
 558 communication. These aspects are reflected in social representations (Moscovici, 1961) as
 559 well as in language being used to express such representations (Moscovici, 1976).

560
561

ha formattato: Inglese americano

562 Data in figure 14 show that the word “tsunami” is mostly associated with *big wave* (56%),
 563 *earthquake* (54%) and *sea storm* (34%), and in a more detached position *inundation* (26%),
 564 *flooding* (16%) and *sea withdrawal* (13%). Instead, the word “maremoto” is first associated
 565 with *earthquake* (57%), then with *sea storms* (40%) and *big wave* (37%). *Inundation* (23%)
 566 and *flooding* (18%) are still present along with *rough sea* (17%).
 567



568 **Figure 14: Tsunami and maremoto attributes comparison**

569 **4.2.2 - Knowledge about causes of tsunamis**

570
 571 With regard to the alleged causes of tsunamis, they are generally attributed correctly to
 572 earthquakes: 74% as the main cause, then to volcanic eruptions (44%), in agreement with the
 573 most frequent tsunami causes worldwide (NCEI/WDS, 2022) in the Mediterranean (Maramai
 574 et al., 2014) and in Italy, where 68% of observed or recorded tsunamis were caused by
 575 earthquakes and about 16% by volcanoes (Vesuvius and volcanoes of the Aeolian Islands)
 576 (Maramai et al., 2021).

577 In general, it is observed that tsunami knowledge is not directly related to the gender and
 578 interviewees distribution but directly increases with educational degree and decreases with
 579 age (young, highly educated people under 50 years old are best informed).

580 Tsunamis are also associated by respondents with meteorological phenomena. In general
 581 terms this is somehow overestimated, but we know that meteotsunamis are rather frequent in
 582 the Mediterranean, especially in the Adriatic Sea (Šepić et al., 2009; Vilibić et al., 2009;
 583 Maramai et al., 2022). However, it is possible that people confuse sea storms with
 584 (meteo)tsunamis. To verify this, we carried out a bivariate analysis that can provide some
 585 clues for this belief. Indeed, data highlight higher percentages for those who live in
 586 municipalities overlooking the Sea of Sardinia, as well as the Channel of Sardinia, both
 587 frequently swept by strong winds of *Maestrale*, which can locally originate sea storms with
 588 waves several meters high.

589 We also note that weather conditions are most frequently mentioned by people with low
 590 education levels (22%) versus 15% of the sample with high educational level.

591 Furthermore, landslides are properly indicated as a possible tsunami caused by 14,8% of
592 respondents, as well as meteorites and space objects. A similar question, about tsunami risk
593 perception induced by rock landslides, was asked in the survey conducted in Norway during
594 the ASTARTE project by Goeldner-Gianella (2017). In Norway, respondents correctly show
595 high tsunami risk perception induced by rock landslides. This result is mainly due to the
596 frequency of rock collapses occurring locally, and to citizens' trust in local institutions for
597 how tsunami risk is managed and how information is disseminated (Goldner Gianella et al.,
598 2017).

599 4.2.3 - Knowledge about tsunami effects

600 Knowledge about tsunami effects are investigated by Q22 (*Try to figure out the effects of a*
601 *tsunami / tsunami on the coasts of your region. How far do you agree with the following*
602 *statements?*) Results show that in general, people are well aware about tsunami **possible**
603 **worst effects** on the coasts of their region. In particular, deaths and serious injuries are
604 recalled by 93,9% of the sample; damages to houses, buildings and infrastructures by 93.1%,
605 and negative impacts on economy and occupation and on economy are both indicated by
606 89,4%. Worth to say that despite high rates of knowledge about tsunami possible impacts,
607 women, most educated people, and people aged up to 65 years show slightly higher
608 percentages, as well as the inhabitants of the municipalities included in the area hit by the
609 1908 Messina Strait tsunami. As to resume, these kinds of effects are well known and present
610 to interviewees.

611 The data also show a catastrophic representation of tsunami effects that does not correspond
612 to the expected effects on the Italian coasts where moderate-sized tsunamis are more likely to
613 occur. This scenario probably comes from the diffusion of the catastrophic images of the
614 tsunamis that occurred in Sumatra in 2004 and in Japan in 2011, widely conveyed by
615 television and **social media**. Given that macro-effects of a tsunami are well recognized and
616 understood, smaller effects at local and individual level seem to appear unfamiliar to
617 respondents.

