

29 January 2019

Dear Editors,

We would like to thank the reviewers for their very helpful comments. We present here our response to those comments, a list of all relevant changes made to the document and a marked-up version of the manuscript.

We appreciate your consideration of our revision.

Yours sincerely,

Victor Oladokun and Burrell Montz

Interactive comment on “Towards Measuring Resilience of Flood Prone Communities: A Conceptual Framework” by Victor O. Oladokun and Burrell E. Montz

Anonymous Referee #1

Received and published: 3 September 2018

REVIEWER COMMENTS

AUTHORS' RESPONSE/REVISIONS/

REVIEWER's COMMENT –Section 1a

This paper adds to expanding literature on disaster resilience measurement. The primary purpose of the study is to develop a mathematical model based on the U.S.

National Academies definition of resilience (“the ability to prepare and plan for, absorb, recover from, and more successfully adapt to adverse events”) and then implement the model for three flood-prone communities using a fuzzy logic equivalent.

AUTHORS' RESPONSE to REVIEWER COMMENT –Section 1a

Comments reflect the broad scope of the paper

REVIEWER's COMMENT –Section 1b

The background on the development of operational resilience measurement models is good, although it does rely primarily on relatively few papers (e.g. Cai et al. 2018; Cutter 2018; Keating et al. 2017; Zou et al. 2018), and perhaps misses other community resilience measurement efforts such as Zurich's Flood Resilience program.

AUTHORS' RESPONSE to REVIEWER COMMENT –Section 1b

While efforts will be made to include other relevant papers, the authors wish to state that the Zurich flood resilience approach was considered through one of the papers, Keating et al, 2017 summarizing the Zurich resilience measurement. We have revised the text to acknowledge explicitly the efforts of the Zurich program.

REVIEWER's COMMENT –Section 2a

I am also concerned that the definitional discourse does not adequately describe the complexities and variability in the meaning of resilience as it is applied to a particular system, event, or more broadly to capture community abilities as the NRC definition is designed to do?

AUTHORS' RESPONSE to REVIEWER COMMENT –Section 2a

We revised Section 1 significantly and beefed up the discussion on definition convergence and related complexities and to reflect the dynamic components of the community resilience system

REVIEWER's COMMENT –Section 2b

I would encourage the authors to reduce the definitional discussion and simply select and then justify the definition they prefer to use (e.g. NRC 2012) as the basis for their conceptual model.

AUTHORS' RESPONSE to REVIEWER COMMENT –Section 2a

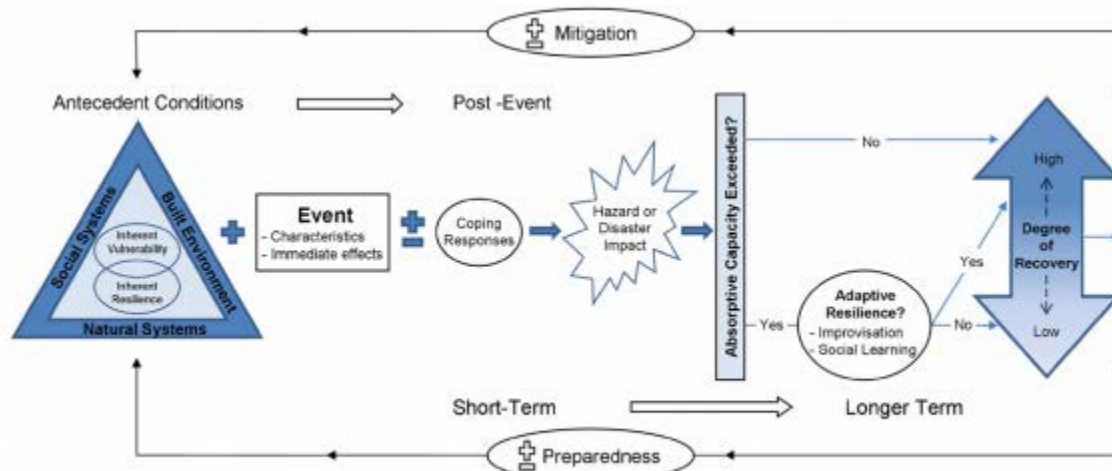
We revised the introduction to enhance the flow of thoughts around the definitional issues, but believe they are critical to understanding the work that follows in the paper.

REVIEWER's COMMENT –Section 2b

In the formulation of the conceptual mode (Figure 1,) the authors assume that resilience leads to recovery (the outcome of interest). How does the conceptual model line up with their preferred definition? While an attempt was made on p. 5-6 to do this, most of the discussion is focused on recovery or the recovery spectrum. So, how can the operationalization of a definition that includes recovery also be used to measure an outcome, also labeled recovery?

AUTHORS' RESPONSE to REVIEWER COMMENT –Section 2b

We have improved the clarity of Figure 1, firstly by using a two way arrow arc to depict the interaction between resilience and recovery and secondly by enhancing the explanation of the figure with respect to the proposed model. We say our model is our interpretation of the definition as well as our understanding of the interactions related to resilience. Our schematic model for instance recognizes that resilience enhances recovery and/or that recovery is an outcome of resilience whereby when a community, as coupled system, becomes more resilient its capacity to experience post disaster increases. In other words recovery, in terms of time taken to attain post disaster recovery and the degree of recovery attained are influenced by the resilience. This understanding is supported by the DROP resilience model as illustrated in (Cutter, Barnes, Berry, & Burton, 2008) which we have added to the manuscript.



Schematic representation of the disaster resilience of place (DROP) model.

DROP model reproduced from Cutter et al 2008

Our model implicitly suggests that recovery (i.e. recovery time and quality) can surrogate resilience. This is reasonable because post disaster recovery is driven by inherent resilience factors some of which we further explained in Table 1 of this paper

REVIEWER's COMMENT –Section 3

The authors need to clearly distinguish resilience (an outcome in and of itself) from recovery or at a minimum more clearly articulate they are describing resilience-type capacities within communities that influence flood recovery. It seems to me that the conceptual model is oriented to flood recovery (p. 7) rather than resilience per se. Later on in the paper, they use the resilience index as the output (Table 6), but this is not found in the conceptual model as described in Figure 1.

AUTHORS' RESPONSE to REVIEWER COMMENT –Section 3

It should be noted that this reviewer's comment underpins our argument about how the absence of consensus on definition leads to divergent interpretations of the interactions among the components of the resilience system. According to (Cutter, Barnes, Berry, & Burton, 2008) multiple definitions of resilience exist within the literature, with no broadly accepted single definition. Our schematic model for instance recognizes that resilience enhances recovery and/or that recovery is an outcome of resilience whereby when a community, as coupled system, becomes more resilient its capacity to experience post disaster increases. As noted above, we have added the DROP model and additional discussion to the paper to support our argument.

