Risk perception of local stakeholders on natural hazards: implications for theory and practice

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Abstract. In Romania, local stakeholders' knowledge plays a role in making decisions for emergencies, supporting rescue officers in natural hazard events, coordinating and assisting the affected populations physically and psychologically. However, despite the increasing occurrence and severity of natural hazards in the Iaşi Metropolitan area (of NE Romania), there is a lack of knowledge of local stakeholders on how to encourage the population toward safety actions. For this reason, we interviewed 118 local stakeholders to determine their risk awareness and preparedness capacities over a set of natural hazards, to understand where deficiencies in knowledge, action, and trust are greatest. Results reveal substantial distinctions between different threats and among stakeholders based on their cognitive and behavioural roles in the communities. The roles of responsibility and trust are important driving factors shaping their perception and preparedness. Preparedness levels are low, and, for many, learning and preparatory actions are needed to build resilience to the negative occurrences of natural hazards. As stakeholders' role is to direct interventions in affected areas by managing communication initiatives with the entire population of the community, there is a need to create stakeholders' networks, empowering local actors and serving as a bridge between authorities' decisions and local people, making effective risk management plans and secure more lives and economies.

20 1 Introduction

Increasing the preparedness of communities is an essential part of risk management, a complex process that challenges scientists and involves communities, authorities, and some key stakeholders. Rapid decisions and actions have an essential role in reducing the vulnerability of communities and improving societal resilience. From global to local levels, many communities are affected every year by disasters. Compared to the 1980-1999 period, the last 20 years were marked by an increase in the number of climate-related disasters with a significantly higher number of people affected and greater economic losses compared to other types of disasters (UNDRR, 2020, van Westen et al., 2020; excluding epidemiological disasters). Recent studies forecast an increase in climate hazard impacts in the future due to global warming (Dottori et al., 2018; Forzieri et al., 2018; Vousdoukas et al., 2018). Especially in Central and Eastern Europe, there is evidence of an increase in heat extremes, a decrease in summer precipitation, and an increased risk of river floods due to climate changes in the last two decades (Anders et al., 2014; IPCC 2013, 2018). These events can threaten the wellbeing of communities, especially in

Romania, since its population has been demonstrated to have a low capacity to cope with natural hazard induced risks (Dunford et al. 2015; Vanneuville et al. 2017).

In many countries, besides the national government agencies which coordinate emergency management (Strand et al. 2010) and have much more structural and financial resources, local stakeholders are often involved in disaster planning and risk reduction because of their knowledge of the community, its norms and habits, and for their capacity to assist and control people during crises (Meltzer et al. 2018; ERCC, 2019; Scheuer and Haase, 2012; Horton et al. 2011). Local stakeholders are defined as individuals or groups (generally place-based) who demonstrate capacities to coordinate and cooperate before, during, and after emergencies (Hommels and Cleophas, 2013), as widely documented during the recent pandemic crisis (Alon, 2020; WHO, 2020). They are among the best communicators in their settlements (Slovic, 1993; Reed, 2008; Straja et al., 2008), stimulating proactive two-way communication and even running negotiations, being able to influence (positively) the community and acting as a bridge between national authorities' decisions and actions. For certain types of hazards, such as floods, there is already a separation of stakeholders' responsibilities: decisions regarding local flood defence improvements are devolved to local decision-makers, whereas decisions about river training are taken at national and international levels (Merz et al., 2010). A similar situation is encountered in the case of heavy snow, in which case a first assessment and intervention fall under the responsibility of local authorities.

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Local stakeholders in Romania play an influential and decisive role in emergencies (Mărgărint and Niculiță, 2014; Meltzer et al., 2018), helping rescue officers in the onset of natural hazard events, and can coordinate and assist affected populations both physically and psychologically. People seem to trust those key agents rather than county or governmental officials (Beshi and Kaur, 2019). At the national level, in Romania, the emergency management is coordinated by the General Inspectorate for Emergency Situations (IGSU) and at ATU3 (Administrative Territorial Unit) level, by the Local Committee for Emerging Situations. According to specific legislation (NSO - National Organization System, EO - Emergency Ordinance, 20/2004) these inter-institutional committees act as the main social coordinators in emergencies, whether triggered by natural or anthropic hazards (RG - Romanian Government - EO, 68/2020). Under the leadership of mayors, these committees act in synergy and work as consultants: vice-mayor, ATU 3 administrative secretary, representatives of public institutions, and of local economy.

The current study focuses on five types of stakeholders, each having a specific role in the risk management process: mayors, police officers, school directors, priests, and farmers. Being primarily a consequence of the centralization of administration during the communist period inherited in the current legislation, many of the public institutions in Romania are organized at the communal level (ATU 3): town halls, schools, police, and even the church. In this way, the leaders of these organizations are de facto stakeholders with clearly defined responsibilities, included those concerning disaster risk management (Ministerul Educației Naționale și Cercetării Științifice, 2016; Romanian Government, 2019, 2020; Romanian Parlament, 2020): (i) mayors have a decision taking role in administration and public services, including parts of local finances, emergency and disaster situations, local development and territorial planning; (ii) police officers are responsible with the investigation and monitoring of criminal phenomena, take care of public order and safety of people in the administrative unit including in situations of

disasters; (iii) school directors exercise executive management of the educational unit, in accordance with the education legislation in force, including the organization of exercises to prevent the harmful effects of disasters within the educational building; (iv) priests, in addition to current sermons and duties, care for the afflicted (the poor people, widows, and orphans) and assist the parishioners in their most difficult times, including the aftermath of disaster, giving psychological support and assistance with primary care; and (v) local farmers have a tremendous influence in the Romanian community, because agriculture has a significant role and considering that almost 50% of Romanian population lives in the countryside (Burja, 2014). Farmers have labour and organizational skills to coordinate with their peers in the countryside in case of emergencies. Besides, their knowledge of the territory can help track the weather and the land changes, making them more resilient than the urban society (Wilson, 1997; Heitz et al., 2009; Šūmane et al., 2018). For this reason, they are reference actors within the community and role models in rural areas.

The assessment of local stakeholder's risk perception is an essential issue in exploring possibilities for improving the management of emergencies, which implies individual and social preparedness, scenario-based risk assessment, process manifestation, initial evaluation of the impact, and the recovery phase (Merz et al., 2010; Zhou et al., 2018). A low level of risk perception by local stakeholders is often associated with low knowledge of causal factors and the manifestation of natural hazards (e.g., magnitude, timing, spatial distribution). In the past, this has created conditions for making wrong decisions that have led to increased casualties and economic losses (Kron, 2000; Oliver, 2010; Kaplan et al., 2010; Baker, 2011; Dykes and Bromhead, 2018). In Romania, the effects of natural hazards are dramatic and, according to model projections, are getting worse (International Strategy for Disaster Reduction, 2008). An understanding of the level of preparedness of communities requires an analysis of stakeholders' risk perceptions.

The international literature provides a wide spectrum of studies relating to the importance of risk perception research (Scolobig, 2016), analyzing people's cognitive appraisal toward specific hazards (e.g., Salvati et al., 2014; Pereira et al., 2016; Fuchs et al., 2017), related to sensitive geographical settings and communities (e.g., Roder et al., 2016, 2017; Gao et al., 2020; Alcántara-Ayala and Moreno, 2016, Gao et al., 2020) or involving a combination of multiple interacting factors (e.g., Mondino et al. 2020).

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Risk perception is a complex issue, no universal formal theories for risk perception, evaluation, or acceptance existing (Platner et al., 2006). However, two main theories have been widely used by geoscientists in risk perception assessment: (i) cultural theory, which defines risk as a social construct, each social group having its own set of risks and criteria to judge, tolerate, and react to risks (Douglas and Wildavsky, 1983; Rippl, 2002, Salvati et al., 2014), and (ii) psychometric model, based on quantitative representations of the perception of the risk, and cognitive maps of risk attitudes and perceptions (Fischoff et al., 1978, Slovic, 1987, Sjöberg, 2000). The last approach has been successfully used in explaining how people judge risk and what are the factors that modulate the perception of risk (Schmidt, 2004).

Risk perception studies emphasized the role of making prudent disaster reduction decisions (Bamberg et al., 2017; Bradford et al., 2012; Buchecker et al., 2016; Rufat et al., 2020; van Valkengoed and Steg, 2019), making this issue is one of the central themes of studies approaching climate change and natural hazards (Schneiderbauer et al., 2021). Referring to flood risk,

Lechowska (2018) highlights differences between societal perceived risk and the risk level determined by the experts. Local stakeholders' risk awareness and risk governance strategies should fill this gap by improving the active involvement of stakeholders and the public (Gamper, 2008; Fleischhauer et al., 2012). Also referring to rare floods triggered by extreme weather conditions, Burningham et al. (2008) argued for more contextual research that explores local perspectives on flooding within broader evaluations of local life. They also pointed out an underestimation of the perceived risk of these rare events, mainly due to the neglect of local-scale analyses.

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A key issue in risk perception approaches is related to risk communication, seen not only as the technical level of risk or potential of a negative consequence, but also the possibility, effectiveness, and cost of private precautionary measures (Grothmann and Reusswig, 2006). Also, risk communication must help people envisage natural hazards' negative emotional consequences (Siegrist and Glutcher, 2008). In a direct relationship between the level of resilience of local communities and the harmful effects of natural hazards is the preparedness level, which constitutes another critical issue in risk perception studies, as the recent literature emphasizes (Guo and Kapucu, 2019; Mano et al., 2019; Öcal, 2019; Perić and Cvetković, 2019). At the same time, several studies refer to the importance of stakeholders' risk perception and their role in varied types of risk mitigation decisions and actions: the management of contaminated sediment disposal (Sparrevik et al. 2011), safety management in construction (Zhao et al. 2016), environmental health risks (Kraaij-Dirkzwager et al., 2017), floods (Heitz et al. 2009; Hazarika et al., 2016) or multiple hazards (Mărgărint and Niculită, 2014). However, while natural hazards are a particular threat to Romanian people, no studies attempted to understand stakeholders' role in the wake of natural hazards, nor their perceptions and preparedness. The attention devoted by scholars has concentrated only on people's perceptions of a range of different natural and anthropic hazards (Grozavu and Plescan, 2010; Comănescu and Nedelea, 2015), or specifically to earthquakes (Armas, 2006; Cretu et al., 2010; Armas et al., 2017) or floods (Armas and Avram, 2009; Ceobanu and Grozavu, 2009; Armaş et al., 2015; Comănescu and Nedelea, 2016). In all these studies, remarkably low-risk perception and preparedness are underlined due to historical, social, and economic reasons.

The current paper is designed to investigate stakeholders' level of knowledge and cognitive appraisal of natural hazards to define the benchmark level and propose risk awareness strategies to help stakeholders increase the level of resilience of local communities. A set of questions has been developed and administrated face to face to selected stakeholders in the rural administrative units of the Iaşi Metropolitan Area (IMA). The IMAş is one of the largest urban areas surrounded by rural areas in Romania (Iftimoaei and Baciu, 2019) and, due to its geographic location, geomorphologic features and climatic settings, is particularly fragile to climate extremes and changes, threatening the sustainable economic development of the region. For all these reasons, the IşMA can be considered as a hotspot and can serve as a comparative study for similar realities in Europe. Three research (RQs) questions guided this study:

RQ1: Does each type of stakeholder perceive natural hazards differently? The answers to this question can depict stakeholders' decisional process and priorities, contributing to preventive behaviour regarding different hazards in terms of frequency-magnitude-potential impact. Although the selected stakeholders have different roles within the communities and are involved

at different times in the evolution and management of these hazardous events, they all bear extra responsibility (legislative, educational, communicational, and moral) compared to the lay public. In this sense, we stated the second research question:

RQ2: Do different stakeholders have different perceptions and preparedness levels for a set of natural hazards? The psychological, emotional, educational, and professional backgrounds of stakeholders are among the main drivers of preparedness activities for natural hazards. Research results can help enhance communication of good practices before and after hazardous events, especially for those which develop rapidly, such as earthquakes or floods. Since both hilly areas and floodplains characterize the IMA during recent decades there have been localized hazards (landslides in the hilly regions and floods in the floodplains), which could influence the risk perception. As a consequence, we formulated another research question:

RQ3: Do topographical characteristics of locations affect stakeholder's risk perception of different natural hazards?

