



Responses to severe weather warnings and affective decision-1

making 2 3 4 5 6 7 8 9

- Philippe Weyrich1, Anna Scolobig2, Florian Walther3, Anthony Patt1
- 1 Climate Policy Group, Department of Environmental Systems Science, Swiss Federal Institute of
- Technology (ETH Zurich), 8092 Zurich, Switzerland
- 2 Environmental Governance and Territorial Development Institute, University of Geneva, 1205 Geneva,
- Switzerland
- 3 Wetter-Alarm, GVB Services AG, 3063 Ittigen, Switzerland
- 10 Correspondence to: Philippe Weyrich philippe.weyrich@usys.ethz.ch
- 11
- 12
- 13
- 14





1 Abstract

2 3 4 Informing people of an impending hazard can lead them to adopt behavior to mitigate the harm. In this study we examine whether giving more information, and giving it earlier, leads to a greater behavioral response. Our results, which are contextually dependent, show that providing more information has no effect on 5 behavior, and that longer lead times lead to less behavioral change. These results conflict with those from 6 7 8 previous studies. These previous studies differed from ours in terms of the research methods: while past studies examined people's anticipated responses to hypothetical warnings, we conducted a field experiment to observe people's responses to actual warnings of real hazards. Theory from cognitive science suggests that 9 this difference matters. In situations of high stress people may make decisions using a faster decision pathway 10 that is rather emotion-driven, while in less stressful situations they are more likely to base their decisions on 11 information. The difference between actual and hypothetical warnings would capture this mismatch in stress 12 levels, and account for the divergent findings. At the same time, the cognitive theory has been hard to test in 13 the field, because of the ethical challenge of submitting people to actually dangerous conditions. Therefore, 14 our results are not only relevant for the design of warning information, but also provide important empirical 15 support for the theory of different decision-making pathways.

16 17

1. Introduction

To the extent that people make decisions based on information, it would seem right that the more information they receive about a situation demanding potential action, and the earlier they receive it, the better they can adjust their behavior. However, there is evidence that people often make decisions based on their emotional response to information (Slovic et al., 2004, 2007). In such cases, more information is not necessarily better. Moreover, which decision-making pathway people utilize may depend on the context. However, this pathway is not necessarily self-exclusive and could involve the interaction of information-based reasoning and emotions (Kahneman, 2011). Here, we investigate the effectiveness of different kinds of information, as well as its timing, used in warning people about impending high impact weather events. Our primary focus is on the difference between standard warnings (SW), which describe the weather event itself, compared to impact-based warnings (IBW), which, in addition, describe the impacts that result from the weather.

28 29

Research in social sciences has broadly accepted two ideas about human nature. The analytical or cognitive idea suggests that people make rational decisions based on formal logic, risk assessment and statistical probabilities, for instance on the impacts and likelihood of a hazard (Loewenstein et al., 2001; Slovic et al., 2004). This system is rather slow as it requires mental work, which is effortful and orderly (Kahneman, 2011; Slovic et al., 2004). The affective decision-making relates to the importance of emotions and feelings in making decisions (Slovic et al., 2004). It operates automatically and fast, with neither effort nor sense of voluntary control, although it is often influenced by beliefs, or mental models, about how the world works (Morgan et al., 2002; Slovic et al., 2004).

37

Research that has investigated whether feelings, information-based action or both influence people's behaviors related to risks has primarily relied on laboratory studies. For example, scholars have used different messages to manipulate affect by increasing or decreasing perceived benefits and risks of different technologies (Finucane et al., 2000). In two experiments, these researchers demonstrated that affect influenced judgments directly and was not simply a response to a prior deliberate evaluation. In only two studies, which we describe below, have researchers evaluated behavior under varying conditions of actual fear, something that cannot be simulated in a laboratory.

45

46 A real-world situation where the emotional decision-making pathway could dominate is the response to 47 warnings of potentially life-threatening weather events, such as tornados or severe storms. Research that is 48 based on information-based decision-making has suggested that message content and style are important 49 factors in determining whether people take self-protective behavior to an extent that rational analysis would 50 deem appropriate (Mileti and Sorensen, 1990). In order to be effective at inducing such behavior, a message 51 should contain five information elements - hazard, location, time, guidance and source - which should be 52 addressed each by five stylistic dimensions - specificity, consistency, accuracy, certainty, and clarity (Mileti 53 and Sorensen, 1990). A warning with these characteristics is easy to understand, to believe and to personalize 54 for the recipient, identified as prerequisites for triggering behavioral change (Mileti and Peek, 2000). Thus





IBW, which provides more specific and clear information on the impacts of the hazard, should help people to better understand the message compared to SW. IBW should also increase the personalization of risk and make people feel more concerned for their safety, resulting in stronger behavioral response compared to SW. For example, some people have difficulties to interpret a "heavy" rainfall warning, indicating 100 mm of rain, into effective impacts. In this case communicating specific impacts, for instance on road and rail transport, and possibilities of delays, ought to improve warning effectiveness. Interviews with forecasters, emergency managers and broadcast meteorologists (Harrison et al., 2014; Losego et al., 2013), as well as with officials from the public and private sector (Weyrich et al., 2018) all reveal a widespread belief within the expert community that providing impact information creates an added value in the specific case of high impact weather warnings.