REVIEWER's COMMENT –Section 4

What is unique about the context of flood hazards in the model, or could it equally apply to any natural hazard impact in a community?

AUTHORS' RESPONSE to REVIEWER COMMENT –Section 4

The focus of the model is flood hazards, but flood hazards share characteristics with other natural hazards. Most of the factors provided in Table 1 apply to any hazard, so the model would be applicable.

REVIEWER's COMMENT –Section 5

The bulk of the paper describes the mathematics of the model and its implementation, but again I wonder as to whether the model is describing and/or modeling resilience.

AUTHORS' RESPONSE to REVIEWER COMMENT –Section 5

We have attempted to model resilience using three types of models: 1) descriptive model that outlines our abstract interpretation of the community resilience as a system, 2) a mathematical model equivalent of 1 illustrated using geometric reasoning, and 3) a fuzzy logic equivalent of 2 for the purpose computational analysis in the face of limited and subjective data. We believe application of the model provides a template for measuring resilience, which is one of our objectives.

REVIEWER's COMMENT –Section 6

What is the source of the resilience input factors? Were the inputs verified to see if the model worked? In the “hypothetical” analysis who determined the inputs (e.g. who did the assessment as to the values of the inputs)?

There is no explanation of this in Section 4 Model Application, just a very generic text about the study location. When the “results” appear, they are more like a description of the tool and how it can be used rather than results based on empirical and/or qualitative assessments. Thus, the information presented in the manuscript does not support the results as presented. In addition, the discussion and conclusion section is not especially robust either and in many ways rehashes the literature review rather than presenting new and innovative findings related to resilience in flood prone communities. This paper could be significantly improved by re-framing it as a methodological contribution where the conceptual model and its mathematical expression is more fully articulated including all the requisite input variables including the sources. Then the fuzzy logic scoring template/tool can be described in more detail. In order to test the model, however, the authors would need to generate at least a small sample of stakeholders to complete the input variable assessments as a measure of the validity of the effort. This is a difficult paper to assess given how much of it seems focused on the modeling (Figures 2-6) and recovery quality, yet in these same figures there's no mention of the other two components (resource availability and resource utilization processes) unless these are both subsumed under resources per Figure 3. As a reader I do not understand the model and its conversion to a type of resilience index (the stated output). Whether this is a function of my lack of familiarity with mathematical modeling as used here or the authors' explanation of it is uncertain. Either way, the manuscript needs a rewrite to make it appeal more directly to the journal's readership.

AUTHORS' RESPONSE to REVIEWER COMMENT –Section 6

An extensive literature search was the basis for identifying the input variables/ factors. The whole essence of adopting a soft computing tool, fuzzy logic, is to enable subjective opinions and limited data to be summarized using linguistic variables as input into the inference system. A fuzzy inference system/ model of the resilience is a template that allow experts and other stakeholders to translate their perceptions of the problem and map their linguistics rating of these variables into index based on the fuzzy computational relationships we have defined. Our sample application was based on the outcome field study, reflective interactions with experts and stakeholders familiar with study locations. The sample scoring was therefore based on the opinions of these various stakeholders, as well as data extracted from various historical records. This has been added to the text in Section 4.1.

Interactive comment on “Towards Measuring Resilience of Flood Prone Communities: A Conceptual Framework” by Victor O. Oladokun and Burrell E. Montz

Anonymous Referee #2

Received and published: 25 October 2018

REVIEWER COMMENTS

AUTHORS' RESPONSE/REVISIONS/

REVIEWER's COMMENT –Section 1

This manuscript contributes to broad research field on community resilience and aims to develop framework on measuring resilience. After examining and discussing the challenges of different definition and concepts in this context, the authors presented a conceptual and mathematical model as well as applied a fuzzy logic approach to generate a resilience index, which was applied in three flood-prone communities in the US (North Carolina and Virginia).

AUTHORS' RESPONSE to REVIEWER COMMENT –Section 1

Comments reflect the broad scope of the paper

REVIEWER's COMMENT –Section 2a

The manuscript is in general well written but the structure and the different level of information provided in the sections challenge the reader to follow the argumentation of authors and relate the different parts of the framework.

AUTHORS' RESPONSE to REVIEWER COMMENT –Section 2a

We have noted this useful observation. We improved on the structure and level of information to enhance overall flow of our argument and readability by the target audience

REVIEWER's COMMENT –Section 2b

For example, the introduction provides a selected overview on the topic and challenges of community resilience and different frameworks to measure resilience. However, the focus is on different definition of resilience and not on the differences in approaches to measure resilience, which are only mentioned but not explain. I see here a high potential to reduce the definition discussion and provide more details on measuring resilience.

AUTHORS' RESPONSE to REVIEWER COMMENT –Section 2b

We appreciate the need to beef up discussions on existing measuring approaches as well as their differences. We included further discussion and literature on the differences in measuring approaches. However, we decided to retain our current discussion on definitions with some modifications that relate to differences in measuring approaches. We also added to the discussion on approaches.

REVIEWER's COMMENT –Section 3

Moreover, I suggest to present also a clear objective for the study, which would help to follow the structure of the manuscript. Perhaps a flow chart showing the interrelation of the different models would also increase the understanding of the chosen structure.

AUTHORS' RESPONSE to REVIEWER COMMENT –Section 3

We now provide a specific section on aims and objectives.

REVIEWER's COMMENT –Section 4a

Furthermore, in the design of the model (also including Fig. 1) it is not very well explained why resilience leads than to recovery, as one part of resilience would be 'how the community is able to recover?' and thus this parameter should contribute to measure resilience.

AUTHORS' RESPONSE to REVIEWER COMMENT –Section 4a

We appreciate the need to improve the clarity of Figure 1, firstly by using a two-way arrow arc to depict the interaction between resilience and recovery and secondly by enhancing the explanation of the figure with respect to the proposed model.

It should be noted that this reviewer's comment underpins our argument about how the absence of consensus on definition leads to divergent interpretations of the interactions among the components of the resilience system. According to Cutter, Barnes, Berry, & Burton (2008), multiple definitions of resilience exist within the literature, with no broadly accepted single definition. Our schematic model recognizes that resilience enhances recovery and/or that recovery is an outcome of resilience whereby when a community, as a coupled system, becomes more resilient its capacity to experience post disaster recovery increases. In other words, recovery, in terms of the time taken to attain post disaster recovery and the degree of recovery attained are influenced by the resilience. This understanding is supported by the DROP resilience model as illustrated in Cutter, Barnes, Berry, & Burton (2008).