2 Setting the scene: natural hazards in Iași Metropolitan Area (Romania)

2.1 Geographical settings

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IsMA is located in North-Eastern Romania, in proximity to the Republic of Moldavia (Fig. 1) and includes 18 communes (ATU3) surrounding Iaşi Municipality. To have a more unitary image from the point of view of floods and landslides, we decided to add another 5 ATU3 areas (Costuleni, Golăiesti, Horlesti, Tigănasi, and Voinesti) to the 18 communes of the metropolitan area (Fig. 1). As part of the Moldavian Plateau, the study area is a monoclinic hilly region, with altitudes ranging from 30 to 400 m a.s.l. (Niculită et al., 2018), developed in a Miocene mudstone-marlstone lithology, with sand, sandstone, and limestone intercalations, which favoured a dense distribution of landslides (Mărgărint and Niculită, 2017; Niculită et al., 2019, Bălteanu et al., 2020). According to the Köppen-Geiger classification of the world climate (Kottek et al., 2006), the analyzed area is characteristic of the dry continental climate (Minea, 2013; Mărgărint and Niculită, 2017). At Iasi meteorological station (102 m a.s.l.), the mean annual temperature and the mean annual precipitation are 9.6°C and 559.7 mm, respectively, for the period 1950 to 2006 (Croitoru and Minea, 2015). Iasi metropolitan area is particularly vulnerable to anthropogenic hazards (Dicu and Stângă, 2013), but also to natural ones, as a direct consequence of dramatic changes in population dynamic and b sprawl of built-up area in the settlements surrounding Iaşi city in the recent decades. After the period of socio-political adjustments following the events of 1989, with ambiguous legislation, economic stagnation, and a lack of territorial planning, after 2000, Iași again became one of the main poles of urban and economic growth in Romania (Benedek and Cristea, 2014). In recent decades, there was a noticeable tendency for built-up areas to sprawl along main roads, regardless of the low suitability of the lands for construction (Stoleriu, 2008). The old agricultural activities were gradually replaced by new constructions, industrial and storage spaces. Residential areas appeared more and more on lands with erosive risk, without coherent territorial development plans, in neighbourhoods with inadequate infrastructure: an undersized utility network and an unmodernized road network that constantly generates traffic problems. Traditional occupations of the inhabitants (agriculture, vineyards, orchards, vegetable farming, and livestock) were gradually moving further and further away from the central urban pole, thus creating a permanent readjustment of the land cover and labour force (Cîmpianu and Corodescu, 2013).

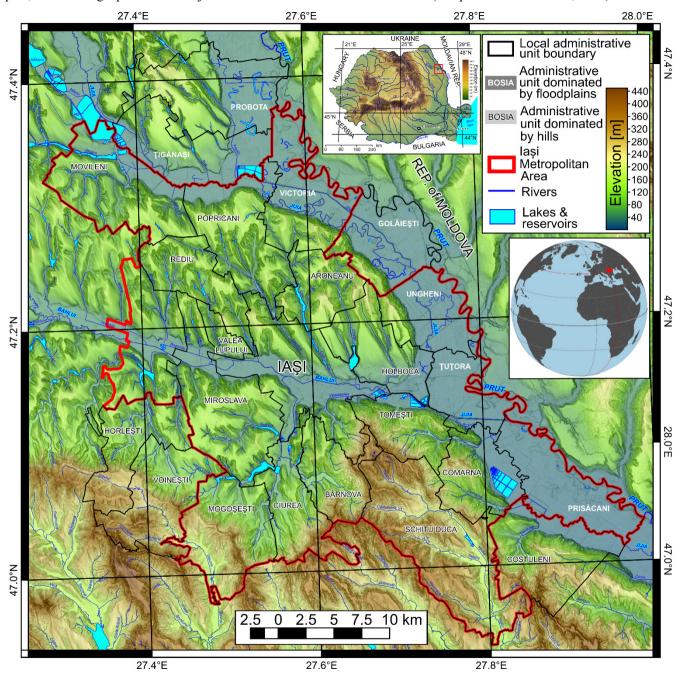


Figure 1: The geographical position of the study area.

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A new peri-urban area is developing spontaneously around Iaşi City, which is growing rapidly but chaotically, generating severe problems related to environmental quality and the future possibilities of landscape planning (Stoleriu, 2008). These complex changes in the recent past have created a greater degree of vulnerability of the population to natural hazards. A synthesis (Rotaru and Răileanu, 2009) of the damages caused in the 2000-2005 period by rains, hail, strong winds, and landslides in Iaşi County (NUTS 3 level, which includes IMA) revealed losses estimated at 37 million RON (around 11.5 million Euro at that date). Also, earthquakes are a constant threat to the life of people and to dwellings: in terms of total affected dwelling stock Iaşi County was affected most by the 7.1 MW subcrustal earthquake in 1977 (Georgescu and Pomonis, 2008) and it remains one of the most vulnerable to seismic hazard in Romania (Bunea and Atanasiu, 2014; Dutu et al., 2018)

To differentiate the risk perceptions of interviewees based on geographic location in the major landforms of the study area, the communes in which the present study was carried out have been split into two categories: (i) floodplain communes, located mainly on the major floodplains in the area (the Prut, Jijia and Bahlui floodplains) and (ii) hilly communes, with a large development of hillslopes and associated geomorphological processes: landslides and soil erosion (Fig. 1).

2.2 Natural hazard characterization and future climatic trends

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Natural hazards considered in our study are droughts, rainstorms, heavy snowfall, floods, landslides, soil erosion, and earthquakes.

Droughts in NE Romania are associated with anticyclone conditions in summer and autumn, characterized by high temperature and low precipitation. The most frequent periods with drought appear in August, while the lengthiest appear in October and the shortest in June (Mihăilă, 2006; Pelin, 2015). The impact of droughts on rural communities is high in NE Romania, and it can affect a wide range of activities (agriculture, forestry, livestock, water supply, industry). The quality of public health is also affected by drought and is considered one of the main factors of rural poverty (Chiriac et al., 2005). Considering the intensity and multi-annual variability of droughts on the Moldavian Plateau, Cismaru et al. (2000) found that for the 1981-1998 period the percentage losses of crops have a logarithmic relationship with drought intensity at the end of the vegetation period (usually October). In some parts of the Moldavian Plateau these losses reached up to 41-50% in the mentioned period for corn crops, and 40-43% for sugar beet or alfalfa. The historical trends (the last 50 years) of droughts in NE Romania are of increasing frequency but decreasing magnitude (Minea and Croitoru, 2015, 2017; Minea et al., 2016; Spinoni et al., 2015), while the forecast is of a slight increase (Stagge et al., 2015).

The majority of annual precipitation comes from rainstorms, which are highest during the summer and frequent in late spring, and at the beginning of autumn (Mihăilă, 2006). In Iași, the frequency of rainstorms is up to 40 per year, the maximum 24-hour precipitation was 136.7 mm in June 1985, when in three days Iași the rainstorm received 193.8 mm and the monthly cumulated value almost reached 300 mm (Mihăilă, 2006; Niculiță, 2020). In the proximity of Iași, toward the contact with the Central Moldavian Plateau, the 24-hour maximum value is even higher: at Sinești (30 km toward ESE) 185.3 mm fell in 12 hours, at Mogoșești (15 km toward SE) 154.4 mm and at Bârnova (10 km toward S) 167.9 mm (Minea, 2013). Hail is a

common phenomenon, associated with rainstorms, with an aleatory distribution in space and time, but with important events in 1950 and 1984, which produced important damages to agriculture (Mihăilă, 2006).

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The mean yearly number of snowfall days is 45 at Iasi, but the annual variation is between 16 and 70 (Mihăilă, 2006). Heavy snowfall can negatively affect agriculture and society when they happen very late, in April or even May, or when the intensity is extreme during winter (Mihăilă, 2006). Blizzards usually manifest from December to February (in February being the most frequent), but early (November) or late (April) events can appear (Mihăilă, 2006; Niacsu et al., 2019). At Iași, there is a mean of 9 days per year, but the variation is between 0 and 22 days per year. During blizzards the wind has a mean speed of 50-75 km/h, with a predominant direction from NW and N, the maximum speed registered being 200 km/h in 1966 (Mihăilă, 2006). Floods are widespread on the Prut River, where the two remarkable ones occurred in 2008 and 2010 when thousands of hectares were covered by water and many settlements were threatened and partially evacuated (Romanescu et al., 2011a, 2011b; Romanescu, 2015). Much earlier, a 1991 event produced significant damages in the Jijia Rivers floodplain (Romanescu et al., 2017). In the Bahlui catchment, the hydro-technical infrastructure has diminished the frequency and severity of floods (Minea, 2013), which had critical negative impacts on the population of Iasi city before 1960 (Tufescu, 1935). The effect of major floods in the last century on settlements in NE Romania was recently depicted using detailed topographic maps: dozens of villages were partially or entirely displaced in the Moldavian Plateau (Văculisteanu et al., 2019) in the last 100 years. In NE Romania, climate change is expected to increase precipitation extremes in both wet and dry regions as happened in the past (Donat et al., 2016; Donat et al., 2017; Ingram, 2016; Jacob et al., 2014; Kurnik et al., 2017). It is predicted that the flood magnitude will increase (Alfieri et al., 2015; Reker et al., 2017), so probably the number of flood related deaths in Romania would continue to be one of the biggest in Europe (Vanneuville et al., 2017).

Landslides and soil erosion are common natural hazards in the study area. In the recent decades, landslides have been slow movement reactivations that generated household displacement and infrastructure destruction (Niculiță et al., 2017, 2018). One of the most destructive recent events near our study area was reactivation of the Pârcovaci landslide in December 1996, triggered by heavy rains and snow melt: 97 houses were destroyed or heavily damaged, affecting up to 400 inhabitants (Cioacă and Dinu 2002; Rotaru and Răileanu, 2009). In a recent study, Niculiță et al. (2018) have identified and mapped a total number of 518 landslides that happened in the last century in the Iași Metropolitan Area. They are usually reactivations of old landslides and present an obvious temporal pattern in a strong relationship with precipitation variability. Their low magnitude and the fact that almost all the identified landslides happened outside populated areas show that landslides could be perceived as not so dangerous by the inhabitants. But the situation could change in the future, considering continuing expansion of the built-up area (Cîmpianu and Corodescu, 2013; Iațu and Eva, 2016) and future changes in climate (Niculiță, 2020). Soil erosion is favoured by fragmented topography, the increased tendency for extreme meteorological events, and the land use. These characteristics make our study area one of the most critical hotspots of soil erosion in Romania (Prăvălie et al., 2020).