11

12 Recent studies offer empirical support for this belief, although the results are somewhat mixed (Kox et al., 13 2018). For example, scholars showed that IBW, compared to SW, positively influenced the recipient's sense 14 of threat and concern associated with a hypothetical event, as well as their understanding of the potential 15 impacts (Morss et al., 2018; Potter et al., 2018; Weyrich et al., 2018). More importantly, the IBW of the 16 hypothetical event resulted in a greater likelihood of people planning to take self-protective action, should 17 such an event occur (Casteel, 2016; Morss et al., 2018; Weyrich et al., 2018). There have also been 18 contradictory findings. One study detected no effect of IBW on perception of warning credibility or on 19 intended behavioral response (Perreault et al., 2014), while another study identified a threshold beyond which increasing the projected impact of a storm no longer significantly increased the probability of taking 20 21 22 23 24 25 26 27 28 protective action (Ripberger et al., 2014). All of these empirical studies, however, share a common research design: they used hypothetical scenarios, and relied on people's anticipated and intended reactions to study the effects of IBW. For example, in one study of tornado warnings, the effectiveness of IBW was examined with respondents in the hypothetical role of a factory operator having to decide whether to order workers to take shelter in response to SW and IBW (Casteel, 2016). In another study, participants had to imagine that they would be hiking in the Swiss mountains when receiving a thunderstorm warning, and then had to decide upon several intended actions; those receiving an IBW were more likely to modify their plans than those receiving an SW (Weyrich et al., 2018).

29 30 If indeed it is feelings that dominate behavioral decision-making in real-life situations, then it may be that 31 these studies on the effectiveness of IBW are poor predictors of actual behavior, as it is unlikely that the 32 respondents experienced real feelings of fear, since they were not actually at risk. Two studies exist that have 33 looked at actual self-protective behavior during a crisis suggest this to be the case. Researchers in Indonesia 34 investigated evacuation behaviors and intentions during tsunamis, and observed that feelings, and not rational 35 evaluation, drive decision-making (McCaughey et al., submitted). Their findings suggest that under an 36 imminent threat of life, information-based action may be absent or far less influential than feelings. Scholars 37 from the Netherlands analyzed the behavioral effects to mobile fire warning messages (Gutteling et al., 2017). 38 39 They found that emotions and the social environment were the main predictors for adaptive behavior. Even though perceived message quality was significant, other factors, such as perceived threat, were insignificant. 40 These results confirm the importance of affective reactions as a driver for behavior.

41

42 If affective decision-making is the dominant pathway in real-world crises, then SW may provide all the 43 information that is needed to trigger the feelings of fear, with IBW adding no additional trigger. We speculate 44 that hazard severity and warning lead time could also influence the response to weather warnings in different 45 ways depending on the model of decision-making. If information-based action dominates then more severe 46 events and greater lead times should generate a greater behavioral response: longer lead times would translate 47 into greater ease of preparing for and actually taking self-protective behavior. If affective decision-making 48 dominates, however, more severe events and shorter lead times should increase response, since the fear 49 should be heightened at the time of the information reception.

50

51 There have been two studies examining the effect of warning lead time, and one related to event magnitude. 52 One of these examined tornado response, and showed that an increase in lead time up to about 15 minutes 53 reduces fatalities, while lead times longer than 15 minutes increase fatalities compared with no warning 54 (Simmons and Sutter, 2008). The second study showed more generally that people have lead time preferences 55 that do not always match with what the warning system offers, and that they engage in different protective 56 behaviors depending on the lead time (Hoekstra et al., 2011). The one study examining event magnitude,





1 using a hypothetical survey design, showed that the greater the severity the more likely people are to take 2 3 4 5 protective action (Kox and Thieken, 2017). Perceived severity of the hazard is also used in many decisionmaking theories. For instance in Protection Motivation Theory, it is one of four core perceptions that form the basis for decisions about how to respond to a threat (Maddux and Rogers, 1983).

6 7 8 In this paper we report on results from a randomized control trial in which we disseminated wind warnings through an existing smartphone application of a Swiss weather provider (Wetter-Alarm), and collected realtime data on people's responses. The information that people received varied randomly in terms of being SW 9 or IBW, and given that there were a number of events for which the warnings were issued, in terms of both 10 the warning lead time and the events' anticipated severity.