Thus, our model implicitly suggests that recovery (recovery time or quality) can be a substitute for resilience. This is reasonable because post disaster recovery is driven by factors that characterize resilience

REVIEWER's COMMENT –Section 4b

The authors illustrated in section 2.5 some extreme cases and showed the gained insights to model structure, however it also shows the limitation of the model regarding dynamical change, e.g. if you consider in case 1 that you have no efficiency in the resource utilization processes = no resilience, then your model ignores any preparedness and coping capacity. I would agree on a long term but you measuring only in static manner, thus should not there be a difference of communities with different hazard absorbing capacity?

AUTHORS' RESPONSE to REVIEWER COMMENT –Section 4b

The model does not ignore preparedness and coping capacity. Rather the 'extreme' scenarios were used so as to demonstrate the nature of the model's 3 consolidated dimensions of Hazard absorbing capacity, Resource use processes, and Resource availability. Note that from Table 1, these 3 main dimensions are each functions of several resilience factors. For instance,

preparedness is one of the factors or components of the resource use system (or process efficiency or community governance processes) simply termed efficiency, while coping capacity is one of the factors captured in the dimension of Hazard absorbing capacity. We have reworked the discussion which we hope makes it more clear.

REVIEWER's COMMENT –Section 5

The authors are also encouraged to provide more thoughts about their assumption of that 'negative' resilience is another expression of vulnerability.

AUTHORS' RESPONSE to REVIEWER COMMENT –Section 5

We note this observation and therefore adopt a clearer expression to avoid misinterpretation. The idea being conveyed is that the bulk of the 'resilience area' lies in the low (negative) quadrant when the hazard absorbing (Coping) and governance process/resource use efficiency deteriorate. Note that the absorbing capacity encompasses social, infrastructural, technical, and psychological factors that determine system's vulnerability. The concept of negative resilience has been revised as a 'resilience reservoir quadrant' and further explanation is provided to link with vulnerability.

REVIEWER's COMMENT –Section 6

The structure of section 3 is confusing because in the beginning it is not clear why the fuzzy logic is addressed and how it is related to the previous sections. Furthermore, from 3.2. onwards more detailed information on chosen criteria for selecting variables, number of rules, type of membership functions, weights : : : are needed. Currently, in this section a lot of questions arise, but I see a high potential to improve the whole manuscript if you revise this section (see detailed remarks in the attached file).

AUTHORS' RESPONSE to REVIEWER COMMENT –Section 6

After developing a mathematical model, the next logical step is model analysis or solution method. We have adopted the fuzzy inference system as the mathematical/computational tool for analyzing the resulting model. The objective section is to develop the fuzzy inference equivalent of the model. We included more detailed information on the fuzzy logic rules and weights.

REVIEWER's COMMENT –Section 7

In general the application in case study is only a very vague description and it is not clear on which assumption you based your hypothetical input score.

AUTHORS' RESPONSE to REVIEWER COMMENT –Section 7

The data we used were actual real life data. Maybe the phrase 'hypothetical input score' may not have been the best to use. The process of data gathering and sample scoring is now explicitly explained in Section 4.1 to show that data used was based on real life situations. Our sample application was based on the outcome of field study, reflective interactions with experts, and stakeholders familiar with the study locations. Our sample scoring was therefore based on our interactions with these various stakeholders, which include academics, community leaders, and our understanding of their opinions, as well as the data extracted from various historical records. For instance, at Windsor during a planners' conference that brought together academics, officers from state and federal agencies dealing with emergency

management, community leaders, and officers of the towns, we gained useful insights on flood resilience activities. Similarly, the authors visited Norfolk VA and took a tour of the city under the guide of GIS experts from one of the local universities. These interactions and associated field study were used to generate the sample scoring.

REVIEWER's COMMENT –Section 8

I also would see an added value - if you stay with hypothetical inputs - to gain more insights on the sensitive of your model with systematically testing of different input data but also on the rule setting and membership functions. The added-value would be a better understanding of model. The discussion and conclusion is very generic and needs to be rewritten regarding the points highlighted in the introduction, the (missing) objectives and the gained insights. I indicated different ways how the authors may restructure and rewrite the manuscript to show the added value of this study to the readers and scientific community. See detailed comments in the attached file.

AUTHORS' RESPONSE to REVIEWER COMMENT –Section 8

These observations are noted, the discussion was revised to align with both the reviewers' comments and the objectives stated earlier.

1. We edited the document throughout for grammar and typographical errors.
2. The abstract was revised to be more explicit about the objectives, methods, and results
3. Section 1.0
 - a. We deleted some paragraphs and moved others to enhance the flow
 - b. We rewrote several sentences to enhance clarity
 - c. We added a discussion of the Zurich Alliance approach
 - d. We added to the discussion of the multiplicity of definitions of resilience to strengthen the foundation for the work
 - e. We rewrote the ending of the section to provide background for the methodology we used
4. Section 1.1
 - a. We added this section to be more explicit about aims and objectives
5. Section 1.2
 - a. We moved this discussion on fuzzy logic to the introduction to set the stage for the work that follows
6. Section 2.1
 - a. We rewrote the discussion of the conceptual framework
 - b. We revised Figure 1 based on reviewer comments
 - c. We added Figure 2 to provide support for our model
7. Section 2.2.1
 - a. The presentation of terms, notations, and definitions is now consolidated to enhance flow and understanding.
 - b. What was Table 3 is now Table 1 – renumbered for better structure
8. Section 2.2.3
 - a. We revised the discussion of negative resilience and provided additional explanation
9. Section 4.0
 - a. We rewrite this section to make our data collection methods more clear
10. Section 5.0
 - a. The discussion and conclusions have been significantly revised to reflect the objectives stated in the Introduction.

Towards Measuring Resilience of Flood Prone Communities: A Conceptual Framework

V.O.Oladokun¹ and B.E.Montz²

¹Department of Industrial and Production Engineering, University of Ibadan, Ibadan, Nigeria

²Department of Geography, Planning, & Environment, East Carolina University, Greenville, NC, USA

Abstract

Community resilience has become an important policy and research concept for understanding and addressing the challenges associated with the interplay of climate change, urbanization, population growth, land use, sustainability, vulnerability and increased frequency of extreme flooding. Although measuring resilience has been identified as a fundamental step toward its understanding and effective management, there is, however, lack of an operational measurement framework due to the difficulty of systematically integrating socio-economic and technological factors. The study examines the challenges, constraints and construct ramifications that have complicated the development of an operational framework for measuring resilience of flood prone communities. Among others, the study highlights the issues of proliferation of definitions and conceptual frameworks of resilience, challenges of data availability, data variability and data compatibility. Adopting the National Academies' definition of resilience (NRC 2012), a conceptual and mathematical model was developed using the dimensions, quantities and relationships established by the definition. A fuzzy logic equivalent of the model was implemented to generate resilience indices for three flood prone communities in the US. ~~It is concluded~~ The results indicate that the proposed framework offers a viable approach for measuring community flood resilience even when there is a limitation on data availability and compatibility.