Iaşi city is located about 200 km from the Vrancea region, one of Europe's seismic hotspots. Since 1800, seven earthquakes with moment magnitudes (MW) above seven were registered there, while four major events marked the last 120 years, measuring 7.1 MW (1908, 1986), 7.4 MW (1977), and 7.7 MW (1940) (Lungu et al. 2007; Mărmureanu et al., 2011). The last

strong earthquake (March 4, 1977, 7.4 MW, with 109 km depth of the hypocentre) was the cause of much socio-economic damage in Romania (exceeded 2 billion USD at that time), claiming the deaths of 1,578 people and injuring another 11,300 persons. At a national scale, the impact was huge: 32,897 collapsed or demolished dwellings, 34,582 homeless families, 763 industrial units affected, and many other damages in all sectors of the economy (Georgescu and Pomonis, 2008). Although located relatively far from the epicentral zone, Iaşi county was the most affected in Romania in terms of percentage of dwelling stock affected: 47% was affected, including 11% of dwellings destroyed, 13% requiring strengthening, and 23% requiring repair (Georgescu and Pomonis, 2008). Since then, minor damages were reported from earthquakes of over 6MW in 1986, 1990, and 2004.

3 Questionnaire design and data collection

The selected local stakeholders represent different characteristics in terms of power, legitimacy, and urgency, following the stakeholder's salience theory of Mitchell et al. (1997). This model includes stakeholder powers of negotiation, their relational legitimacy with the organization, and the urgency in attending to stakeholder requirements (Mainardes et al., 2012). According to the Mitchell's classification, we selected dominant stakeholders (mayors, police officers), discretionary stakeholders (farmers), and dormant stakeholders (school directors and priests). Semi-structured in-depth interviews were run from March 2017 until October 2018 involving 118 stakeholders: 23 mayors, 27 farmers, 25 priests, 21 police chiefs, and 22 school directors (Table 1). In Romania, as in many other countries, public institutions are organized at the administrative level, every commune/town having a hall, schools, churches and police headquarters. The leaders of these institutions (mayors, police chiefs, and school directors, and in few cases, their deputies) were recruited directly to participate in the present study. Priests and local entrepreneurs (farmers) were randomly selected and interviewed on-site.

The questionnaire (Table A1 in Appendix A) was organized into two parts: the first with pre-defined questions (with a 5-point Likert scale) regarding the assessment of risk perception induced by natural hazards: level of threat, probability of occurrence, future frequency (dichotomic) personal experience (dichotomic), level of knowledge (dichotomic), level of preparedness, risk management, communication, and trust. In the second part discussions focussed on environmental and hazardous phenomena that threaten the places where respondents live and work. Interviews took from 30 to 50 minutes according to the participant's desire to expand the open questions with their personal experience. In most cases, there were constructive approaches, especially in the second part of the interview, where some majors considered it beneficial for other employees of the major's office to participate in further discussion once the interview was concluded.

There is a clear gender imbalance in the sample of stakeholders considered for the interviews (Table 1). This is due to the specificity of certain professions in Romania (priests and police officers are predominantly men) or the perpetuation of older mentalities regarding the occupation of positions at the top of public administration (the case for mayors represented mostly by men). Only for school directors was the situation more balanced: 63% were women. The majority of the stakeholders have a university degree, a mandatory requirement for the roles (of priests and police officers. A large proportion of stakeholders

(88%) live in the area where they work (same community or neighbouring communities), which might lead to their amplifying perception of high-probability risks and reducing that of low-probability ones (Bernardo, 2013). The age distribution is skewed toward older persons, especially in the case of mayors (mean age 53.6 years) and school directors (49.2 years) in contrast with a younger generation of police officers (39.4 years).

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Table 1. Descriptive statistics of interviewees; FUA represents administrative units dominated by floodplain areas, and HUA represents administrative units dominated by hilly areas.

	Age	Gender	%	Education	%	Profession	%	FUA%	HUA%
Min.	23	Male	83	Professional school	1	Mayor	19	33	67
Mean	48.19	Female	17	High School	12	Farmer	23	30	70
Max.	66			Post High School	1	School Director	19	33	67
				University	86	Priest	21	40	60
						Police Officer	18	32	68

3.1 Statistical analysis

275 The statistical analyses was performed in R stat (R Core Team, 2018).

There is an ongoing debate if Likert data is fit to be transformed to an interval scale by considering that the distance between ordinal scale elements is the same (Cliff, 1996). Some argue that Likert scale data typically do not meet the assumptions of the parametric tests (Baker et al., 1966; Stevens, 1968; Gaito, 1980; Knapp, 1990; Jamieson, 2004; Gardner and Martin, 2007; Mangiafico, 2016; Kero and Lee, 2016). Others argue (Amstrong, 1981; Kanpp, 1990; Pell, 2005; Norman, 2010) and prove with study cases (Carifio and Perla, 2007, 2008; de Winter and Dodou, 2010; Mircioiu and Atkinson, 2017) that while conceptually parametric statistics is not appropriate, in practice the differences are not important, and in this regard using parametric statistics brings their robustness and sensitivity into the analysis.

While this issue as to what methods, parametric or non-parametric, are better for Likert scale data is still disputed we have chosen to comply with the standard statistical assumptions, especially regarding the failure of parametric statistics in the case of extreme values of ordinal data and unequal interval scales (Baker et al., 1966, Armstrong, 1981).

The statistical analysis was performed in three main steps (Openheim, 2001): (i) univariate analysis, (ii) bivariate analysis, and (iii) multivariate analysis.

The univariate analysis was performed by plotting the relative frequencies on the Likert scales, to provide descriptive statistics for a first overview of the data. This approach is straightforward in identifying the overall perception of stakeholders toward a particular risk or factor and in ranking it by the majority of data (the likert R stat package plots the Top 2Box score percentages, which is another measure used for Likert scale data).

Further, the bivariate analysis consisted of applying various measures of association and independence between the variables to the cross-tabulations. First of all, we tested the association of perceptions with risks/factors and stakeholder characteristics (stakeholder type, village, commune, flood vs. hilly, gender, and education) in two-way tables.

We used the Asymptotic Generalized Pearson Chi-Squared Test (chisq_test() function) from the R stat coin package (Agresti, 2002; Hothorn, 2008) to test the association of the observations of two variables in a contingency table, one ordinal and the other categorical (two-way cross-tabulation with the ordinal variable in the column). The null hypothesis is that the variables are not associated one to each other, so they are independent. If the null hypothesis is rejected, then the variables have a certain degree of association: they are not independent. Vice-versa, the presence of dependence means that the perception of the stakeholders about a certain risk/factor is different from the other risk/factors or that the perception of the stakeholder is influenced by its appurtenance to certain groups/typologies. This test can be applied to categorical and ordinal data, but the ordering is not considered, and the strength of association is not available.

The Kruskal-Wallis rank sum test is more powerful because it uses the mean of the rank to assess if there are differences in the responses of different groups (Agresti 2002, Magnifiaco, 2016), not requiring further assumptions about the distribution of the data. However, the test is fit for small samples in which there are not normal distributions. The null hypothesis states that the groups represent populations stochastically equal (if the shape of the distribution is not considered to be known and of similar shape and spread), while the alternative hypothesis is that at least one sample stochastically dominates another sample. Post-hoc analysis can pinpoint which groups are different from other groups (Mangiafico, 2016). In the case of our research questions, this test is able to show if the perception of stakeholders is different by risk/factor (RQ1) or if the perception toward a certain risk/factor is significantly different as a function of stakeholder characteristics. The test was performed using the kruskal.test() function from R stat (R Core Team, 2018).

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When the difference exists (the null hypothesis is rejected), Freeman's epsilon-squared statistic was used to assess the strength of the difference of one ordinal variable over one nominal variable (Mangiafico, 2016). This statistic ranges from 0 to 1, with 0 indicating no association and 1 indicating perfect association. Values bigger than 0.26 were regarded in our case as a measure of powerful association in the presence of dependence (considering the values proposed by Mangiafico, 2016). This measure was computed using the epsilonSquared() function from the rcompanion R stat package (Mangiafico, 2021). A post-hoc analysis was performed in the cases where the Kruskal-Wallis test shows significant differences in the groups to show which groups are different from each other group. The post-hoc analysis uses pairwise Mann–Whitney U-tests, based on the p-value, that allow the identification of significantly different items (Mangiafico, 2016).

Finally, we applied a multivariate method for those questions and risks that were found conclusive in the bivariate analysis step. CA (Correspondence Analysis) is a graphical method for exploring the relationships between variables in contingency tables (Greenacre, 2007) by assessing the interaction (Jobson, 1992). The theory behind the method is straightforward, based on the singular value decomposition of the matrix data structure of the contingency table. We have chosen this method because it describes our data graphically to show the differences between stakeholder types or other categorical variables, especially for those with big Freeman's epsilon-squared values. The Likert scale with the answer to the question is considered the

dependent variable, and the variants of the response or the categories of stakeholders or other associated categorical data (flooded or non-flooded communes) are the independent data.

We used mainly ordinal versus categorical cross-tabulation tables and CA contribution biplots (with ca R stat package, Nenadic and Greenacre, 2007, Greenacre, 2013), which display the data in a two-dimensional space using the first two extracted principal coordinates (and which should contribute to the majority of the variance) from both rows and columns, in order to get an idea of the association between rows and columns variables of the two dimensions. The plot is asymmetric, the values of the axes corresponding to the standardized residuals and the points that are contributing very little to the components are located close to the center of the biplot. The column variables (e.g., stakeholder type) are displayed as oriented vectors, while the Likert scale counts are displayed as dots with size proportional to the count. The orientation of the stakeholder type vector toward one of the axes shows its contribution to the variance of that axis. If the angle between the vector and the lines is 45°, then the contributions to the two axes are the same, while if the angle is smaller toward a certain axis, the greater the contribution to the variance of that axis is. The length of the arrow vectors is proportional to their contribution to the two-dimensional solution. Since we have an ordered variable, and the distances between the categories are not the same, there is no logic to take into account the distances along the axes of the CA plot and to make comparisons (although this type of plot allows that, in the sense that the axes are scaled to a common scale). The points that are close to the center of the biplot contribute very little to the solution, while those which are too far might be considered outliers.

Usually, the differences between the responses of different stakeholder types are either striking and showing the overall importance of every stakeholder type, or non-significant, so we have chosen the CA plots because they easily show the associations graphically. The circles have colour intensity and diameter depending on the relative frequency, while the arrows have only the colour intensity proportional to relative frequency. In this way, low-frequency categories located on the periphery that give a false impression of importance can be identified because they are pulled toward the center of the biplot (Greenacre, 2013). These can also be seen on other types of plots (Likert plots, bubble plots, mosaic plots, etc.) but often require more attention to be spotted.

4 Results

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The extended statistical analysis results are not detailed, here except for relevant questions, for which the tables or the plots are presented. Appendix A1 should be consulted for full definitions of each question. In Table 2, the Asymptotic Generalized Pearson Chi-Squared and Kruskal-Wallis rank sum tests results are shown for the question items. In Table A2 in Appendix A, the same are shown for stakeholder types, administrative units, and floodplain vs. hilly areas. It can be seen that for all the question items (Table 2), the null hypothesis is rejected, and there is association present, at least one sample being dominant, thus the response to RQ1 is affirmative. For some questions in the case of stakeholder types and administrative units, the null hypothesis is rejected, while for flood vs. hilly the null hypothesis is rejected for the majority of questions (Table A2 in

Appendix A). The strength of dominance is indicated by Freeman's epsilon-squared statistics (Table 2), which show moderate strength for the first questions (Q1-Q4) and low strength for the rest. Thus, the response to RQ2 is affirmative for the majority of the questions, while for RQ3, the response is affirmative for some relevant questions only. Question by question results and interpretations based on the non-parametric tests are introduced below.