618 Indeed, data show that large coastal flooding is acknowledged by 83% of the interviewed and
619 sea withdrawal by 77%, and the possibility that a small tsunami might drag an adult into the
620 sea is known by 75% (Q23). Only 24% of respondents think that fleeing to the beach after a
621 strong earthquake is an appropriate behavior. The question about the possibility that a large
622 tsunami with waves up to 20 meters may occur in the Mediterranean Sea raises some
623 concerns, as only 46% of the overall sample considers it as a real possibility. Cross-tables
624 highlight some unexpected surprises, such as higher rates of youngsters (31%) and women
625 (27%) who consider fleeing to the beach a proper response to a massive earthquake.

626 4.2.4 - Data on the sources information

627 Data on the sources of information being used by the interviewees provide a relevant
628 framework to address and improve tsunami risk communication. As for the previous paper,
629 we have decided to group different sources into homogeneous categories. Data provide a
630 clear indication on the central role of television, that is indicated as an information source by
631 almost 90% of the sample. More in detail, TV news reaches 83% of respondents and
632 documentaries or scientific channels reach 23%. Other traditional broadcast media,
633 considered as a unique category including newspapers, books, radio and movies, are found to
634 reach 58% of the public. Considering disaggregate penetration rates, newspapers were

Commentato [LC3]: Ref. - According to my opinion tis is very important, because I believe that this "misunderstanding (i.e. a tsunami looks like the waves I have seen in the TV)" is one of the main factors that makes people in the Mediterranean believe that tsunamis cannot occur in this area.

Authors: yes, we totally agree and and we are deepening this also to understand what intervention margins there may be in risk communication.

635 mentioned by 35%, books by 19%, movies by 12% and finally radio had 8%. Surprisingly
636 enough, the whole internet sources show a penetration rate of about 18% and interpersonal
637 sources such as friends, relatives and neighbors weigh for 5%.

638 As noticed in the first step of the research, the impact of institutional and scientific sources
639 appears to be a problematic issue urging the development of a proper and effective risk
640 communication strategy, since their overall penetration rate is a mere 3,5%. More in detail,
641 single rates are about 2% for the Civil Protection, 1,6% for Universities and Research
642 Institutions and barely a 1% for local administrative entities such as the Region, the Province
643 and the Municipalities. The residual category, other, has been mentioned by only 35 people,
644 corresponding to 0,6%. This suggests that a strong effort is needed for institutional parties to
645 fill this gap, through widespread and comprehensive dissemination of information (including
646 info on evacuation routes and procedures) by using state-of-the-art communication channels.

647 Of course, data deserve further analysis by means of data reduction procedures, aimed at
648 aggregating variables into new indicators and producing synthetic more effective
649 understanding of the considered phenomena.
650

651 **5. Discussion and conclusive remarks**

652

653 The three surveys on tsunami risk perception, conducted between 2018 and 2021, started
654 from the necessity to study and understand the level of knowledge of tsunami risk and the
655 awareness of Italian citizens living in or visiting coastal areas exposed to tsunami hazard.

656 To date, these surveys represent a relevant sample of the Italian population, both for the
657 number of interviewees and for the adopted methodology (5,842 CATI interviews carried out
658 on over 6000 km of coastline with moderate to very high tsunami hazard, plus a nation-wide
659 “telepanel” sample representative of the whole Italian population).

660

661 The main results show that the tsunami risk perception varies significantly according to the
662 coastal region. In particular, regions in the Adriatic (Apulia, Molise) show very low levels of
663 risk perception compared to Calabria, Sicily and Campania, both on the Ionian and the
664 Tyrrhenian seaside. Latium and Sardinia lie in the middle, with equal numbers of people
665 thinking that a tsunami could hit their region.

666 Educational degree affects tsunami risk perception indeed: the higher the educational degree,
667 the higher the tsunami risk perception.

668 On the contrary, data analyses show that tsunami risk perception is not influenced by either
669 gender or age. A slight difference is observed in the middle age group in which interviews of
670 35-49 years appear to have a slightly higher perception. Elderly people show the lowest
671 frequency percentage in the response modality “*I don't know*” associated with low tsunami
672 risk perception.