11 12

2. Materials and Methods

13 The method used here was a large field experiment conducted in Switzerland, which tested for effects of 14 warning type, severity level and lead time on warning response. SW and IBW for wind were disseminated to 15 users via the smartphone weather application (app) 'Wetter-Alarm'. The application resulted out of a 16 cooperation between the GVB Services AG (which is responsible for the app) and SRF Meteo, which 17 provides the weather (i.e., warnings for frost, thunderstorm, slipperiness, rain, snow and wind among others). 18 The users could receive warnings for three severity levels: moderate (slight risk of damage), severe (increased 19 risk of damage) and very severe (big risk of damage or even risk of death). The standard warnings 20 21 22 23 24 25 26 27 28 disseminated in the Wetter-Alarm app included information about the type of hazard, its severity, the timing and location, as well as some general behavioral recommendations (e.g., secure lose items or avoid forests). Figure 1 shows a standard wind warning of medium severity. The impact-based warning included the identical information than the SW, but with an additional impact information of the weather which are shown in Table 1. We developed these messages based on publicly available information on impacts of wind in Switzerland and in close collaboration with the staff of Wetter-Alarm. A link was provided at the end of the warning message, which directed participants to a short questionnaire. The questionnaire was available from the moment on when the warning message was disseminated until the end of the event. We focused on severe wind due to its frequency, the time of the year (winter season) and the possibility to investigate different lead 29 times. We collected data for two wind severity levels: moderate and severe. As this research involves research 30 on humans, appropriate ethical procedures were followed, which was approved by the Ethics Commission of 31 ETH Zürich. Participants voluntarily participated once they had been informed about the research project and 32 33 signed a declaration of consent. They received no incentive to complete the survey.

34 Figure 1. Standard wind warning of medium severity level for the region La Côte/Morges.

35 Table 1. Additional impact-based information per severity level in the impact-based warnings.

36

37 A total of 3,223 participants completed the online survey from 1.12.2018 to 10.02.2019. We excluded 611 38 people from the analysis as they believed to have responded to a warning message with a different severity 39 level than it was actually the case. This can be explained by the fact that the warning message they received 40 initially, was updated in the meantime (e.g., from a moderate to a severe level) or that the participants received 41 multiple warning messages for different locations and got confused. Thus, to avoid any possible 42 misinterpretation of data, the analysis was conducted with data from 2,615 participants that indicated the 43 correct severity level. As respondents were randomly assigned to either a SW or IBW, the subgroups are 44 roughly even (1,364 and 1,247). However, more people responded to severe warning messages (n=1,667) 45 than to moderate messages (n=948). No very severe wind was observed. Warning lead times also differed 46 and people were grouped into three groups depending on when they looked at the warning message (i.e., 47 participated in the survey); during the wind event itself (n=932, 35.6 %), in the 6 hours preceding the wind 48 event (17.1 %, n=448) and prior to 6 hours, 47.2 % (n=1,235). On average, people responded to the survey 49 5.14 hours in advance of the wind event.

50

51 Information about the basic socio-demographic characteristics of the sample is provided in Table 2. The 52 sample matches the profile of the general Wetter-Alarm app user which is older (48.8 years) than the Swiss 53 average (43.14 years), is more often male (63.1 %) than female (Swiss average 49.5 % vs. 50.5 %) (FSO, 54 2017b) and slightly more educated than the Swiss population (FSO, 2017a). As the survey was conducted





1 online based on actively users of the app Wetter-Alarm, it did not reach people who did not download the 2 3 4 5 application, who do not actively use the app or who do not have internet access. People could only participate once in the survey, which was guaranteed through posing the question whether they already participated in a Wetter-Alarm survey recently.

6 Table 2. Socio-demographic characteristics of participants in the field experiment.

7 8 In the survey, we asked questions on warning perception and understanding. Perceptions that we measured 9 using a five-point Likert scale from 'totally disagree' to 'totally agree' were credibility, and concern. We 10 measured three types of understanding: the warning, the threats to safety, and how to respond. Then, we 11 asked participants whether the weather described in the warning would pose a risk to them and whether it 12 would affect them in carrying out their usual activities (e.g., commuting, working, shopping etc.). If they 13 answered yes, they continued with the survey. The following three questions were used to build the variable 14 behavioral response. First, participants had to indicate whether they responded to the warning. If answered 15 'Yes', they had to indicate whether they adapted, but continued with their activities or whether they cancelled 16 their activities (respectively taking other measures for protection). If answered 'No', participants had to 17 indicate whether they would not change their behavior, or still plan to do so, i.e., adapting activities or 18 cancelling activities. Thus, we computed the variable behavioral response on a five-point scale (1= no action 19 planned, 2= plan to adapt, 3= plan to protect, 4= did adapt, 5= did protect). We used this scale from no 20 response to strongest risk minimizing behavior as we believe that it catches more variance than only the 21 binary question on whether people responded to the warning or not. Similar to other research (Gutteling et 22 23 al., 2017), we used a battery to ask what kind of feelings the warning did trigger: relaxed, anxious, concerned, reassured and angry (five-point Likert-scale from 'not at all' to 'very much'). These questions were used in 24 25 26 27 28 29 30 other studies that investigated behavioral responses to emergencies (Gutteling et al., 2017; Kievik et al., 2012; Kievik and Gutteling, 2011) and thus seemed to be an appropriate measure also in this study's context. The items 'relaxed' and 'reassured' were inverted and the scale yielded good internal consistency (Cronbach's alpha = 0.68, N = 5). We also gathered data on whether people consulted other information for advice or confirmation (binary question Yes/No). Finally, we collected information on the most important personal factors: gender, age, and education. The full questionnaire is available in the supplement.