Commented [MBM1]: Recast to reflect body of work

Keywords: Hazard, Disaster, Flood, Resilience, Measurement, Fuzzy, Community

1.0 Introduction

Developing resilience of communities has become widely recognized as critical ~~for~~ for disaster risk management due to the increased incidents of extreme weather events, such as flooding, which have disrupted economic activities, caused huge losses, displaced people and threatened the sustainability of communities across the world (Cai et al., 2018; Cutter 2018; Mallakpour and Villarini, 2015; Montz, 2009; Oladokun et al., 2017; Su, 2016a; Wing et al., 2018). Major international policy instruments such as the United Nations International Strategy for Disaster Reduction's (UNISDR) 2015 Strategic Framework and the 2005 Hyogo Framework have emphasized and adopted resilience principles in disaster risk management (Cai et al., 2018; Cutter et al., 2016). For instance, the interplay of extreme floods, population growth and rapid urbanization has increased flood hazard risks such that conventional flood risk management (FRM) measures of concrete structures, levees, flood walls and other defenses have become inadequate and unsustainable across various communities (Duy et al., 2018; Guo et al., 2018; Trogrlić et al., 2018; Wing et al., 2018). Building community resilience has therefore emerged as particularly relevant in dealing with flooding, which has become the most widespread and destructive of all natural hazards globally (Jha et al., 2012; Mallakpour and Villarini, 2015; Montz, 2009).

Consequently, there has been a shift from relying solely on large-scale flood defense and structural systems towards an approach that emphasizes the concept of community resilience as a strategic component of flood risk management (Hammond et al., 2015; Park et al., 2013). This shift is being reinforced by a consensus that since floods cannot be all together prevented, FRM must focus more on building the resilience of flood prone communities (Joseph et al., 2014; Oladokun et al., 2017; Schelfaut et al., 2011). Resilience has gained a lot of attention from both policy and research perspectives with the literature replete with many efforts at using resilience to understand and address the challenges associated with the interplay of climate change, urbanization, population growth, land use, vulnerability and sustainability (Cohen et al., 2016; Cohen et al., 2017; Folke, 2006; Parsons et al., 2016; Sharifi, 2016).

There is a consensus that the first and fundamental step toward understanding and operationalizing resilience for flood disaster and hazard management is to have an acceptable resilience measuring template (NRC, 2012). For instance, the ability to understand and

objectively evaluate the impact of FRM programs, interventions and practices on community flood resilience is needed for making political and business cases for proactive FRM investment from both public and private sectors. Cutter (2018) suggested that an acceptable template is a basic foundation for monitoring baselines and progress in building hazard resilience.

Commented [MBM2]: 2 previous paragraphs deleted/relocated and this Paragraph moved to enhance flow of thoughts

Furthermore a measuring template will be useful as a decision support tool for the efficient deployment of scarce FRM resources and also provides a basis for monitoring resilience changes with respect to resource deployment. For instance, Keating et al. (2017), in a paper presenting the Zurich resilience program, explained that there is a need for the continued development of measurement frameworks and tools that help in understanding key components of resilience in order to better target resilience-enhancing initiatives and evaluate the changes in resilience as a result of different capacities, actions and hazards. The authors noted that such a template must be theoretically anchored, empirically verified, and practically applicable. Therefore, the search for an acceptable framework and empirical model for measuring resilience remains relevant and continues to attract attention (Cutter et al., 2016; Zou et al., 2018).

Commented [MBM3]: Recast

The literature is replete with many efforts at addressing the problem of measuring hazard and disaster resilience with a lot of attention directed at conceptual models for understanding the variables and interactions that define the hazard-resilience system (Cai et al., 2018; Cutter et al., 2016; Keating et al., 2017). In a concise review of literature (Cai et al., 2018) identified and characterized some existing approaches to measuring resilience to include the following: i) the Baseline Resilience Indicators for Communities (BRIC) with six dimensions (social, infrastructural, economic, institutional, community, and environmental) for assessing community resilience), ii) the Resilience Inference Measurement (RIM) framework which attempts to integrate empirical validation into a resilience index, iii) the Coastal Resilience Index created by the National Oceanic and Atmospheric Administration (NOAA 2010), iv) the PEOPLES Resilience Framework, incorporating seven dimensions for measurement, and v) the Communities Advancing Resilience Toolkit (CART), a publicly available tool for use by stakeholders (NRC 2012). Keating et al., 2017). There is also the '5C-4R' Zurich Alliance approach which adapts the 'five capitals' of the UK's DFID sustainable livelihoods framework (Scoones, 1998) and the four properties of a resilient system, defined by the Multidisciplinary Center for Earthquake Engineering Research (MCEER), University of Buffalo, U.S., to form the

Commented [MBM4]: Recast

framework (Szoenyi, et al., 2016) (Keating et al. 2017). This model which has evolved through intensive use of case studies of diverse flooded communities, however, requires trained resilience assessors to grade sources of resiliences based on a technical risk grading standard (TRGS) developed by Zurich risk experts.

Commented [MBM5]: Added to provide more information and enhance discussion

Despite the attention resilience has gained, the concept remains difficult to operationalize in the context of community flood risk management due to, among other factors, the difficulty in measuring resilience (Cutter, 2018; Fisher, 2015). Many experts and authors have noted the difficulty in integrating indicators of the natural and human systems as well as socio-environmental factors into resilience by most of the existing frameworks (Cai et al., 2018; Cutter, 2018; Fuchs and Thaler, 2018; Qiang and Lam, 2016). Resilience, as a multifaceted and multidimensional concept, has developed across multiple disciplines and applications such that resilience discourse has attracted multidisciplinary interests from both research and policy perspectives. While the wide spectrum of multidisciplinary and practice interests characterizing resilience discourse has increased its understanding and generated insights, it has also led to the emergence of multiple variants of its definition as well as the absence of consensus on the conceptual framework for its measurement (Brown and Williams, 2015; Cohen et al., 2016; Cutter 2018). For instance, resilience has been noted to have varied definitions depending on the hazard and disciplinary contexts, with over 70 definitions identified by Fisher (2015).