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Table 2 The non-parametric tests results for the question items with Likert scale responses; for the asymptotic generalized Pearson Chi-Squared test (left columns), the value of statistic, the degrees of freedom of the approximate chi-squared distribution of the test statistic and the level of significance for the p-value for the test are shown; for the Kruskal-Wallis rank sum test (right columns), the same three are shown, plus the epsilon-squared measure of association for the Kruskal-Wallis test.

Questions	asymptotic	generalized P	earson Chi-	Kruskal-Wallis rank sum test				
		Squared test						
	Statistic	df	p sig. ¹	Statistic	df	p sig. ¹	epsilon	
Q1	189.40	20	****	144.17	5	****	0.20	
Q2	296.91	20	****	187.83	6	****	0.23	
Q3	292.14	20	****	203.30	6	****	0.25	
Q4	271.22	20	****	193.02	6	****	0.23	
Q5	78.13	20	****	78.04	6	****	0.09	
Q6	81.49	20	****	81.39	6	****	0.10	
Q7	113.44	20	****	113.32	7	****	0.11	
Q9	45.42	20	***	26.22	6	***	0.03	
Q10	63.83	20	****	51.25	6	****	0.06	
Q12	118.11	20	****	80.35	6	****	0.09	
Q13	268.71	20	****	164.33	6	****	0.17	
Q14	108.11	20	****	64.03	5	****	0.09	
Q16	100.53	20	****	80.27	5	****	0.11	

¹p sig. is the level of significance for the p-value: * <=0.05, ** <=0.01, *** <=0.001, **** <=0.001

370 The post-hoc analysis results using pairwise Mann–Whitney U-tests are represented in Table 3 only for the question items, the items sharing a coded letter (u-z) being not significantly different from each other. This table shows synthetically the situation that can be extracted from the Likert plots: it provides an affirmative response to RO1.

Table 3 Post-hoc analysis results of pairwise Mann–Whitney U-tests for the questions items with Likert scale responses; a-h correspond to the question items shown in Table A1; u-z values sharing a letter are not significantly different.

Question/items	a	b	c	d	e	f	g	h
Q1	Z	X	W	Z	у	xy	-	-
Q2	W	yz	W	у	Z	X	W	-
Q3	ZW	у	Z	u	u	X	W	-
Q4	Z	у	Z	yw	у	X	Z	-
Q5	у	yz	у	W	ZW	X	У	-
Q6	yzw	yz	у	W	ZW	X	у	-
Q7	xy	xy	Х	Z	Z	X	X	у
Q9	X	х	Х	X	у	X	X	-
Q10	X	xyz	yz	xy	W	xy	Z	-
Q12	X	у	XZ	X	W	yz	У	-
Q13	у	Х	yz	Z	yz	yz	W	-
Q14	у	х	Z	X	Z	Z	-	-
Q16	XZ	Z	у	X	XZ	-	-	-

In Table A3 in Appendix A, the same test results as above are shown for various categories of every question item. Besides the stakeholder type, administrative unit, and floodplain vs. hilly area, the age category (young – 18-35 years, mature 36-55 years, old ->55 years), gender, and education were considered. The results are a synthetic version of the Likert barplots where the associations can be seen graphically and confirmed by the Top 2Box score of the proportions.

4.1 The level of threat

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The first question addressed to the interviewees was designed to investigate which main socio-economic and environmental factors could affect the communities' quality of life (Fig. 2). The majority of stakeholders (61%) consider that the level of development is the main factor that can threaten the quality of life in their territory (Fig. 2). It is closely followed by risks induced by natural hazards (57% of responses), then climate change (40%), criminality (37%) and environmental pollution (27%), with technological risks (8%) of much less concern.

The level of development and natural risks are perceived similarly as important threats, while criminality, environmental pollution, and climate changes are likewise lower as is shown by the post-hoc analysis of pairwise Mann–Whitney U-tests (Table 3).

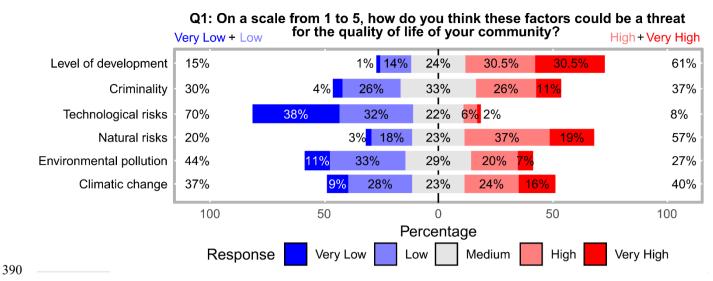


Figure 2: The Likert plot of the stakeholders' responses regarding the perception of the factors that can threaten the local community.

Generally, the stakeholders who participated in the present survey consider droughts as the most threatening natural hazard for their communities and personally (Fig. 3 and 4).

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Water scarcity is a direct consequence of the continental climate of the region: it has affected the agricultural economy of North-Eastern Romania for centuries (Mărgărint et al., 2021; Niculiță, 2020). Many stakeholders reported a drastic reduction in the number of cattle, which, in the driest years, can reach 80% of the total animals: "In the past ten years, I had serious problems every year. I purchased a special car tanker to get water for livestock. And very little remains for vegetable crops. I get water from the reservoir (5 kilometers away), and I don't know what will happen when it disappears." (a farmer, 35 years old, managing 300 hectares of agricultural land and 35 cows). They also consider that this hazard will affect their communities for many years from now. Alongside the dramatic reduction of agricultural production, the most dangerous problems occur regarding livestock.

Earthquakes represent the second threatening hazard. The memory of the 1977 Vrancea earthquake, when Iaşi County registered the highest number of buildings affected in Romania (Georgescu and Pomonis, 2008), is still vivid in many stakeholders' memory. Although the norms in constructions were strongly upgraded after this event, the discipline in building decreased suddenly due to the lack of legislation after 1989. How many dwellings have been built in recent years is not far from the interviewees' knowledge and, from this point of view, many raised serious questions regarding the resistance of the new constructions: "Many who bought new homes think they are new and strong, but at the next big earthquake, they will find that they were built just to be sold." (a mayor, 58 years old, personally affected by the 1977 earthquake). The population's level of dissatisfaction concerning public works, transportation, and the environment is constantly increasing. Considering that

no significant event triggered these permanent stressors, the actual situation of risks associated with natural hazards can be much more profound, although unknown to many of the inhabitants and their leaders.

Regarding differences in perception of the threat to the community versus that to themselves (Fig. 3), the stakeholders' perception is similar (Top 2Box score percentages very close), except for snowstorms, rainstorms, and earthquakes (Top 2Box score percentages different), where the community threat is perceived as higher than the personal threat.

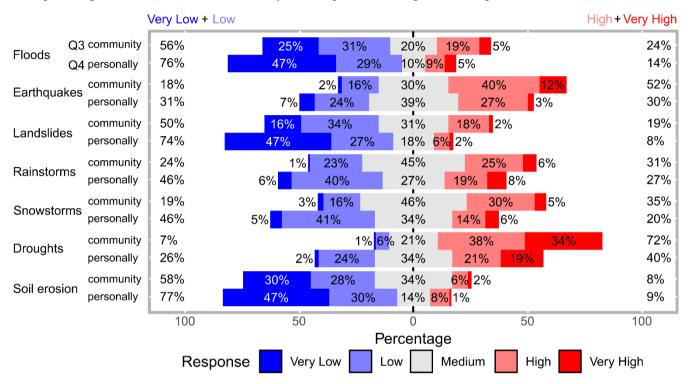
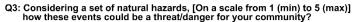


Figure 3: The Likert plot of the stakeholders' responses regarding the perceived threat of natural hazards for the community (Q3) and own person/household/income (Q4).



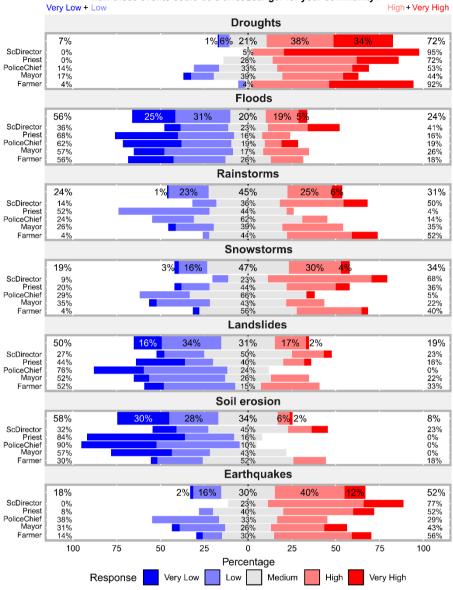


Figure 4: The Likert plot of the stakeholders' responses regarding the perception of the natural hazards that can be a threat to the local community, split by natural hazard and stakeholder type.

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A middle position is occupied by the hazards that registered a higher frequency: rainstorms and snowstorms had an increasing trend in the last decade in the study area. Consequently, their impact on communities is quite essential. During the year, the strongest storms occur in late spring and summer. In some cases accompanied by hail, the most significant damages are recorded in agriculture and in newly built areas with insufficient drainage infrastructure. When these phenomena occur in large

areas, they can affect transport, trigger soil erosion, and generate high flows along fluvial channels, leading to the destruction of the bridges, the erosion, and siltation of drainage and fluvial channels, etc. These issues were invoked as the most pressing by farmers, mayors, and police chiefs: "I am here for few years. In the centre of the locality, there are no problems, there is asphalt on the street, but towards the valley, those who have moved to the house in the last four years live a nightmare every time it rains. The road is muddy and becomes impassable." (a 34 years old police officer in a settlement with many new dwellings).

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Climate-related hazards that have a relatively low temporal frequency, like floods, landslides, and soil erosion, are perceived as imposing a low threat in general. The landslide risk is high in hilly regions of NE Romania (Micu et al., 2017, Mărgărint and Niculiță, 2017, Bălteanu et al., 2020). In the last century, one of the most significant events took place 50 years ago in a succession of years with high precipitations (Pujină, 2008). With few exceptions, the memory of those events seems to have been erased. But the risk is still high, and people will again face landslide reactivations in years with an increased pattern of precipitations (Niculiță, 2020). There is a lack of prevention behavior in terms of recent expansions of built areas due to several factors: investors' desire to build and sell, lack of knowledge and awareness of the danger by those who buy, and by those who should take decisions regarding the expansion of built-up areas. "In our commune, the landslide risk has been solved: we have the study regarding landslide hazard and risk in an updated form, so we are in line with the legislation." (the mayor of a commune affected by landslides in 1969-1972, 66 years old).

Outputs of The Kruskal-Wallis rank-sum test and Freeman's epsilon-squared statistics show correlations between every category of natural risks and a set of socio-economic and geographic variables (for further results, see Tables A7, A8, and A9 of Appendix A). The most significant differences are in stakeholder type (answering RQ2), gender, age, spatial localization, and geomorphological context. The division between education types is far too uneven for any effect to be tested. The results indicate that the risk perception is dependent on stakeholder type, affirming RQ2. Also, it has been found that the age of the respondents is an essential factor regarding certain risks (Table 4) because some of them were born after certain important hazard events such as the 1977 earthquake, 43 years ago, or landslide events such as those between the 1970 and 1980 (Niculiță et al., 2017, 2018). For floods, climatic hazards, and soil erosion, it seems that younger respondents are more aware.