36

31 For the data analysis we use standard statistical software (IBM SPSS 25) to conduct a factorial ANOVA to 32 study the effects of warning type, severity level and lead time on behavioral response. In addition, we did a 33 multiple regression analysis to investigate the effects of other covariables (e.g. warning perception and 34 understanding) on behavior. 35

3. Results

37 We first describe the effects of warning type, lead time, and event magnitude on participants' perception and 38 understanding. We summarize the mean values in the appendix. IBW were not perceived to be more credible, 39 nor to be better understood in terms of the warning, the threats to safety, and how to respond compared to 40 SW. People were only slightly more concerned for their safety when receiving IBW. Participants' perception 41 and understanding did not change with different lead times. However, people indicated higher perceived 42 concern levels for severe compared to moderate warnings. Not surprisingly, people reported increased 43 feelings with decreasing lead times and increasing severity levels.

44

45 To analyze the effects of warning type, severity level and lead time on behavior, we focus on those people 46 who indicated the warning to be relevant and analyzed their behavior. Fifty-four percent of people (n=1426) 47 reported that the warning message affected their personal safety, impacted their daily routine or both. The 48 majority of those people already changed their behavior, either by adapting their activities (35.2 %) or by 49 cancelling them (25.7 %). Fewer people indicated that they still planned to adapt (22.7 %) or to cancel (6.9 50 %) their activities. Nine percent of people reported not changing their behavior, even though the message 51 was found to be relevant. We conducted a factorial ANOVA (2 (Warning Type) X 3 (Lead Time) X 2 52 (Warning Severity Level) predicting behavior, which showed no effect of warning type (p=.963), but effects 53 of lead time (F(1, 1410)=11.00, p<.001, η_{p2} =0.02), and of severity level (F(1,1410)=12.21, p<.001, η_{p2} =0.01).





1 The Bonferroni post hoc test revealed that changing behavior was significantly lower for long lead times 2 compared to short (p=.007) or no lead times (p<.001). All interaction effects between any of the three 345 678 variables (type, severity and time) on behavior were non-significant (p-values between 0.360 and 0.546). Figure 2 underlines that IBW did not result in greater behavioral response compared to SW. However, as Fig. 3 highlights, lead time and warning severity significantly influenced people's decisions to change behavior: decreasing lead times and increasing severity level resulted in a greater response. We also observe that the differences in behavioral response between moderate and severe warnings are quite low for long lead times. This difference becomes more important for shorter lead times. However, the interaction is not significant 9 (p=.360). In the next set of relationships, we examined what additional factors influence behavioral response. 10 In specific, we analyze the relationship between feelings, respectively warning perception/understanding, 11 and behavioral action. Table 3 shows that irrespective of warning type received, feelings (a unit increase in 12 feelings 0.25 unit increase in changing behavior), perceptions of credibility (β =0.134) and concern (β =0.098), 13 as well as understanding the threats (β =0.193) and how to respond to the message (β =0.154) significantly 14 influence taking protective action. Moreover, age (β =0.081) and information behavior (β =0.100) showed 15 significant positive effects. Thus, the more people felt in danger, the better they perceived or understood the 16 message, the older they are, and the more they looked for information, the more likely they were to undertake 17 strong risk minimizing behaviors. The linear regression analysis again confirms the importance of lead time 18 (p < .001) and warning severity (p < .01) on the behavior variable. With decreasing lead times, people are more 19 likely to take protective action (a unit increase in lead time predicted a 0.154 unit decrease in changing 20 21 22 23 24 25 26 27 28 29 30 31 32 behavior). For severe warnings, people were also more likely to change their behavior (by 0.073 unit) compared to people who received moderate severity warnings.

Figure 2. Mean likelihood to change behavior for the two warning types (SW and IBW) and the three lead times (no, short and long), respectively the two severity levels (moderate and severe).

Figure 3. Mean likelihood to change behavior for all three lead times (no, short and long) and two severity levels (moderate and severe).

Table 3. Multiple linear regression with the behavioral change as dependent variable.

4. Discussion

This research investigates the effectiveness of impact information, as well as its timing, used in warning 33 people about an imminent threat. Our results show that while IBW result in no greater behavioral response, 34 decreasing lead times and stronger severity level do increase response. Taken together, these results suggest that affective decision-making appears to be the dominant mode of decision-making in real-world situations.