Commented [MBM6]: This paragraph recast and beefed up to moderate the discussion on definition convergence

The multiplicity of definitions has led to proliferation of conceptual models, frameworks and interpretations. ~~(Costache, 2017)~~ (Costache, 2017), such that there is a difficulty in transforming resilience measurement from an abstract concept into an objective operational quantitative template. According to Cutter (2018), the difficulties in harmonizing and operationalizing these definitions have led to the emergence of a wide array of measurement approaches. Meanwhile, a pre-requisite to having an operational model, in the context of resilience measurement, is the adoption or convergence of definition by the resilience research and policy community. Such a definition should meet the following criteria: i) emanates from or receives the formal endorsement of a widely recognized institutional platform of stakeholders, ii) encompasses a wide spectrum of existing resilience concepts, iii) has some degree of simplicity, and iv) enjoys high acceptance of both the research and policy community. In a widely cited National Research Council report, (NRC, 2012), the US— National Academy of Sciences defines resilience as the

ability of a system to prepare and plan for, absorb, recover from, and more successfully adapt to adverse events (Cai et al., 2018; Cutter, 2018). Therefore, this study ~~will be has~~ adopted ~~ing~~ this definition as the basis for the proposed framework for measuring the resilience of flood prone communities.

From a systems perspective, community-resilience is a non linear collection of socio-ecological, socio-political, techno-ecological and socio-economic entities, each characterized by dynamic and complex spatiotemporal interactions. Essentially, the concept of resilience involves the interactions of several entities each defined by some social, economic, natural, technical and environmental dimensions (Cai, et al., 2018; Norris et al., 2008). For instance, the community component was succinctly described by Cai et al. (2018) as a coupled natural and human system that manifests various sources of complexity such as nonlinearity, feedback, and uncertainty and dynamic interactions.

Commented [MBM7]: Recast to reflect the dynamic component of the community resilience system

Furthermore, coupled with the challenge of complexity and the dynamic nature of community-resilience modeling is the challenge of data and computational analysis. It has been established that information and data items characterizing community-resilience system are mostly imprecise, incomplete, vague, complex, fuzzy and subjective within the context of flood risk management (Kotze and Reyers 2016, (Oladokun, et al., 2017). These characteristics present some operational and analytical challenges for any complex model based on traditional crisp mathematics and hard computational approaches because of data availability, data variability and data compatibility. The resilience measuring problem with its interplay of definitional ambiguities, multi-dimensionality, and spatiotemporal dynamics invariably results in complex mathematical models. Such models, given the level of incompleteness, vagueness, and subjectivity that characterizes the human and socio-political aspects of resilience, offer little tractability with conventional hard computational tools and are difficult to operationalize. Hence, Oladokun et al. (2017) suggested that a resilience measuring model may be more amenable to a soft computing analytical technique such as fuzzy logic.

Commented [MBM8]: Recast to lay a background for the need for fuzzy tool as a methodology

1.1 Aim and objectives

Commented [MBM9]: Aim and objectives now explicitly included

Based on the background presented above, this study is aimed at adopting a soft computing approach, a fuzzy logic computational model, for the proposed flood resilience measuring

template. In particular, the objectives of the study are 1) the development of a descriptive model that outlines our abstract interpretation of community resilience as a system, using insights from relevant literature, interactions with experts and observations of selected flood prone communities, 2) development of an equivalent mathematical model of the resulting descriptive model using an appropriate tool to generate further insights, and 3) development of an equivalent fuzzy inference system suitable for computational and analytical purposes in the face of the aforementioned data issues. The next section briefly describes some relevant fuzzy logic concepts.

1.2 An Overview of Fuzzy Logic

Fuzzy set theory provides a mathematical tool for modeling uncertain, imprecise, vague and subjective data which represents a huge class of data encountered in most real-life situations (Adnan et al., 2015; Lincy and John, 2016). The fuzzy logic (FL) concept, introduced in 1965 by Lot A. Zadeh, is an extension of the classical set theory of crisp sets. FL, like humans, accommodates grey areas where some questions may not have a clear Yes or No answer or black and white categorization. According to ~~(Zadeh, 1996)~~[Zadeh \(1996\)](#), Fuzzy Logic = Computing with Words. FL ~~logic~~ mimics human reasoning and capability to summarize data and focus on decision-relevant information in problems involving incomplete, vague, imprecise or subjective information. It is a computational concept that that allows for modeling of complex systems using a higher level of abstraction originating from our knowledge and experience. It provides a very powerful tool for dealing quickly and efficiently with imprecision and nonlinearity (Oladokun and Emmanuel, 2014). This capability to mine expert knowledge and use limited or fuzzy data makes fuzzy inference systems (FIS) a suitable tool for resilience measurement modeling.

There are two commonly used fuzzy inference systems: the Mamdani-type and Sugeno-type. While the Sugeno systems offer more compact and computationally efficient representations, the Mamdani systems are ~~however~~ more intuitive, have widespread acceptance and are well-suited to human input (Oladokun and Emmanuel, 2014). The Mamdani FIS ~~will be~~has been adopted for this study. The FIS is characterized by the use of linguistic variables and their term sets, the membership functions for the fuzzification and de-defuzzification processes, and the fuzzy rules.

Commented [MBM10]: Discussion on fuzzy logic moved up to introduction to enhance flow

The concept of membership function (MF) is central to FIS. In traditional logic, an element x is either in or out of crisp set A ; in other words, its degree of membership of the set is either zero or one. However, in fuzzy logic the element x can be in a fuzzy set B ‘partially’ by using a MF $\mu_B(x)$ which can return any real value between 0 and 1. This returned value is the degree of membership representing the degree to which the element belongs to a fuzzy set. Therefore, in FL, the truth of any statement becomes a matter of degree.

Thus for crisp set A $\mu_A(x) = \begin{cases} 1 & \text{if } x \in A \\ 0 & \text{otherwise} \end{cases}$

On the other hand, for a fuzzy set, the MF may be represented as follows

$$\mu_B(x) = \begin{cases} f(x) & \text{if } b_1 \leq x \leq b_2 \\ g(x) & \text{if } b_2 < x \leq b_3 \\ 0 & \text{otherwise} \end{cases}$$

Actually, the crisp set is a special case fuzzy set whose MF returns only zero or one. There are many functions that are used as MFs. Some widely used MFs are Gaussian, Generalized bell shaped, Gaussian curves, Polynomial curves, Trapezoidal, Triangular and Sigmoid MFs. The Mamdani FIS approach (Mamdani and Assilian, 1975) is made up of a fuzzy inference engine characterized by the use of carefully selected MFs and a fuzzy rule base. The rule base is a set of ‘IF THEN’ statements that capture experts’ knowledge of the logic governing the problem. The fuzzy inference system will provide a template for experts and other stakeholders to translate their perceptions of the problem and map their linguistics rating of these variables into a resilience index based on the fuzzy relationships we define.