Table 4 The mean age of the stakeholders by the response to the questions if the natural hazards have produced direct damage to the stakeholder

		No	Yes	
Q6	a	48.5	47.3	
	b	47.9	49.2	
	С	47.9	49.7	
	d	48.7	47.4	
	e	48.4	47.8	
	f	48.9	47.7	

g	48.7	45.6

The CA contribution biplot for Q1 from Fig. 5 shows the correspondence between the perceived role of natural hazards as threats to the local community by different stakeholder types, considering the first two dimensions that sum 96,8% of the variance. The plot shows striking differences in the stakeholder type perception toward natural hazards (which overall are considered as threats to the quality of life – there is a significantly strong association of stakeholders' type perception as is shown in Table A3 in Appendix A for Q1 item d), by their different contributions to variance axis; if no difference would be present, the arrows will point to one main axis and will be very close to the centre. Police chiefs and priests perceive natural hazards as low and medium threats, mayors and farmers perceive them as high threats, and school directors perceive them as very high threats. The explanation of the low perception of hazards as threats to the community's quality of life in the case of priests and police chiefs is due to their relatively low knowledge of natural hazards provided by their professions. School directors, mayors, and farmers have a high level of awareness associated with the threats for the quality of life of the following factors: level of development (91% of school directors), natural risks (82% of school directors and 81 % of farmers) and climatic change (78% of farmers, 55% of school directors). The exception is related to technological risks, given the predominant rural background of the communities. Priests and police chiefs generally expressed a low level of perception regarding the threats to local communities, with some exceptions: e.g., police chiefs regarding criminality, which is their duty. The same threat is seen by school directors, in association with their high level of childcare).

Q1: On a scale from 1 to 5, how do you think these factors could be a threat for the quality of life of your community? - item d) Natural risks

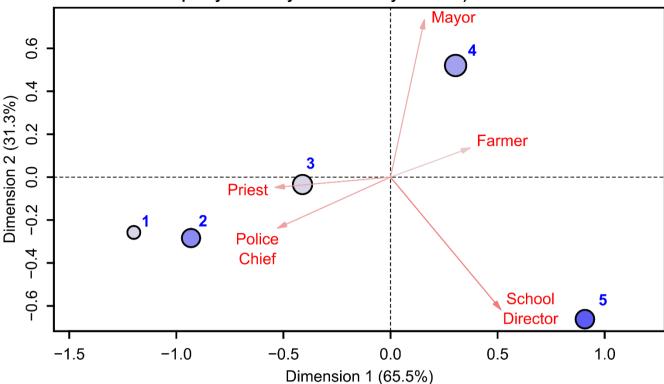


Figure 5: The CA contribution biplot for the natural risks' role as threats to the community's quality of life as perceived by the stakeholders according to their type; the orientation of the stakeholder type vector toward one of the axes shows its contribution to the variance of that axis, while the arrow length is proportional with their contribution to the two-dimensional solution; the circles have the colour intensity and the size (of the circle diameters) depending on the relative frequency of the responses on the Likert scale.

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The highest values of the perceived threat associated with droughts (Fig. 4) have been registered for school directors (95%) and farmers (93%) who expressed a great concern compared to the other stakeholders. Also, earthquakes are seen as a significant threat by school directors (77%), farmers (56%), and priests (52%). By interpreting the enlarged discussions during the interview, this could be considered as a consequence of still lively memories of the 1977Vrancea earthquake (Armaş, 2006), a social trauma of the Romanian people, but also other factors at present: (i) a high vulnerability characterizes the majority of institutional buildings (especially schools and churches) to earthquakes (Mosoarca and Gioncu, 2013; Albulescu et al., 2020) and (ii) the frequent exercises for improvement of earthquake preparedness (in schools these exercises usually take place annually). The problem of the vulnerability of old buildings in Romania represents a constant public and scientific debate (Armaş, 2012; Banica et al., 2017) and, in this sense, we also raise on this occasion an alarm signal regarding the need for essential investments in the modernization of public spaces in urban and rural areas in Romania.

From these general results, significant differences have been recorded among the two geomorphological types of the administrative units (Fig. 1 and Fig. 6): floodplain administrative units (FAU) and hilly administrative units (HAU).

The results highlight that stakeholders have different levels of perception related to different hazards, according to the main events that have been recorded in recent decades: in the floodplain administrative units (FAU in Fig. 6), there is a significantly higher degree of awareness concerning flood risk and possible threats, while in the hilly administrative units (HAU) the level of threat associated to landslides and soil erosion is higher than in the FAU.

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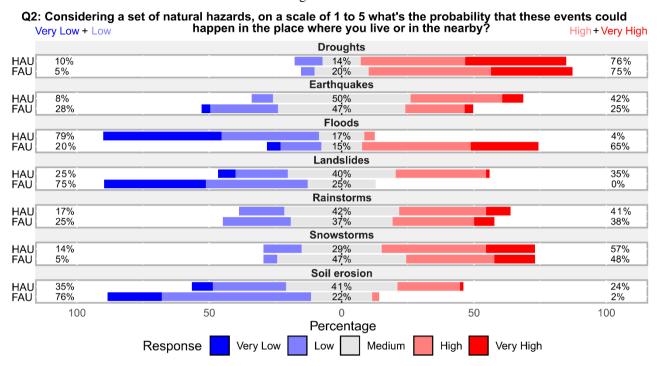


Figure 6: The Likert plot of the stakeholders' perception of the probability of natural hazards occurrence concerning the dominant geomorphological landforms of administrative units (AU): floodplains (FAU) and hills (HAU).

Again, droughts are the most life-changing natural hazards with the highest likelihood of occurrence. Rainstorms, snowstorms, and earthquakes follow them. A lower level of probability was assigned to soil erosion, landslides, and floods (Fig. 6). But here, there are essential differences, depending on the geomorphological type of the locality. The stakeholders who come from floodplain settlements have indicated a higher probability for floods than the others (HAU stakeholders) and a lower probability for landslides and soil erosion. This finding responds affirmatively to RQ3.

The main geomorphological characteristics which can influence different hazardous processes and the distance to the potential risk areas constitute essential factors of how different people perceive different risks (Bickerstaff and Walker, 2001; Heitz et al., 2009; Gao et al., 2020). Some natural hazards affect large areas (droughts, earthquakes, or snowstorms), while others (e.g., landslides, floods) are spatially concentrated in direct relation to topographic characteristics at the local scale. From this point of view, the settlements from the study area, as part of the Moldavian Plateau, have been constantly affected by landslides and floods (Văculișteanu et al., 2019) and their consequences are found in the answers given by the interviewees. Tables 2, A3 of Appendix A and Fig. 6 show that the geomorphological context of the area where the stakeholder works is important in its perception regarding floods and landslide risk (although the investigation of the Likert plot is much more intuitive than the

statistical tests), responding affirmatively to RQ3. These results are seen in the context of the social trauma of inhabitants managed by the stakeholders during the evacuations of some settlements along Prut Valley in 2008 and 2010. Due to the risk of flooding of inhabited areas, in July 2008, over 3000 inhabitants from Iaşi County, including Victoria, Ungheni, and Ţuţora communes (Fig. 1), were evacuated (Ziarul de sIasi, 2008).

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Q2: Considering a set of natural hazards, on a scale of 1 to 5 what's the probability that these events could happen in the place where you live or in the nearby? High + Very High Very Low + Low **Droughts** 5% 24% 29% 22% 4% 0% 4% 33% 4% 95% 72% 38% 74% ScDirector Priest PoliceChief Mayor Farmer Earthquakes 29% 68% 61% 57% ScDirector 0% 14% 39% 5% 71% 18% PoliceChief 0% 38% Mayor Farmer Floods 14% ScDirector 68% 18% 64% 57% 12% 24% 30% 24% Priest PoliceChief 19% 30% 39% Mayor Farmer Landslides 55% 40% 38% 17% 26% ScDirector 18% Priest 32% 28% PoliceChief 57% 39% Mayor 43% 52% Farmer Rainstorms 50% 48% 48% 14% 32% 38% 36% 20% ScDirector Priest PoliceChief 14% 13% 43% 19% 43% Mayor Farmer Snowstorms 36% 36% 57% 39% 15% 14% 12% 24% 50% 52% ScDirector Priest PoliceChief 4% 4% 57% 81% Mayor Farmer Soil erosion 36% 44% 14% 27% 0% 0% 36% 56% ScDirector Priest PoliceChief 86% 52% 26% Mayor 0% Farmer

Figure 7: The Likert plot of the stakeholders' responses regarding the perceived likelihood of different natural hazards.

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Very Low

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Response

Concerning the likelihood of occurrence of natural hazards (Fig. 7), some types of natural hazards are perceived to increase in the near future, especially climatic-induced hazards: droughts (86%), rainstorms (68%), and snowstorms (64%). Landslides and soil erosion are perceived as not increasing, while for earthquakes, the results are balanced.

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Percentage

Low

Medium

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High

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Very High

4.2 Personal experience and knowledge

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Personal experience is one of the most critical factors influencing risk perception (Weber, 2006; Van der Linden, 2014; Knuth et al., 2015; Öhman, 2017). The study participants indicated that they were affected mainly by droughts, rainstorms, and snowstorms, with farmers bearing high costs (Fig. 8). A large proportion of them was affected by droughts (93%), rainstorms (78%), snowstorms, and soil erosion (48%). According to their activities and responsibilities, stakeholders are affected by natural hazards in their daily life, exposing them to different vulnerabilities. Also, knowledge about the community's past events makes them aware of the natural hazard threat at the community level but not at a personal level, especially in natural hazards that are not related to certain physiographic conditions (earthquakes, rainstorms, and snowstorms – see Fig. 9).

Q6: Do you ever experienced these events that have produced direct damage to you personally/your house/your incomes?

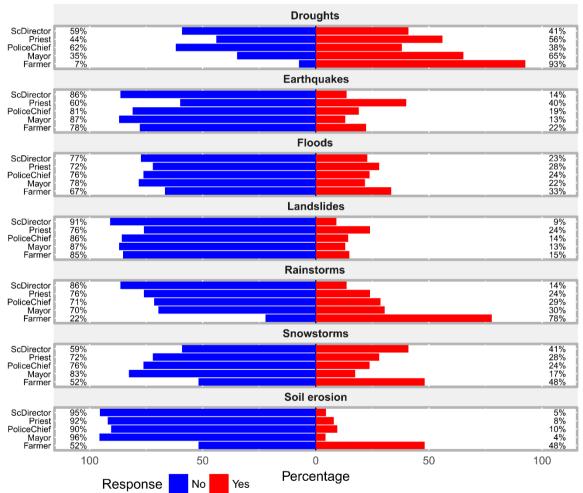
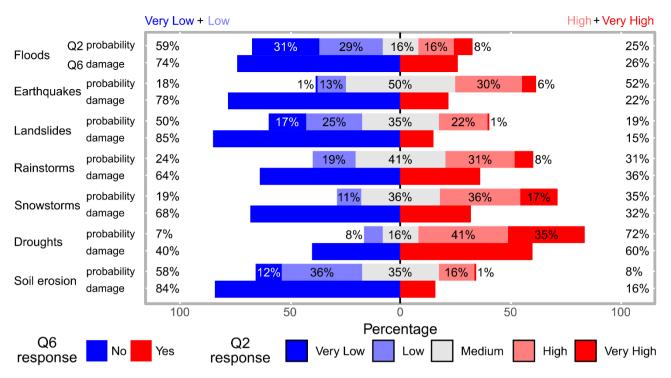


Figure 8: Stakeholders' past experiences of natural hazards.