35 36 37

IBW do not significantly impact warning perception and understanding, nor do they result in greater 38 behavioral response compared to SW. This result contradicts the majority of previous studies that used 39 hypothetical situations to collect their data (Casteel, 2016; Morss et al., 2018; Weyrich et al., 2018). We 40 speculate that this difference in research findings can be explained by the different levels of fear experienced 41 in a hypothetical and a real crisis. Unlike in an imagined situation, where information-based action is the 42 dominant factor, our findings suggest that in a crisis situation, real feelings of fear arise and dominate 43 decision-making. We assume that SW provide all the information that is needed to trigger the feeling of fear. 44 Indeed, IBW may leave less to the imagination of the recipient, which could - in some cases - dampen the 45 fear response.

46

47 Our results on the effects of lead time and hazard severity are also consistent with affective reactions. We 48 observe lead time and self-protective behavior to be inversely correlated and find that increasing lead times, 49 decrease the likelihood to engage in greater behavioral response and observe the greatest response when the 50 event has already unfolded. These results complement other research on different lead times for tornado 51 warnings (Hoekstra et al., 2011). We also show that stronger events generate a greater response than weaker 52 53 54 events, which is in line with previous research (Kox and Thieken, 2017). Moreover, we observe that longer lead times do not generate a greater additional response to stronger rather than weaker events. This interaction (even though not significant) is in line with an affective reaction: with long lead times, the additional fear 55 associated with the stronger event may dissipate, meaning that the stronger events would generate little more 56 response than weaker events.



1

15



2345678 These findings support scholars who reached a similar conclusion when investigating evacuation behaviors following a strong earthquake (McCaughey et al., submitted). Nonetheless, cognitive factors, such as warning perception and understanding can also influence decision-making. In our study, four of these informationbased attributes correlate with changing behavior and thus seem to be obvious prerequisites for behavior (Gutteling et al., 2017). Indeed, the two decision-making pathways should not be seen as independent systems, they can interact and influence each other as the rational process can modify, to some extent, the way we make intuitive and affective decisions by changing the normally automatic functions of attention and 9 memory (Kahneman, 2011). The research also shows that the two systems are not always self-exclusive, for 10 instance when people are asked to judge risk, they first consider how they feel about the risk and then collect 11 further information, usually to support their feelings (Slovic et al., 2004). Therefore, further empirical studies 12 of real-world crises are needed to understand if, and how feelings and information-based action interact to 13 influence people's behaviors to risks. 14

5. Conclusions

We conclude that practitioners cannot assume that additional impact-based information necessarily results in greater behavioral response in real-world crises. Appropriate lead times and a communication that addresses the decision-makers' feelings (e.g., by relying on images) may be more beneficial and result in a stronger behavioral response. Ultimately, the results show that people may respond differently in a field than in a scenario-based experiment, based on more affective, respectively rational decision-making. This has serious implications for future research emphasizing that we should examine responses to risks using research designs that capture realistic conditions and be cautious in interpreting results from hypothetical research designs as these could be a poor predictor of actual behavior.
The research has some limitations. One shortcoming of this study is the absence of a very severe wind event in the winter season 2018/19 in Switzerland, and additional data should be collected for these events too. Indeed, most of the research on IBW used hypothetical warning messages of the most severe category, as people are least familiar with these messages and, thus, the added information could help them in decision-

The research has some limitations. One shortcoming of this study is the absence of a very severe wind event in the winter season 2018/19 in Switzerland, and additional data should be collected for these events too. Indeed, most of the research on IBW used hypothetical warning messages of the most severe category, as people are least familiar with these messages and, thus, the added information could help them in decision-29 30 making. In consequence, the difference in the results on the effectiveness of IBW in our and previous studies could also be due - to some extent - to the differences in event severity level. Moreover, participants were 31 self-selected as they had downloaded the weather app and decided whether or not to participate in the survey. 32 This may indicate higher levels of weather awareness and knowledge, which could also be another 33 explanation for the lack of effect of warning type. Another limitation is that, even though we collect data on 34 actual behaviors in response to real-life warnings, these were still self-reported. Thus, additional research 35 could analyze whether these results are valid for other natural hazards as well.

36 37

40

38 Appendix 39 Table A. D

Table A. Descriptive statistics. M=Mean, SD= Standard deviation. Variables were measured on a five-point scale from 1='totally disagree' to 5='totally agree'.