2.0 Resilience Measuring: A Conceptual Framework

2.1 Descriptive model

The design objective is to have a conceptual framework and its associated mathematical model with sufficient tractability by minimizing the number of model elements and adopting the barest minimum relationships while maintaining a reasonable level of validity. Therefore, as the theoretical basis for the proposed conceptual model, as mentioned earlier, we are adopting the resilience definition put forward by the US National Academies (NRC 2012). This definition has been widely cited by subsequent publications on hazards and resilience with some considerable

level of acceptance among researchers (Cai et al., 2018; Cutter et al., 2016; Cutter, 2018; Zou et al., 2018).

Conceptually this definition implies that a community's resilience is a quantity that reflects capacities such as: 1) the community's coping capacities, in terms of a threshold of hazard it can absorb (Hazard Absorption Capacity), 2) its accessible resources (Resource Availability), and 3) its resource utilization efficiency determined by factors like its preparedness and its governance processes (Resource Utilization Processes). These capacities interact to define its ability to prepare for, absorb, recover from, and more successfully adapt to adverse flooding events. In other words, we propose a concept that describes a three factor reservoir system consisting of: 1) Hazard Absorption Capacity H , 2) Resource Availability G , and 3) Resource Utilization Processes θ . These factors interact to influence all the phases of recovery on a Recovery Quality spectrum Q that encompasses both equilibrium and adaptive recovery. We attempt to conceptualize this understanding as shown in Figure 1.

Each of the dimensions in Figure 1 is influenced by a number of technical, social, ecological, economic, and political factors. A lot of work has been reported in the literature which sheds light on these factors and how they influence the dimensions (see Cohen et al., 2016; Lee et al., 2013; Rose, 2017). For example, hazard absorbing capacity H is determined by a number of techno-ecological factors such as adequacy, sophistication and use of infrastructure and technology as well as redundant capacities. It is also determined by socio-ecological and socioeconomic factors that influence both individual and institutional coping capacities. Resource availability is determined by things like community capital, political influence, and economic activities as well as ecological resources accessible to drive the quality and timeliness of recovery. Resource utilization processes are determined by the quality of governance and institutions such as judiciary, police, media, and public service. These processes influence policy formulation and implementation, the ease of doing business and the efficiency of use of resources. A detailed structured and operational rendition of the foregoing is presented in sections 2.2 and 3.3.

Figure 1 here

Commented [MBM11]: Figure revised for clarity

Furthermore, in the context of FRM, the framework of ~~Figure_1~~ recognizes that resilience enhances recovery or that recovery is an outcome of resilience whereby when a community, as a coupled system, becomes more resilient its capacity to experience post disaster recovery increases. In other words recovery, in terms of time taken to attain post disaster recovery and the degree of recovery attained, is influenced by its resilience. Invariably the conceptual framework implicitly suggests that recovery (recovery speed and recovery quality) can surrogate resilience. This is reasonable because post disaster recovery is driven by resilience factors such as preparedness, and coping capacity, among others. This understanding is supported by the DROP disaster resilience model of place (DROP) as illustrated in Cutter, Barnes, Berry, & Burton (2008), reproduced in figure 2.

Commented [MBM12]: Framework discussion improved

Figure 2 here

Commented [MBM13]: Figure introduced to strengthen the literature supporting our conceptual model.

2.2 Mathematical model

The next stage is to transform the conceptual framework of Figure 1 into an operational mathematical model. This is accomplished by defining a geometric model of the framework as shown in Figure 3. This model is then used to derive appropriate mathematical relationships for resilience measurement and provide some insights.

2.2.1 Notations, definitions and terms

Commented [MBM14]: Terms and notations consolidated

We adopt the following notations, definitions and terms to explain the components of Figure 3 in the context of flood hazard.

- i. Hazard Absorbing Capacity (H): ($H=h$: $0 \leq h \leq 1.0$). The resilience of a community depends on the level of the flood hazard the community systems can absorb before totally collapsing or undergoing irreversible disintegration. $H=1$ is the highest absorbing capacity whereby the community can absorb and survive the damages and disturbance (both structural and non structural) of the most severe category of flooding conceivable. This captures various resilience factors such as coping capacity, redundancy, preparedness, sense of place attachment and other capacities as explained in ~~Table~~ 1.
- ii. Resource Availability (G). This is the quantum of resources available to plan and pursue recovery as well as achieve recovery quality level Q (including adaptive

recovery). Note that $G=g$ ($0 \leq g \leq 1.0$) captures both economic and community capital. It is the measure of resources the community is able to attract as a result of its overall economic and political influence, its natural assets, and human capital assets. (See Table 1 for further details).

- iii. Resource Utilization Processes (θ): With $0 \leq \theta \leq \Pi/2$, we define ρ ($\rho = \sin \theta$) as system efficiency. This is a resilience component that affects recovery and revolves around factors such as preparedness, community governance, institutional systems and processes. It determines the efficiency and effectiveness of the use of resources to achieve recovery and establish adaptive capacity. In other words, how *well* resources are ~~utilized~~ used is as important as how *much* of a set of resources is used in building resilience. It measures the probity, level of accountability, level of waste, corruption, red-tapism, and bureaucracies within the system. A community with strong institutions such as a functioning judiciary and an efficient civil service, for instance, will tend to return high ρ . So an ideal or utopian community will have its G deployed at $\theta = \Pi/2$, such that $\rho = \sin(\theta) = \sin(\Pi/2) = 1$.
- iv. Recovery Quality Level (Q). This represents the outcome of post hazard conditions in terms of restoration quality and socio-ecological functionality, among others.

The following definitions apply with reference to Figure 3

- v. a_i : Resilience reservoir of a real system i is defined as the area of trapezium ABFE determined by the hazard absorbing capacity, at $H = h$, of the system, the available quantum of resources ($G = g$), the quality of governance processes and resource utilization systems ($\sin \theta$) and the achievable recovery quality ($Q = q$)
- vi. a_u : The resilience reservoir of an utopian (ideal) system is defined as the area of square ACDE. This occurs at ideal FRM conditions: that is, a community system with adequate resources, perfect governance and processes with zero waste of resources and infinite hazard coping threshold when $h = AE$ (or at maximum absorbing capacity), $g = ED$ (maximum resource adequacy) and $\theta = \Pi/2$ (perfect or utopian system with 100% efficiency or $\sin \theta = 1.0$). The utopian system can achieve a perfect recovery index $Q = q = 1.0$ or $Q = AC$

Commented [MBM15]: This section has been oved to here for improved structure

Extensive review of the literature was carried out to provide an informed basis for mapping FRM factors and inputs to the dimensions of resilience. This is summarized as shown in Table 1. Theoretically, the values of the dimensions H, G, θ can be estimated from adequate data on these input factors and appropriate functions.