The other stakeholders were affected in a smaller measure by soil erosion. This process can generally pose problems only to those who directly connect with the land, which affects the built-up areas less. It is shown that experience is higher with age (Table 4), especially for the analysis with earthquake occurrence (the mean age is lower for those that reported no damage due to earthquakes – Table 4 Q6 b), but also for landslides (Table 4 Q6 c). These are disasters that, for their high magnitude, can be impressed vividly in people's memory. Stakeholders' role in disaster risk management and coordination allows them to remember the most significant events where they served the community. In contrast, memory of slow onset events (e.g., droughts or soil erosion) can disappear quickly.

The knowledge of participants about natural hazards has been investigated through several sub-questions. Stakeholders get information differently about the probability of occurrence and the severity of these events. The majority get information from the TV/radio (82%), friends/family and community peers (60%), and social networks on the internet (53%). The more official channels are the least represented with national information initiatives (47%), school (44%), local administration (41%), and volunteer associations (40%). Looking at the triggering factors of those events, stakeholders mentioned all sub-sections from the questionnaire (Table A1 from Appendix A) that they consider to have an important influence on the negative impact of natural hazards. Some exceptions have been registered for 57% of mayors who responded that uncontrolled urbanization and unmanaged land use planning are not influencing the occurrence of any hazard. Local administration is controlling the land use planning, and, in any case, this might be the cause of negative consequences derived by climate extremes and geological movements.



545 Figure 9: Likert plot of the stakeholders' responses regarding the perception of the probability of natural hazards appearance in the local community (Q2) and the experience of them producing damage to the person/household/income (Q6).

The majority of priests and mayors do not consider that climate change can exacerbate the negative consequences of natural hazards (56% and 22% of them indicated "low" and "very low" respectively). Among solutions to avoid the negative consequences of natural hazards, results showed a uniform answer among all stakeholders, except that the victims' compensation scheme, was noted especially by mayors. Financial compensation schemes represent a particularly sensitive issue in the post-communist society of Romania. Many interviewees highlighted that these compensations could encourage non-compliance with the law, especially regarding unauthorized constructions on lands at risk of floods and landslides.

4.3 The level of preparedness

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The level of preparedness was investigated individually and regarding the community. Overall, the results indicate a low level of preparedness in the case of all the natural hazards discussed. The lowest ranks were given to soil erosion (64% unprepared), droughts (58%), earthquakes and landslides (55%), floods (52%), rainstorms (50%), and snowstorms (35%). It seems that, despite a low level of readiness, stakeholders feel a bit more prepared to withstand the consequences of storms and floods. Snowstorms affect the communities in winter (and exceptionally in spring, for example in April 2018), and agriculture do not suffer. Life in rural areas can be more comfortable compared with urban areas. In Romania, after the recent intense snowstorms such as those from January 2008 (Georgescu et al., 2009) or January-February 2012 (Bălteanu et al., 2013), rural settlements

were endowed with specialized equipment in rapid intervention, especially in the case of roads, and these endowments seem to improve the respondents' concerns.

Similarly, the existing embankments along rivers (Prut, Jijia, and Bahlui) have often been invoked during discussions as ensuring a relatively good level of protection, especially of built-up areas. The lower level of preparedness is associated with soil erosion and landslides, for which many stakeholders declared their lack of knowledge concerning the processes themselves and related protective measures. The survey results made us respond affirmatively to RQ2, which states that the level of preparedness depends on the risk type.

The same pattern of the answers was registered in the assessment of communities' preparedness level. However, preparedness was low, and stakeholders affirmed strongly that their preparedness and that of their community could be increased by good training and knowledge of natural hazard occurrence and mitigation practices. Asking how much they think that their personal knowledge might increase the level of preparedness of their community (Q11 from Table A1 from Appendix A) reveals significant differences among stakeholders. Whereas for school directors, "high" and "very high" responses reached 95%, for police chiefs, the percentage dropped to 14%. Intermediate values were recorded for other stakeholders: "high" and "very high" answers were given by 67% of farmers, 56% of priests, and 39% of mayors. Police chiefs and mayors are responsible for risk management during an emergency and preparedness is at the base of their training. But surprisingly they do not see their level of preparedness as increasing that of the community, probably because they are aware of their inability to fully control individual decisions (for example the old people that refuse to leave the property when the flooding is imminent). School directors who have the duty of care for small infants feel that individual preparedness is the key to successful disaster management, evacuation, and recovery. In this regard, participation in simulation evacuations is a crucial step for a positive response to potential disaster. Most of the stakeholders declared that they had participated, especially in the simulations concerning earthquakes, and few of them indicated other specific hazards (e.g., fires). Seventy-two stakeholders (61%) declared that they participated in simulations in the recent years, most of them in earthquake simulations (especially school directors and mayors). Stakeholders from floodplain communes declared participation in flood simulations. In a particular case (Aroneanu settlement, located close to Iași International Airport), stakeholders participated in a technological disaster exercise (aircraft crash). The period elapsed since the last simulation varies from few months to over ten years, the most recent being declared mostly by school directors.

The same differentiated pattern of stakeholder responses was recorded in respect of the level of their communities' preparedness.

4.4 Risk management, trust, and communication

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Most of the participants agreed with all the items proposed. On the other side, priests seemed to be the most pessimistic, especially in terms of predictability, people's preparedness, intervention, and recovery capacity. Again, the role of trust depicts

a negative situation in which stakeholders showed low trust on mitigation and management measures (Fig. 11). As mayors followed the same trend, it is plausible to think that they delegate the responsibility during emergencies to other institutions, imputing ineffective planning and organization.

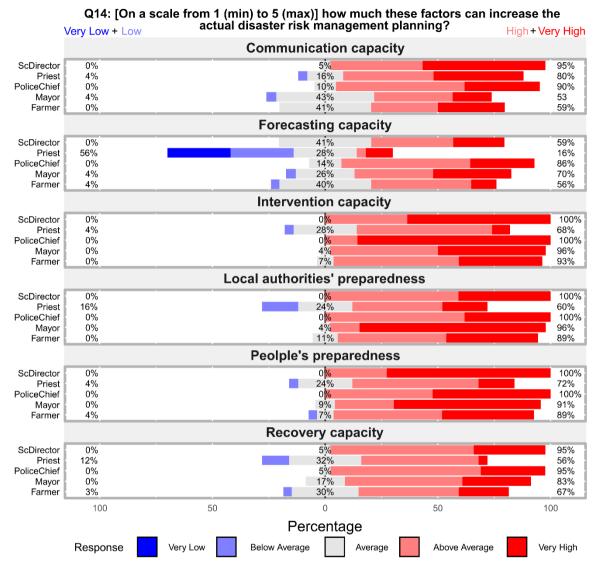


Figure 10: The Likert plot of the stakeholders' responses regarding the factors which can increase the actual disaster risk management planning.

Question 16 ("In your judgment, how much are the opinions of the following actors taken into account in the decisions about measures to adopt for preventing or reducing damage from natural hazards phenomena?") presents a grouping of "high" and "very high" responses around 70% for followings sub-sections: local communities, technicians/engineers, elective representatives at local and national levels. A lower percentage (34% of "high" and "very high" responses) has been registered for the sub-section "environmental organizations." Among stakeholder types, we should highlight the higher percentages of

"local communities" (16%), and "state elective representatives" (26%).

The stakeholders' roles as leaders of their institution during events generated by natural hazards is critical. They refer to direct intervention in the affected areas and management and communication with the community's entire population. These issues were addressed in the following question (Q17 from Table A1 from Appendix A - According to your position in the society, how much do you think that your institution could help in the communication/management of people during the events associated with natural hazards?). The gathered answers are generally in line with the level of social responsibility of the institutions that stakeholders represent according to legislation but also to the moral leadership in the community. "high" and "very high" responses were acquired as follows: from priests (88%), police chiefs (86%), mayors (74%), school directors (64%), and farmers (52%). There are interesting absences of "low" and "very low" responses in the case of mayors, school directors, and priests, and the low proportion of these responses in the case of police chiefs (5%) and farmers (7%).

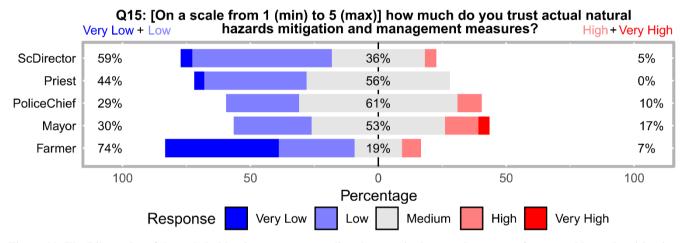


Figure 11: The Likert plot of the stakeholders' responses regarding the trust in the actual measures for natural hazards mitigation and management.

620 5. Discussions

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The current study's importance lies in the intrinsic characteristics of the Iaşi area, being exposed and vulnerable to major natural hazards combined with the recent and historical contradictory socio-economic dynamics of Romania (Ignat et al., 2014). In line with a competitive European economy with increasing educational level and income over the last 20 years, Romanian society followed positive trends with rapid urban sprawl. The fast development was characterized by a lack of planning and infrastructural investments leading to an increased vulnerability to natural hazards. At the same time, dissatisfaction and the feeling of insecurity of people were felt even at the political level that, since 1989, has led to a constant decrease of trust in national institutions and their leaders. In this fragile socio-economic and political environment, local stakeholders were involved in national programs to help communities (primarily rural areas) to prevent, manage and recover

from emergencies, including weather extremes or natural hazards, because, media, politicians and other public actors very often attempted to discredit the potential negative impact of these phenomena. However, history show that disaster communication was poorly managed, and local stakeholders lacked in coordinating people in all phases of risk management. The lacking knowledge and preparedness understanding of stakeholders pushed the need to investigate their actual perception of natural hazards threat to set the scene for improved management at the local level. Results revealed that fṣarmers are more concerned, especially with climate-related hazards, that can directly affect their livelihood and income source. They might already receive incentives to protect the economic sector from the threat of natural hazards and/or invest in insurance products to safeguard household income (Saldaña-Zorrilla, 2008).

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Mayors, school directors, and priests displayed a greater level of risk awareness on droughts and earthquakes, which are the major and long-lasting events for which planning, evacuation, and recovery are needed to manage the outcome of those events efficiently. Police officers were the only stakeholders recognizing the threat of floods because they were directly involved in recent flooding and rescue activities. Despite recognizing the probability of a broad set of natural hazards, the level of preparedness is perceived to be low. The poor vertical dialogue among stakeholders, the lay public, and higher authorities have scattered communication and proactive behaviours of citizens, producing low levels of trust, and on some occasions, discarding hazard warnings. Stakeholders highlighted great interest in information and education programs to reconstruct their network with the population and reduce adverse effects of natural hazards. The same results have been found in France, where a national concern is the need to find solutions and economic investments at the local scale for poor transparency and trust, leading to unmanaged and inefficient solutions and actions (Heitz et al., 2009). Mayors in Iasi County need to be involved in the discussions and negotiations at the national level, exposing different interests of the community's representativeness. A stakeholders' network needs to be established at the local level, to share knowledge and know-how, enhance communication and re-build a trust culture. Networked governance is also highlighted by VanWell et al. (2018) concerning the good example of the Nordic Centre of Excellence on Resilience and Societal Security network, which includes Denmark, Finland, Iceland, Norway, and Sweden and provides a synergy of communities, institutions, individuals and infrastructures for societal resilience and community development. Similar approaches have been conducted in Central Europe with representative examples for local communities (Gamper, 2008; Holub and Fuchs, 2009; Fleischhauer et al., 2012; Leitner et al., 2020). The perspective beyond the disaster response framework must "give affected communities a voice and recognize their risk perception as well as their active role in exploring strategies that ensure livelihood security on the long-term" (Heijmans, 2001). In that sense, Walker et al. (2014) characterized the "new governance" related to natural hazard threats and risk management strategies across several countries in Europe, emphasizing the "sometimes strikingly" political context in handling the threats of natural hazards. Simultaneously, the political agenda can help those networks implementing monitoring systems for vulnerable buildings facilitating the knowledge of local stakeholders, their safety, and their relationship with the population moving from a selfcentered approach to a community-based approach. An objective level of preparedness of the communities seems to be achieved by the interviewed stakeholders. The need for a "culture of preparedness and prevention" (Ozmen, 2006; Adame, 2018) that is nowadays underestimated should be addressed as a long-term educational, behavioural, and knowledge-based

approach. Another essential issue in disaster risk reduction and management is the involvement of scientists in local committees for emergencies, with specific roles (Gill et al., 2020), such as identification and characterization of potential multi-hazard areas, prioritizing effective, positive, long-term partnerships, sharing the experiences of others communities in best practices risk management through improved access to hazard information and embedding cultural understanding into the local natural hazard environment.