I= totally disagree to 5= totally agree.								
	Warning type		Lead time			Severity level		
	SW	IBW	No	Short	Long	Moderate	Severe	
Credibility	(M=4.07,	(M=4.04,	(M=4.09,	(M=4.03,	(M=4.04,	(M=4.02,	(M=4.07,	
perception	SE=0.02)	SE=0.02)	SE=0.03)	SE=0.04)	SE=0.02)	SE=0.03)	SE=0.02)	
Concern	(M=2.00,	(M=2.10,	(M=2.09,	(M=2.02,	(M=2.02,	(M=1.91,	(M=2.12,	
perception	SE=0.03)	SE=0.03)	SE=0.03)	SE=0.04)	SE=0.03)	SE=0.03)	SE=0.02)	
Understanding	(M=4.38,	(M=4.36,	(M=4.36,	(M=4.36,	(M=4.39,	(M=4.37,	(M=4.38,	
the warning	SE=0.02)	SE=0.02)	SE=0.02)	SE=0.03)	SE=0.02)	SE=0.02)	SE=0.02)	
Understanding	(M=3.96,	(M=4.02,	(M=4.00,	(M=4.02,	(M=3.98,	(M=3.99,	(M=4.00,	
the threat	SE=0.02)	SE=0.02)	SE=0.02)	SE=0.04)	SE=0.02)	SE=0.03)	SE=0.02)	
Understanding	(M=3.94,	(M=3.96,	(M=3.92,	(M=3.98,	(M=3.96,	(M=3.94,	(M=3.95,	
how to	SE=0.02)	SE=0.02)	SE=0.03)	SE=0.04)	SE=0.02)	SE=0.03)	SE=0.02)	
respond								
Affective	(M=2.10,	(M=2.15,	(M=2.20,	(M=2.13,	(M=2.10,	(M=1.98,	(M=2.21,	
reaction	SE=0.02)	SE=0.02)	SE=0.02)	SE=0.03	SE=0.02)	SE=0.02)	SE=0.02)	





1 Author contribution

- 2345678 PW designed and performed the research. PW analyzed the data and wrote most of the paper. AS helped designing the survey and FW performing the research. AP helped designing the research and structuring,
- respectively writing the paper.

Data availability

In the research design that we originally submitted to our Ethical Commission (equivalent to an Internal Review Board), we had stated that all data would be deleted from ETH computers after the end of the project, 9 but would be stored on servers at our partner (Wetteralarm), and would be potentially used to improve the 10 design of their mobile application. Thus, interested researchers should contact us, and we should be able to work with Wetteralarm to provide the data requested. 11

12

13 **Competing interests**

14 The authors declare that they have no conflict of interest. 15

16 Acknowledgments

17 We thank the entire Wetter-Alarm Team for their help in the implementation of our research design. 18 Conducting the field experiment would not have been possible without their permission to use the Wetter-19 Alarm mobile application to. Within the Wetter-Alarm Team, we would like to especially thank Marlène Käsermann for her valuable inputs.

20 21 22

References

23 Casteel, M. A.: Communicating Increased Risk: An Empirical Investigation of the National Weather

- 24 25 Service's Impact-Based Warnings, Weather Clim. Soc., 8(3), 219-232, doi:10.1175/WCAS-D-15-0044.1, 2016
- 26 Finucane, M. L., Alhakami, A., Slovic, P. and Johnson, S. M.: The affect heuristic in judgments of risks 27 and benefits, J. Behav. Decis. Mak., 13(1), 1, 2000.
- 28 Gutteling, J. M., Terpstra, T. and Kerstholt, J. H.: Citizens' adaptive or avoiding behavioral response to an
- 29 emergency message on their mobile phone, J. Risk Res. [online] Available from:
- 30 https://www.tandfonline.com/doi/abs/10.1080/13669877.2017.1351477 (Accessed 27 February 2018), 31 2017.
- 32 Harrison, J., Bunting-Howarth, K., Ellis, C., McCoy, C., Sorensen, H. and Williams, K.: Evaluation of the
- 33 National Weather Service Impact Based Warning Tool, in Eighth Symp. on Policy and Socio-Economic 34 Research, Atlanta, GA. [online] Available from:
- 35 https://ams.confex.com/ams/94Annual/videogateway.cgi/id/26579?recordingid=26579 (Accessed 19 June 36 2017), 2014.
- 37 Hoekstra, S., Klockow, K., Riley, R., Brotzge, J., Brooks, H. and Erickson, S.: A Preliminary Look at the
- 38 Social Perspective of Warn-on-Forecast: Preferred Tornado Warning Lead Time and the General Public's
- 39 Perceptions of Weather Risks, Weather Clim. Soc., 3(2), 128–140, doi:10.1175/2011WCAS1076.1, 2011.
- 40 Kahneman, D.: Thinking, fast and slow, Macmillan., 2011.
- 41 Kievik, M. and Gutteling, J. M.: Yes, we can: motivate Dutch citizens to engage in self-protective behavior 42 with regard to flood risks, Nat. Hazards, 59(3), 1475, 2011.
- 43 Kievik, M., ter Huurne, E. F. and Gutteling, J. M.: The action suited to the word? Use of the framework of 44 risk information seeking to understand risk-related behaviors, J. Risk Res., 15(2), 131-147, 2012.
- 45 Kox, T. and Thieken, A. H.: To Act or Not To Act? Factors Influencing the General Public's Decision
- 46 about Whether to Take Protective Action against Severe Weather, Weather Clim. Soc., 9(2), 299-315,
- 47 doi:10.1175/WCAS-D-15-0078.1, 2017.