673

674 These data are consistent with several studies on local cultures, showing how communities
675 that have previously experienced disasters are more likely to develop better resilience and
676 preparedness (Dekens, 2007) to these calamitous events. Such knowledge, which differs from
677 scientific knowledge (Flavier et al., 1995), is associated with the historical memory of past
678 experiences learned and transmitted through rituals, traditions, narratives and folk songs (e.g.
679 Smong Song in Simeulue Island) (McAdoo et al., 2006; Rahman et al., 2017; Rahman et al.,
680 2018; Sutton et al., 2021) and defined in a different way as: “*local knowledge*”, “*traditional*
681 *knowledge*”, “*indigenous technical knowledge*”, “*peasants knowledge*”, “*traditional*
682 *environmental knowledge*” and “*folk knowledge*” (Sillitoe, 1998; Mercer et al., 2007; Mercer
683 et al., 2012).

684 Memories of previous disasters both inform people's knowledge of their environment and
685 vulnerability and also influence their risk interpretation and response to future disasters
686 (Arunotai, 2008). Collective memory, relying on oral tradition shared by a specific group,
687 most commonly the family, tends to disappear with the death of the last eyewitness to the
688 event (the three-generation limit). Cultural memory, supported by documents (such as
689 newspapers, archives, images) and memorials as tangible signs for the community, ensures
690 that disaster meanings and interpretations are recorded and transmitted from generation to
691 generation. These forms of cultural memory, considered by Mercer et al. (2010) as an
692 existing or acquired knowledge set by local communities, are born and maintained through
693 the accumulation of experiences, social relations, community practices and institutions, and
694 their transmission across generations.

695 Garnier and Lahournat's (2022) study highlights how Japan Stone Monuments, representing
696 elements of both tangible and intangible culture for the population, demonstrate the existence
697 of disaster memory and reflect a desire to commemorate and transmit significant past events
698 to current and future generations. These findings highlight the importance of oral
699 transmission between generations about tsunami risk and could be very useful for designing

700 effective information and communications activities about tsunami risk reduction (Spahn et
701 al., 2010; Løvholt et al., 2014; Oktari et al., 2018; Sutton et al., 2020).

702
703 In this work, we also carried out a comparative analysis on tsunami risk perception between
704 the metropolitan areas and the respective coasts (see paragraph 4.1.1), starting from the
705 hypothesis that risk perception could be different among the population residing in a large
706 city and the population of small municipalities distributed along the seaside. The territorial
707 units analyzed were selected based on exposure (higher coastal population density or
708 proximity of major urban settlements to the coast) and territorial vulnerability (high
709 concentration of anthropogenic activities such as industries or intensive tourism activities)
710 according to ISTAT (Italian national statistical institute) data.

711 The goal of this comparison is both to highlight possible differences in perceptions
712 associated with densely populated urban areas, and to provide a solid basis for targeted risk
713 mitigation actions in specific contexts (for example to improve and better address the
714 UNESCO Tsunami Ready Program (Valbonesi et al., 2019; Valbonesi, 2022).

715 The results indicate that in Reggio Calabria, Catania and Naples indeed there are significant
716 differences in the tsunami risk perception compared to the relative seaside. This data is most
717 evident in Reggio Calabria (71%) with a difference of over 25 percentage points compared to
718 the Tyrrhenian (45%) and Ionian (46%) sides of the same region (Calabria).

719 The data continues to be significant, albeit less evident, for Catania (50%) and the Ionian
720 seaside (46%) and for the city of Naples (47%) and the Tyrrhenian seaside (45%). It is useful
721 to underline that the metropolitan city of Bari, despite being in a stretch of coast considered
722 to be at high risk, has significantly lower values of perception of the tsunami risk (34%), in
723 line with the data for the whole Adriatic coast (32%). Tsunami risk perception in the
724 metropolitan area of Rome seems to be lower than on the Tyrrhenian coast. Probably this is
725 because Rome cannot really be considered a coastal town because most of its over 3 million
726 inhabitants live far from the sea. The presence within the metropolitan area of Rome of the
727 town of Ostia, a very populous municipality (over 231,000 inhabitants) lying along the
728 Tyrrhenian coast, is not enough to raise the overall risk perception of the capital. It would be
729 interesting to deepen this aspect with specific analysis of the local residents, commuters and
730 visitors. Given the city's proximity to the coast (about 20 km), it is also worth considering the
731 large daily (as well as seasonal) tourist flows of the summer period.