As a limitation of the current study, we highlight the limited analysis of socio-demographic factors influencing the interviewees' risk perception, which is due to how the participants were selected. Another limitation of this study concerns the multiple hazards risk perception assessment, and the different nature, frequency, management measures and costs of the natural hazards selected can make comparisons difficult. The need to incorporate multiple hazards is based on the need to avoid bias toward any single hazard. We approach local stakeholders with the most and least frequent ones, without cognitive or experiential biases.

The perspectives of this study should be continued in coming years to assess changes in the behaviour of stakeholders regarding awareness of the threats posed by natural hazards in a dynamic perspective. This should take into consideration future natural events and their adverse effects, as well as changes increasing (or not) the inter-community cooperation and compliance with legislation.

6. Conclusions and the way forward

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Despite local stakeholders' knowledge playing a key role during and after natural hazards occurrence in Romania, the occurrence and the severity of natural hazards are increasing, underlying decisional and managerial gaps among local stakeholders and authorities. For this reason, 118 local stakeholders were interviewed to determine their risk awareness and preparedness capacities over a set of natural hazards to understand where knowledge, action and trust are most deficient. Results reveal that each type of stakeholder perceives natural hazards differently (RQ1). All sense a moderate level of threat toward the negative influence of natural hazards, with specific concerns towards climate-related hazards and earthquakes. In addition, stakeholders' level of perception and preparedness is also different considering the role and the responsibilities felt within the community (RQ2). Despite recognizing the probability of a broad set of natural hazards, the level of preparedness is perceived to be low. In addition, significant differences have been recorded among floodplain and hilly located stakeholders (RQ3). The topographical characteristics shape individuals' responsibility for the higher concerns of specific environmental threats (floods vs landslides and soil erosion). This result reveals that local stakeholders have knowledge of the characteristics of their territory (understood as a natural and cultural environment) and the relative operative dynamics, but they are unable to operate with responsive actions. Stakeholders' lack of trust in the actual natural hazards management plans may work against what is expected from them, thus much engagement is needed to renovate the link between national authorities in charge and local stakeholders, to prepare communities effectively for the future occurrence of natural threats.

The number of local stakeholders interviewed is relatively low compared to most studies that investigates risk perceptions over
the lay public. This might be seen as a limitation, also for socio-demographic analyses. In addition, the selection of a multiple
hazard risk perception assessment has limited the number of questions and their quality in terms of gathering in-depth details.
We also recognize that, due to the different nature, frequency, management measures and costs of the natural hazards selected,
it is difficult to make comparisons and propose specific directions of actions. The need to incorporate multiple hazards is to
avoid bias toward a single hazard and to approach local stakeholders with the most and least frequent ones, without cognitive
or experiential biases from the researchers. Having addressed and justified these limitations, there is a need to get further
perspectives from a wider number of stakeholders in Romania and elsewhere, to enlarge the scale of knowledge regarding
those local people who can really make a change and work as a bridge from institutional power. In addition, specific natural
hazards need to be considered in order to be able to explore a wider set of interactive factors related to the cognitive and
experiential knowledge of stakeholders as community guides for disaster risk reduction.

Author contribution

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Conceptualization and methodology, MCM, MN, GR and PT; investigation, MCM and MN; formal analysis, MCM, MN, GR; writing—original draft preparation, MCM; writing—review and editing, MCM, MN, GR and PT; project administration MCM. All authors have read and agreed to the published version of the manuscript.

Competing interests

710 The authors declare that they have no conflict of interest.

Acknowledgements

MN was supported by a grant of Ministery of Research and Innovation, CNCS - UEFISCDI, project number PN-III-P1-1.1-PD-2016-0154, within PNCDI III. The funders had no role in study design, data collection and analysis, decision to publish, or manuscript preparation. We thank three anonymous reviewers for helpful comments on earlier drafts of the manuscript. A sincere thanks to Ian S Evans for his diligent English proofreading of the article.

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Appendix A – Extended tables of statistical results

1150 Table A1. Questionnaire sample and variables' units of measurement.

Section	Question	Items	Responses
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The level of threat	Q1: On a scale from 1 to 5, how do you	a - Level of development; b - Criminality;	5-point Likert scale*
	think these factors could be a threat for the	c - Technological risks; d - Natural risks; e	
	quality of the life of your community?	- Environmental pollution; f - Climatic	
		changes	
	Q2: Considering a set of natural hazards,	a - Floods; b - Earthquakes; c - Landslides;	5-point Likert scale*
	how these events could be a threat/danger	d - Rainstorms; e - Snowstorms; f -	
	for your community?	Droughts; g - Soil erosion	
	Q3: Considering a set of natural hazards,	a - Floods; b - Earthquakes; c - Landslides;	5-point Likert scale*
	how these events could be a threat/danger	d - Rainstorms; e - Snowstorms; f -	
	for your personally?	Droughts; g - Soil erosion	
	Q4: Considering a set of natural hazards,	a - Floods; b - Earthquakes; c - Landslides;	5-point Likert scale*
	what's the probability that these events	d - Rainstorms; e - Snowstorms; f -	
	could happen in the place where you live	Droughts; g - Soil erosion	
	or nearby?		
	Q5: Do you think that these events could	a - Floods; b - Earthquakes; c - Landslides;	dichotomic
	be more a frequent threat/danger for the	d - Rainstorms; e - Snowstorms; f -	
	next generations?	Droughts; g - Soil erosion	
Past experiences	Q6: Do you ever experienced these events	a - Floods; b - Earthquakes; c - Landslides;	dichotomic
	that have produced direct damage to you	d - Rainstorms; e - Snowstorms; f -	
	personally?	Droughts; g - Soil erosion	
Knowledge about	Q7: Which of the following have	a - National awareness campaign; b -	dichotomic
hazards	contributed to your personal knowledge	Social networks on internet; c - Local	
	about natural hazards?	administration campaigns; d - TV/radio; e	
		- Personal interest; f - School; g -	
		Participation to volunteerism activities; h -	
		Friends/family members/neighbours	
	Q8: It would be interesting for you to be	a - Floods; b - Earthquakes; c - Landslides;	5-point Likert scale*
	more informed about natural hazards in	d - Rainstorms; e - Snowstorms; f -	
	order to be more prepared in the case they	Droughts; g - Soil erosion	
	will happen here?		
	Q12: Which factors do you think might	a - Climate change; b -deforestation; c -	5-point Likert scale*
	exacerbate the negative consequences of	Lack of protective structural device's; d -	
	natural hazards?	Lack of protective structural device's	
		maintenance; e - Uncontrolled	
		urbanization and unmanaged land use	
		planning; f - Construction of buildings in	

		areas at high risk; g - Unsafe infrastructure	
		buildings	
	Q13: Which factors do you think might	a - A proper legislation for land and urban	5-point Likert scale*
	reduce the negative consequences of	planning; b - A proper compensation	
	natural hazards and must be taken as a	scheme for natural hazards victims; c -	
	priority in the place where you live?	Build new protection works; d - Ensure	
		more investments on controlling,	
		monitoring and maintaining actual	
		protection works; e - Increasing the level	
		of awareness and preparedness of	
		inhabitants; f - Increasing communication	
		with the community; g - Increase hazards	
		education of children at school	
Preparedness	Q9: Considering a set of natural hazards,	a - Floods; b - Earthquakes; c - Landslides;	5-point Likert scale*
	how much do you feel prepared to cope	d - Rainstorms; e - Snowstorms; f -	
	with these events?	Droughts; g - Soil erosion	
	Q10: Considering a set of natural hazards,	a - Floods; b - Earthquakes; c - Landslides;	5-point Likert scale*
	how much your community is prepared to	d - Rainstorms; e - Snowstorms; f -	
	cope with these events?	Droughts; g - Soil erosion	
	Q11: How much do you think that your		5-point Likert scale*
	personal knowledge might increase the		
	level of preparedness of your community?		
	Q18: Do you participated to a simulation		Multiple choice
	of a specific natural hazard, If you did,		
	please specify the type of hazard and when		
	(years ago)?		
Risk management,	Q14: How much these factors can increase	a - Forecasting capacity; b -	5-point Likert scale*
trust and	the actual disaster risk management	Communication capacity; c - Intervention	
communication	planning?	capacity; d - recovery capacity; e -	
		People's preparedness; f - Local	
		authorities' preparedness	
	Q15: How much do you trust actual		5-point Likert scale*
	natural hazards mitigation and		
	management measures?		
	Q16: In your judgment, how much are the	a - Local communities; b -	5-point Likert scale*
	opinions of the following actors taken into	Technicians/engineers; c - Environmental	
	account in the decisions about measures to	organizations; d - Elective representatives	

	adopt for preventing or reducing damage	at the local level; e - State elective	
	from natural hazards phenomena?	representatives	
	Q17: According to your position in the		5-point Likert scale*
	society, how much do you think that your		
	institution could help in the		
	communication/management of people		
	during the events associated with natural		
	hazards?		
Place attachment	Q19: How much do you feel attached to		5-point Likert scale*
	the place where you live?		
Interviewee person	PS1: Age		Open
settings	PS2: Gender		Dichotomic
	PS3: Education		Multiple choice
	PS4: Profession	Mayor; School Director; Police Officer;	
		Priest; Farmer	
	PS5: Do you live in the locality where you		Dichotomic
	are active?		
	PS6: The house you are living in is:	Your/your family property; Rented;	Open
		Service house	
	PS7: Including yourself, how many people		Open
	are there in your household? Number:		
	PS8: Are there any disabled or non self-		Dichotomic
	sufficient persons in your household?		
	PS9: [On a scale from 1 (min) to 5 (max)]		5-point Likert scale**
	Do you estimate your household income		
	sufficient to meet the		
	family needs?		
	PS10: How do you assess your level of the		5-point Likert scale*
	knowledge about things discussed		
	(from 1 low to 5 high)?		
	PS11: How do you assess your level of		5-point Likert scale*
	implication in the completion of the		
	questionnaire (from 1 low to 5 high)?		
	PS12: How do you assess your level of		5-point Likert scale*
	sincerity in the completion of the		
	questionnaire (from 1 low to 5 high)?		
*The 5 naint Lileart o	cale is: 1 - Very Low 2 - Low 3 - Medi	um 4 Uigh 5 Vary Uigh	

^{*}The 5-point Likert scale is: 1 - Very Low, 2 - Low, 3 - Medium, 4 - High, 5 - Very High

Table A2 The non-parametric tests results for stakeholder types (ST), administrative unit (AU) and flood vs hilly (FAU vs. $\rm HAU$)