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Table 1 Resilience Dimensions Input Factors

Commented [MBM16]: Table 3 renumbered as Table 1 and moved for better structure

Resilience Dimensions	Resilience input factors
1. Hazard Absorbing capacity H	<ol style="list-style-type: none"> 1. Level of infrastructure in terms of sophistication and adequacy. Effectiveness of FRM measures such as flood and shoreline defenses, forecast and warning system, 2. Redundant capacities. Evidence of alternatives in critical utilities, evacuation routes, communication and energy infrastructures, hospitals, police posts, supermarkets. 3. Evidence of redundant housing capacity. 4. Ecological defenses and buffer. Evidence of complementary use of nature to improve threshold, e.g. using landscaping and topography, natural drainage and canals, vegetation cover, rain/storm water harvesting, permeable pavements, etc. 5. Residents coping capacity. Evidence of large portion of populace with previous flood experience, awareness, cohesion and place attachment 6. Evidence of stable or growing population in spite of past events. 7. Educational and literary level of populace 8. Evidence of social and communal clusters to enhance coping through support, meaning, avoidance etc., e.g. church, local sport team, ethnic clusters. 9. Presence of critical and strategic institutions of national importance, e.g. university, military base, major ports, etc. 10. Evidence of technology driven information dissemination, e.g. social media, sms (Ashraf and Routray, 2013; Cohen et al., 2017; Esteban et al., 2013; Ibanez et al., 2004; Lee et al., 2013; Mavhura et al., 2013)
2. Resource Availability G	<ol style="list-style-type: none"> 1. Evidence of budgetary provision for, or commitment to, flood risk management. 2. Evidence of thriving economic activities in the community, e.g. size of local GDP 3. Evidence of economic strength of residents, e.g. per capita income, income level, housing value, savings, cooperative societies, etc. 4. Evidence of political, institutional and economic influence that can attract grants and funds from national or regional sources, e.g. population 5. Evidence of adoption of flood insurance plans. 6. Availability of land for relocation development beyond or outside the flood plains. 7. Evidence of community capital and community natural assets accessible for reconstruction, e.g. forest resources, granite and quarry deposits. 8. Economic status of the 'parent' entity, e.g. the state's or country's GDP (Filion and Sands, 2016; Rose, 2017; Swalheim and Dodman, 2008; Thomas and Mora, 2014)
3. Community Processes and Resource Utilization θ	<ol style="list-style-type: none"> 1. Evidence of good governance 2. Level of ease of doing business 3. Evidence of strong institutions such as judiciary, police, media, and public service 4. Evidence of culture of law and order. 5. Ranking of internationally recognized bodies like Transparency International, World Bank, UN, CIA, etc. on the above (Begg et al., 2015; Brown and Williams, 2015; Cohen et al., 2016; Rose, 2017; Tompkins et al., 2004)

Figure 3 here

2.2.2 Resilience modeling

The utopian resilience reservoir is the benchmark for evaluating resilience such that actual resilience R_i can be defined as the ratio of a_i to a_u as indicated in equation 1.

$$R_i = \frac{a_i}{a_u} \quad (1)$$

Using the insights from Figure 1, we attempt to develop the mathematical model implied in equation 1. (note R is dimensionless since both a_i and a_u are areas).

$$a_i = \frac{1}{2} \{AE' + BF\}AB \quad (2)$$

$$a_u = AE \times ED$$

$$a_u = H \cdot G \quad (3)$$

$$\text{Note: } AE' \equiv h \quad (4)$$

$$BF = AE' - F'E' = h - g \cos \theta \quad (5)$$

$$AB = F'F = g \sin \theta \quad (6)$$

Putting 4, 5, 6 into 2

$$\Rightarrow a_i = \frac{1}{2} \{h + (h - g \cos \theta)\} g \sin \theta$$

$$a_i = hg \sin \theta - \frac{1}{2} g^2 \sin \theta \cos \theta$$

$$a_i = hg \sin \theta - \frac{1}{2} g^2 \sin \theta \pm \sqrt{1 - \sin^2 \theta}$$

Recall we define 'Efficiency of resource utilization system' as $\rho = \sin \theta$

$$\therefore a_i = hg\rho - \frac{1}{2} g^2 \rho \sqrt{1 - \rho^2} \quad (7)$$

Putting 3 and 7 into 1

$$R_i = \frac{hg\rho - \frac{1}{2}g^2\rho\sqrt{(1-\rho^2)}}{HG} - \quad (8)$$

Without loss of generality, h and g are treated as indices such that

$$0 \leq h \leq 1 \text{ and } 0 \leq g \leq 1$$

Then $H=G=1$ in equation 8 which implies

$$R_i = hg\rho - \frac{1}{2}g^2\rho\sqrt{(1-\rho^2)} \quad (9)$$

Equation 9 is a valid expression for resilience.

That is $R_i = f(h, g, \rho)$

This implies that the resilience of a flood prone community is determined by:

- 1) h : the threshold hazard level that the community can cope with or absorb based on, for example, existing FRM infrastructure, coping capacity, redundancy, and ecological buffers.
- 2) g : the level and availability of resources to plan and execute recovery
- 3) ρ : the level of efficiency of the systems, processes, and communal structures that use the resources (linked strongly with quality of governance structures, policies and processes).

The values for these variables are decided by experts and/or stakeholders, varying depending upon the location and scale of application of the model.

2.2.3 Some insights from model using some extreme values

This section discusses some example cases of the model (equation 9) output using selected hypothetical extreme parameters' values to generate further insights into model structure (with reference to Figure 1). The 'extreme' scenarios analysis is used to demonstrate how each of the 3 dimensions impacts R.

Case 1: As $\rho \rightarrow 0$ $R \rightarrow 0$

In fact, $R = 0$ when $\rho = 0$. This may be interpreted as the case when the resource utilization processes have zero efficiency (see Figure 4) or a collapsed governance system such as when a flood disaster occurs in a community ravaged by civil war with breakdown of law and order. In such situations, community resilience is nil as all resources put into recovery will be 'wasted,' irrespective of the level of coping or infrastructure previously in place.

Figure 4 here

Case 2: As $\rho \rightarrow 1$ $R \rightarrow hg$

This implies that $\theta = \pi/2$ or $\sin\theta = 1$ which depicts an ideal situation when the communal processes, FRM resource administration, and utilization systems are highly efficient and near perfect. Under this scenario, the resources g and community's coping capacities contribute maximally to resilience (see Figure 5).