732
733 The Telepanel data (n = 1,500), collected in the same time period as the third survey, deserve
734 particular attention because they are a representative sample of the population at the national
735 level, that means people predominantly living far from the seaside. Comparing the tsunami
736 risk perception of the Telepanel with the surveys carried out on the coastal population, it
737 emerges that the coastal population on average has a perception of risk significantly higher
738 than the national average of about 20 percentage points. These data suggest that it is
739 necessary to pay particular attention to the coastal touristic areas where every year millions of
740 people spend their holidays. Providing **information panels** along the beaches and in the
741 harbors, indicating **evacuation routes** and meeting points, establishing redundant alarm
742 systems, are the main tools to be put in place to reduce the tsunami risk of both residents and
743 tourists.

744
745 As for the knowledge of tsunamis, we started by considering the different associations linked
746 to the two terms that are commonly used in the Italian language: tsunami and *maremoto*.
747 Results indicate that most of the sample is more familiar with the term tsunami (57%),
748 particularly of those with a higher level of education (66%) and less familiar to people over
749 65 years old.

750 However, there are some differences that appear to be linked to local characteristics and
751 which will be the subject of further investigation.

752 It is interesting to notice that the two terms are associated with different phenomena. For
753 instance, the term tsunami is mostly related to the occurrence of a great destructive wave,
754 while the **word maremoto is** more often related to the occurrence of an earthquake.

755
756 As for the knowledge of the causes that generate tsunamis, in general the sample correctly
757 attributes the occurrence of a tsunami to earthquakes and secondarily to volcanic eruptions, in
758 line with scientific knowledge. Furthermore, tsunami knowledge does not seem to be linked
759 to the gender and the areas of residence of the interviewees but increases according to the
760 educational degree and inversely to age (people with higher education degree and younger
761 than 50 years old appear to be more informed).

762
763 Our data indicate that in general people are aware of the possible effects of tsunamis on their
764 regions. However, this knowledge appears to be closely influenced by the media
765 representation of the great tsunamis that occurred in Japan (2011) and Sumatra (2004). This
766 type of media representation could turn out to be misleading with respect to the more modest
767 phenomena that can be generated by smaller tsunamis, more frequently expected in the Italian
768 coastal territory, but also capable of causing serious damage and victims.

769 However, the probability of a tsunami of significant size - such as the one occurred in 1908 in
770 Southern Italy, - is not entirely negligible.

771 Moreover, our data indicate that television continues to play a central role in conveying
772 information relating to the tsunami risk, while the information role played by social media
773 and the web appears to be still marginal. A particularly problematic aspect concerns the poor
774 visibility of scientific institutions, civil protection and local authorities to be recognized by
775 the interviewees as official sources of information on the tsunami risk.

776
777 Our results suggest that the loss of memory of past events affects the perception of risk by
778 citizens and communities, making more difficult and even ineffective risk mitigation actions
779 (see for example Kurita et al, 2007; Sugimoto et al. 2010; Arias et al., 2017 and Wei et al.,
780 2017). Memory and recollections (such as commemorations of past events) are relevant for
781 the development of risk mitigation strategies and to increase the population resilience. More
782 specifically, a work of awareness raising aimed at attributing a sense and a meaning to the
783 memory is needed in order to reduce the risk. We believe that the results of this study,
784 although limited to central and southern Italy, can be used in other countries of the NEAM
785 region and worldwide to orient communication strategies and risk reduction actions.

786
787 In the near future, given the large amount of data collected in the three surveys, we will focus
788 on the creation of synthetic indexes for the perception and knowledge of tsunami risk.

789 We are also working to deepen the knowledge related to the cultural differences in the
790 perception of risk which seem to be very influenced by the local culture of reference. We are
791 confident that this will allow us to better explain the differences in perception and knowledge
792 that the data show in the different sea areas (coastal sides) and metropolitan cities. Finally,
793 our efforts will be focused on translating the results of risk perception analyzes into effective
794 communication strategies for tsunami risk reduction. Not least, the 2018 pilot survey results -
795 published in a previous paper by Cerase et al. (2019) - were already extensively used in
796 developing and improving the CAT website content. Moreover, several relevant aspects of
797 the study made it possible to better address approaches in risk awareness campaigns such as
798 "Io Non Rischio" (a Civil Protection campaign) as well as undertaking dissemination

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800 campaigns aimed both to raise awareness and survey tsunami risk perception in schools (one
801 of the Tsunami Ready program indicators).

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