- 1 Kox, T., Kempf, H., Lüder, C., Hagedorn, R. and Gerhold, L.: Towards user-orientated weather warnings, 2 Int. J. Disaster Risk Reduct., doi:10.1016/j.ijdrr.2018.02.033, 2018.
- 3 Loewenstein, G. F., Weber, E. U., Hsee, C. K. and Welch, N.: Risk as feelings., Psychol. Bull., 127(2), 4 267, 2001.
- 5 Losego, J., Montz, B., Gallupi, K., Hudson, M. J. and Harding, K.: Evaluating the Effectiveness of IBW, in
- Eighth Symp. on Policy and Socio-Economic Research, Austin, TX. [online] Available from: 6
- 7 https://ams.confex.com/ams/93Annual/webprogram/Paper226066.html (Accessed 19 June 2017), 2013.
- 8 Maddux, J. E. and Rogers, R. W.: Protection motivation and self-efficacy: A revised theory of fear appeals 9 and attitude change, J. Exp. Soc. Psychol., 19(5), 469-479, doi:10.1016/0022-1031(83)90023-9, 1983.
- 10 McCaughey, J. W., Mundir, I., Safrina, L., Rosemary, R., Mahdi, S., Daly, P. and Patt, A.: Thinking, 11 feeling, and acting in moments of imminent threat., Nat. Hum. Behav., submitted.
- 12 Mileti, D. S. and Peek, L.: The social psychology of public response to warnings of a nuclear power plant 13 accident, J. Hazard. Mater., 75(2), 181-194, 2000.
- 14 Mileti, D. S. and Sorensen, J. H.: Communication of Emergency Public Warnings: A Social Science 15 Perspective and State-of-the-ART Assessment, Oak Ridge National Lab., TN (USA)., 1990.
- 16 Morgan, M. G., Fischhoff, B., Bostrom, A. and Atman, C. J.: Risk communication: A mental models
- 17 approach, Cambridge University Press, New York, USA. [online] Available from:
- 18 https://books.google.ch/books?hl=de&lr=&id=ieXbkmYf3mAC&oi=fnd&pg=PR1&dq=mental+models+a
- 19 pproach+risk+communication&ots=xMA9g91CV8&sig=OPbjZqGLrZLYtQzkWFHVa3STmOE
- 20 (Accessed 7 February 2017), 2002.
- 21 22 Morss, R. E., Cuite, C. L., Demuth, J. L., Hallman, W. K. and Shwom, R. L.: Is storm surge scary? The
- influence of hazard, impact, and fear-based messages and individual differences on responses to hurricane
- 23 risks in the USA, Int. J. Disaster Risk Reduct., 30, 44-58, doi:10.1016/j.ijdrr.2018.01.023, 2018.
- 24 Perreault, M. F., Houston, J. B. and Wilkins, L.: Does Scary Matter?: Testing the Effectiveness of New
- 25 National Weather Service Tornado Warning Messages, Commun. Stud., 65(5), 484-499,
- 26 doi:10.1080/10510974.2014.956942, 2014.
- 27 Potter, S. H., Kreft, P. V., Milojev, P., Noble, C., Montz, B., Dhellemmes, A., Woods, R. J. and
- 28 Gauden_Ing, S.: The influence of impact-based severe weather warnings on risk perceptions and intended
- 29 protective actions, Int. J. Disaster Risk Reduct., 30(Part A), 34-43,
- 30 doi:https://doi.org/10.1016/j.ijdrr.2018.03.031, 2018.
- 31 Ripberger, J. T., Silva, C. L., Jenkins-Smith, H. C. and James, M.: The Influence of Consequence-Based
- 32 Messages on Public Responses to Tornado Warnings, Bull. Am. Meteorol. Soc., 96(4), 577-590, 33 doi:10.1175/BAMS-D-13-00213.1, 2014.
- 34 Simmons, K. M. and Sutter, D.: Tornado Warnings, Lead Times, and Tornado Casualties: An Empirical 35 Investigation, Weather Forecast., 23(2), 246-258, doi:10.1175/2007WAF2006027.1, 2008.
- 36 Slovic, P., Finucane, M. L., Peters, E. and MacGregor, D. G.: Risk as Analysis and Risk as Feelings: Some
- 37 Thoughts about Affect, Reason, Risk, and Rationality, Risk Anal., 24(2), 311-322, doi:10.1111/j.0272-38 4332.2004.00433.x, 2004.
- 39 Slovic, P., Finucane, M. L., Peters, E. and MacGregor, D. G.: The affect heuristic, Eur. J. Oper. Res.,
- 40 177(3), 1333-1352, doi:10.1016/j.ejor.2005.04.006, 2007.