AU	asymptotic	generalized	Pearson Chi-	Kruskal-V	Vallis rank sum	test	
	Squared test	t					
	Statistic	df	p sig.	df	Statistic	p sig.	epsilon
Q1	136.24	88	****	33.88	23	-	0.05
Q2	101.79	88	-	21.56	23	-	0.03
Q3	126.44	88	***	36.15	23	*	0.04
Q4	130.04	88	***	25.14	23	-	0.03
Q5	50.76	22	***	51.33	23	***	0.06
Q6	40.82	22	**	41.26	23	*	0.05
Q 7	39.48	22	*	39.57	23	*	0.04
Q8	48.39	66	-	14.57	23	-	0.13
Q9	450.92	88	****	128.58	23	****	0.16
Q10	256.37	88	****	103.08	23	****	0.13
Q11	79.78	66	-	30.12	23	-	0.26
Q12	126.05	88	***	47.23	23	**	0.06
Q13	139.47	88	***	49.34	23	***	0.07
Q14	125.06	88	***	53.51	23	***	0.06
Q15	85.93	88	-	44.48	23	****	0.38
Q16	147.07	88	****	60.84	23	****	0.10
Q17	54.71	88	-	17.78	23	-	0.15
Q19	61.83	66	-	24.37	23	-	0.21
ST	Chi-sq	df	p sig.	K-W	df	p sig.	epsilon
Q1	154.55	16	****	125.02	4	****	0.18
Q2	109.55	16	****	61.44	4	****	0.07
Q3	96.47	16	****	77.89	4	****	0.09
Q4	121.05	16	****	75.20	4	****	0.09
Q5	42.93	4	****	42.88	4	****	0.05
Q6	43.17	4	****	43.12	4	****	0.05
Q7	20.17	4	***	20.15	4	***	0.02

Q8	64.99	12	****	50.71	4	****	0.43
Q9	132.66	16	****	85.35	4	****	0.10
Q10	41.66	16	***	24.34	4	****	0.03
Q11	44.17	12	****	33.32	4	****	0.29
Q12	138.89	16	****	119.83	4	****	0.15
Q13	49.83	16	****	16.70	4	***	0.02
Q14	128.53	16	****	80.78	4	****	0.11
Q15	49.20	16	****	21.69	4	****	0.19
Q16	32.53	16	**	19.53	4	***	0.03
Q17	23.85	16	-	19.12	4	****	0.16
Q19	49.37	12	****	33.69	4	****	0.29
FAU vs	Chi-sq	df	p sig.	K-W	df	p sig.	epsilon
HAU							
Q1	2.39	4	-	1.42	1	-	0.00
Q2	4.79	4	-	0.36	1	-	0.00
Q3	5.66	4	-	0.41	1	-	0.00
Q4	9.10	4	-	1.69	1	-	0.00
Q5	7.68	1	***	7.67	1	***	0.01
Q6	6.30	1	*	6.29	1	*	0.01
Q7	3.58	1	-	3.58	1	-	0.00
Q8	0.02	3	-	0.01	1	-	0.00
Q9	13.37	4	***	4.53	1	*	0.01
Q10	3.18	4	-	0.85	1	-	0.00
Q11	5.87	3	-	0.02	1	-	0.00
Q12	3.97	4	-	0.22	1	-	0.00
Q13	7.86	4	-	0.43	1	-	0.00
Q14	0.49	4	-	0.08	1	-	0.00
Q15	2.39	4	-	0.84	1	-	0.01
Q16	10.44	4	*	2.15	1	-	0.00
Q17	1.65	4	-	0.01	1	-	0.00
Q19	7.52	3	-	4.53	1	*	0.04

1155 ¹p sig. is the level of significance for the p-value: *<=0.05, ** <=0.01, *** <=0.001, **** <=0.0001; df – degrees of freedom;

Table A3 The non-parametric tests results (the epsilon followed by the level of significance code) for question items by stakeholder types (ST), administrative unit (village and commune), flood vs. hilly (FAU vs. HAU) and demographic characteristics of stakeholders

		ST	Village	Commune	FAU vs.	Age	Gender	Education
					HAU			
Q1	a	0.27	0.35	0.18	0.02	0.005	0.02	0.04
	b	0.34	0.34	0.09	8E-05	0.04	0.04*	0.02
	c	0.16	0.41	0.27	0.05*	0.02	0.01	0.02
	d	0.24*	0.33	0.20	0.014	0.04	0.09**	0.06
	e	0.39	0.36	0.17	0.017	0.01	0.05*	0.04
	f	0.52**	0.3	0.13	0.004	0.04	0.03	0.09*
Q2	a	0.06	0.63***	0.55****	0.41****	0.007	0.001	0.006
	b	0.13****	0.38	0.17	0.001	0.003	0.06***	0.02
	c	0.04	0.63***	0.57***	0.29****	0.008	0.007	0.02
	d	0.28****	0.27	0.10	0.005	0.02	5E-04	0.08*
	e	0.2****	0.30	0.13	0.001	0.07*	0.03	0.06
	f	0.33****	0.25	0.15	0.002	0.05*	0.01	0.03
Q3	g	0.27****	0.46	0.36**	0.16****	2E-04	0.005	0.04
	a	0.07	0.59**	0.501****	0.37****	0.008	0.02	0.009
	b	0.14**	0.37	0.29**	8E-04	0.07*	0.02	0.01
	c	0.01*	0.46	0.36	0.1***	6E-04	0.02	0.06
	d	0.24****	0.31	0.08	0.005	0.08**	0.01	0.05
	e	0.17***	0.35	0.25	0.004	0.01	0.03	0.03
	f	0.34****	0.25	0.18	6E-06	0.06*	0.05*	0.02
	g	0.31****	0.29	0.22	0.06*	0.02	0.04*	0.06
Q4	a	0.09*	0.63**	0.51****	0.39****	0.03	0.014	0.02
	b	0.21****	0.33	0.25	0.001	0.008	0.03	0.03
	c	0.12**	0.43	0.27	0.06**	0.008	0.01	0.03
	d	0.44***	0.23	0.07	5E-06	0.03	0.01	0.16**
	e	0.15**	0.44	0.26	0.13	0.06*	9E-04	0.05
	f	0.32****	0.27	0.14	0.002	0.06*	7E-05	0.07*

	g	0.37****	0.34	0.17	0.001	0.01	0.002	0.11**
Q5	a	0.04	0.51*	0.46***	0.14****	9E-04	0.007	0.02
	b	0.02	0.39	0.32*	0.05*	0.01	0.001	0.02
	c	0.12**	0.44	0.32*	0.1***	0.05*	0.02	0.03
	d	0.22****	0.33	0.16	0.01	0.01	0.014	0.05
	e	0.13**	0.44	0.25	0.01	0.03	0.003	0.06
	f	0.05	0.39	0.12	1E-04	0.08*	6E-05	0.009
	g	0.22****	0.32 ^{ns}	0.23	0.08**	0.002	0.004	0.04
Q6	a	0.01	0.63***	0.57****	0.4***	0.002	2E-04	0.02
	b	0.06	0.36	0.14	0.009	0.02	0.006	0.005
	c	0.02	0.31	0.21	0.01	0.01	1E-05	0.05
	d	0.23****	0.32	0.20	2E-04	0.009	0.01	0.12**
	e	0.06	0.37	0.16	2E-04	0.008	0.006	0.01
	f	0.17***	0.36	0.20	0.005	0.01	2E-06	0.05
	g	0.23****	0.36	0.16	0.01	0.01	2E-04	0.06
Q 7	a	0.13**	0.41	0.25	0.01	0.06*	9E-04	0.04
	b	0.23****	0.36	0.17	0.002	0.1**	0.02	0.04
	c	0.14**	0.29	0.16	0.02	0.01	4E-05	0.01
	d	0.13**	0.36	0.2	3E-05	0.01	0.001	0.005
	e	0.11**	0.40	0.21	5E-04	0.005	0.03	0.008
	f	0.18***	0.26	0.14	0.009	0.03	0.14****	0.06
	g	0.01	0.47	0.38**	0.11***	0.01	0.002	0.01
	h	0.1*	0.38	0.28	0.001	0.005	0.002	0.04
Q9	a	0.16***	0.21	0.14	0.007	0.015	0.02	0.04
	b	0.2****	0.37	0.29	0.016	0.01	0.008	0.09*
	c	0.14**	0.43	0.32*	0.004	0.004	0.01	0.03
	d	0.08*	0.40	0.26	0.03	0.008	0.004	0.01
	e	0.26****	0.41	0.24	0.003	0.03	1E-06	0.002
	f	0.19***	0.39	0.25	0.03	0.02	0.007	0.02
	g	0.12**	0.36	0.23	1E-04	0.03	0.008	0.04
Q10	a	0.15**	0.39	0.24	0.03	0.007	0.003	0.01
	b	0.08*	0.38	0.24	0.003	0.03	9E-04	0.02

Q12	c d e f	0.03 0.04 0.07 0.08*	0.43 0.34 0.28	0.27	0.01	0.03	0.01	0.03 0.003
Q12	e f	0.07		0.20	0.002	0.01	0.005	0.003
Q12	f		0.28			Ī		2.000
Q12		0.08*	1	0.20	9E-04	0.02	0.03	0.02
Q12	g	i i	0.41	0.28	0.003	0.04	0.003	0.02
Q12		0.04	0.42	0.24	0.01	0.04	4E-05	0.01
	a	0.02	0.26	0.15	0.001	0.05	0.03	0.05
	b	0.16**	0.41	0.27	5E-04	0.07*	0.03*	0.02
	c	0.17***	0.36	0.24	0.009	0.03	0.03*	0.005
	d	0.24****	0.26	0.1	0.003	0.03	0.02	0.02
	e	0.24****	0.29	0.18	0.002	0.02	0.04*	0.04
	f	0.15**	0.26	0.19	0.008	0.02	0.07**	0.04
	g	0.14**	0.29	0.12	0.01	0.03	0.06*	0.007
Q13	a	0.06 ^{ns}	0.45	0.34*	0.03	0.04	6E-05	0.04
	b	0.25****	0.37	0.017	0.001	0.01	5E-04	0.01
	С	0.08*	0.42	0.24	7E-04	0.04	0.02	0.02
	d	0.16***	0.24	0.11	3E-04	0.01	0.02	0.04
	e	0.12**	0.37	0.23	0.009	0.0	0.05*	0.05
	f	0.02	0.34	0.2	0.004	0.01	0.02	0.02
	g	0.05	0.35	0.24	0.006	0.06*	0.001	0.02
Q14	a	0.26****	0.36	0.18	4E-04	0.08*	0.004	0.008
	b	0.13**	0.45	0.24	7E-05	0.14***	0.07**	0.02
	c	0.32****	0.36	0.16	0.02	0.1**	0.05*	0.01
	d	0.15**	0.36	0.18	0.01	0.08*	0.04*	0.002
	e	0.19***	0.32	0.13	0.003	0.09**	0.09**	0.02
	f	0.21****	0.32	0.22	0.03	0.07*	0.01	0.02
Q16	a	0.02	0.41	0.21	0.006	0.01	0.001	0.01
	b	0.15**	0.29	0.14	0.006	0.09**	0.01	0.01
	c	0.08	0.32	0.18	2E-06	0.02	0.002	0.01
	d	0.15**	0.42	0.29	0.003	0.02	0.04*	0.02
	e	0.25****						
df*	•	4	40	23	1	2	1	3

^{*}degrees of freedom; level of significance: * <=0.05, ** <=0.01, *** <=0.001, **** <=0.0001