- 1 Weyrich, P., Scolobig, A., Bresch, D. N. and Patt, A.: Effects of Impact-Based Warnings and Behavioral
- 2 Recommendations for Extreme Weather Events, Weather Clim. Soc., 10(4), 781-796, doi:10.1175/WCAS-
- 3 D-18-0038.1, 2018.
- 4 📲 Swisscom 🗢 10:22 98% 🔳 Zurück Alarm ٢ĥ Ē Sturmböen 0 La Côte/Morges Mo. 13. Mai, 08:00 Di. 14. Mai, 20:00 Gefahrenstufen Mässige Gefahr Erhebliche Gefahr Grosse Gefahr Ď-**Präventions-Tipp** Vorsicht vor herunterfallenden Gegenständen 5
- 6
- Figure 1. Standard wind warning of medium severity level for the region La Côte/Morges.





Table 1. Additional impact-based information per severity level in the impact-based warnings. Note that we did
 not observe any very severe (level 3) warnings during the data collection period.

Warning severity level						
Moderate (level 1)	Severe (level 2)	Very severe (level 3)				
Traffic delay	Traffic disruption or restriction	Traffic disruptions or standstill				
Overturning of objects	Damage to individual buildings/roofs	Damage to buildings/roofs				
Falling of smaller branches	Falling of big branches	Falling trees				

3





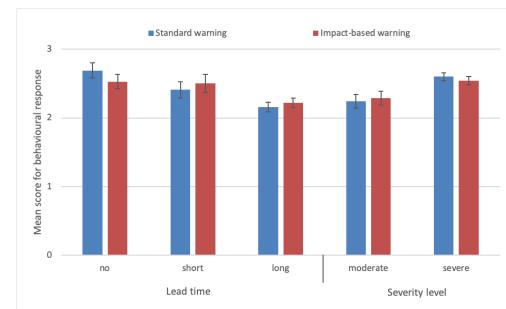
1 Table 2. Socio-demographic characteristics of participants in the field experiment.

Gender	Males: n=1645, 63.1 %
	Females: n=970, 56.9 %
Age	48.8 years
Completed educational	34.6 % vocational school, 20.2 % university degree,
level	19.2 % collage, 18.9 % technical or high school, 7.1
	% some compulsory education



1





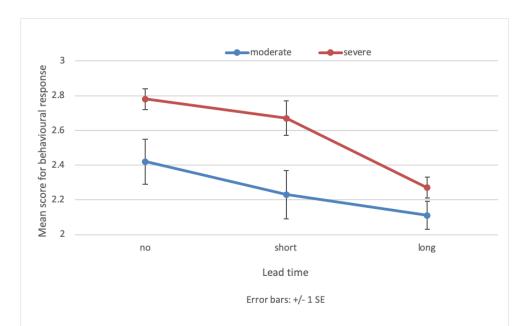
Error bars: +/- 1 SE

Figure 2. Mean likelihood to change behavior for the two warning types (SW and IBW) and the three lead times (no, short and long), respectively the two severity levels (moderate and severe). Behavioral response was measured on a five-point scale from no response to strongest risk minimizing behavior. For lead times, "no" indicates that respondents considered the warning during the event, "short" refers to 0-6 hours prior to the event and "long" to more than 6 hours. Error bars indicate +/- 1 the standard error. N=1426.



1





234567

Figure 3. Mean likelihood to change behavior for all three lead times (no, short and long) and two severity levels (moderate and severe). Behavioral response was measured on a five-point scale from no response to strongest risk minimizing behavior. For lead times, "no" indicates that respondents considered the warning during the event, "short" refers to 0-6 hours prior to the event and "long" to more than 6 hours. Error bars indicate +/- 1 the standard error. N=1426.





Table 3. Multiple linear regression with the behavioral change as dependent variable. R₂=0.36 (p<.001), N=1426. Note: **p<.01, ***p<.001. Significant results are in bold. B indicates the unstandardized coefficients, SE the standard

error and β the standardized coefficients.

	В	SE B	β
Constant	600	.399	
Gender (female=0; male=1)	107	.073	040
Age (year scale)	.008	.003	.081**
Education level (scale 1-6)	.024	.019	.032
Credibility perception (1-5 scale)	.134	.055	.068*
Concern perception (1-5 scale)	.098	.041	.071*
Understanding the warning (1-5 scale)	28	0.59	-0.14
Understanding the threat (1-5 scale)	.193	.058	.108**
Understanding how to respond (1-5 scale)	.154	.053	.092**
Feelings (1-5 scale)	.250	.062	.122***
Information behavior (no=0, yes=1)	.690	.179	.100***
Lead time (none=0, short=1, long=2)	224	.038	154***
Warning severity level (moderate=0, severe =1)	.212	.077	.072**