Figure 5 here

Case 3: $g \rightarrow 0$ $R_t \rightarrow 0$ Resilience disappears when resources dry up.

Case 4: $h = 1$ Resilience is determined by resource availability and utilization

Case 5: As $h \rightarrow 0$ $R \rightarrow 0^-$

From Figure 6, resilience approaches zero from negative reservoir quadrant when $h=0$ (i.e. coping and absorbing capacities disappear or collapse) and $\rho < 1$ (efficiencies of resource use, preparedness, and governance systems fall below 1). The 'Negative' resilience reservoir quadrant characterizes vulnerable communities. Note that vulnerability is sometimes seen as the flip side of resilience (Folke et al., 2002) or a complementary community-hazard management concept (Cutter, 2018; Fekete and Montz, 2018; Shah et al., 2018). Hence from figure 6 as the absorbing/coping capacity h approaches zero, a community enters vulnerability mode because more resilience area lies below the positive plane. In other words, equation 9 suggests that a community without coping or built in absorbing capacities is vulnerable, especially if its governance structure is poor (i.e. $\sin\theta \rightarrow 0$).

Commented [MBM17]: The concept of negative resilience has been revised as "resilience reservoir quadrant" and further explanation is provided to link with vulnerability

Figure 6 here

3.0 Resilience fuzzy inference system (R-FIS): Computer model

While the resulting model of equation 9 provides useful insights, its application however is premised on the availability of clear information on input factors and adequate data for estimating model parameters. ~~That is, complete data,~~ as described in section 2.2 and Table 1, for estimating dimensions H, G and θ . However, there are issues of data availability and data compatibility (Parsons et al., 2016) which make it inefficient to do crisp estimation of these parameters. Therefore, to operationalize the proposed framework, a (FIS) equivalent has been developed.

A computer model of the proposed R-FIS (Figure 7) was designed in the Matlab fuzzy logic development environment. The environment was adopted because it supports easy to use GUI tools and has multiple MFs for implementing a FIS. A process consisting of systematic review of the literature, interactions with experts, meetings with community leaders, interviews of other stakeholders and field observations was used to gain insights for specifying the R-FIS's design and inference engine's elements (Table 2) as well as determine appropriate IF THEN statements for the rule base (Table 3). With three input linguistic variables, each with three term sets (or possible values), there can be up to 27 explicit input variable combinations, or 27 explicit fuzzy rules combinations. Table 3 is a sample extract from the 27 'IF THEN' statements of the rule base. These rules were developed based on insights generated from extensive literature reviews and interactions with FRM experts.

Commented [MBM18]: Further information on fuzzy logic and weights

Figure 7 here

Table 2 Fuzzy Inference Linguistic Variables Term set and Membership Functions

Linguistic Variables	Term sets	Membership function
Hazard Absorbing Capacity H Input 1	Low	PiMfunction
	High	GbellMf
	Very High	SMfunction
Resource Availability G. Input 2	Very Low	ZMfunction
	Low	GaussianMfunction
	High	SigMfunction
Resource Utilization Processes θ . Input 3	Poor	PiMfunction
	Good	GaussianMfunction
	Excellent	PiMfunction
Resilience R_i	Very Low	Zmfunction
	Low	Gauss2Mfunction

Output	Moderate	GbellMfunction
	High	PiMfunction
	Very High	PiMfunction

Table 3: Sample rules of the R-FIS 27 Rule Base*

Rules premise	Rules Consequence	Weight
If (H is Low) & (G is Very Low) & (θ is Poor) THEN	(Resilience is very low)	1
If (H is Low) & (G is Low) & (θ is Excellent) THEN	(Resilience is Low)	0.8
If (H is Low) & (G is High) & (θ is Excellent) THEN	(Resilience is moderate)	0.8
If (H is High) & (G is High) & (θ is Excellent) THEN	(Resilience is Moderate)	1
If (H is Very High) & (G is Very Low) & (θ is Good) THEN	(Resilience is High)	0.7
If (H is Very High) & (G is High) & (θ is Good) THEN	(Resilience is High)	1
If (H is Very High) & (G is High) & (θ is Excellent) THEN	(Resilience is Very High)	1

*Rules and weights to be determined by experts and/or stakeholders

Figure 8 shows the 3D surface plot resulting from an infinite combination of input factors. The shape of the resilience surface is determined by the rules (Table 3) and the selected membership functions (Table 2) used to express the term sets. This shape can be varied by modifying the membership functions, the term sets, the rules and their weights to reflect new realities and understandings about the resilience systems. This gives flexibility to simulate various combinations of parameters in order to arrive at an optimum design.

Figure 8 here

3.2. Model expert scoring framework

The objective of the FL implementation of the model is to have a framework that can use limited or fuzzy data and subjective estimates by experts of Hazard Absorbing Capacity (H), Resource Availability (G) and the Resource Utilization Processes (θ) of a target community as input for analysis.

Although information and explanations in Table 1, in principle, give a general guide for evaluating and quantifying these dimensional inputs of the resilience model, there is still the need for an easy to use operational template for capturing experts’ input into the FIS in relatively standardized fashion. Table 4 is an example of such an input template designed for this study. A typical application procedure is described in section 4.1with the case study communities.

Table 4 Linguistic Variables Input Template

Linguistic Variables Dimension	Tick the grey box next to your linguistic rating		Tick the grey box that best reflects your score of your linguistic rating						
Hazard Absorbing Capacity (H)	Low		1		2		3		
	Moderate		4		5		6		
	High		7		8				
	Very High		9		10				
Resource Availability (G)	Low		1		2		3		
	Moderate		4		5		6		
	High		7		8				
	Very High		9		10				
Resource Utilization Processes (θ)	Poor		1		2		3		
	Good		4		5		6		
	Very Good		7		8				
	Excellent		9		10				
Location/city									
Date of assessment									
Assessors’ name									

*Table 1 can be attached to this scoring template as a guide

4.0 Model Application: Study location

The following describes the application of the model using three flood prone communities in the United State (U.S.). Following decades of experience in dealing with hazards and disasters, cities and institutions in the U.S. offer considerable information and insights in community resilience systems management (Su, 2016b). Two coastal states of North Carolina and Virginia are home to many flood prone communities of various sizes with diverse socio-economic and technological characteristics that readily lend themselves to a study of resilience. Both states have

Commented [MBM19]: This section revised to explicitly explain the process of data gathering and sample scoring to show that data used was based on real life situation.

adopted a number of FRM programs, policies, and strategies for building flood resilience across many rural and urban communities. Specifically, Norfolk, VA a coastal city in Virginia with a massive naval base, Greenville, NC, a large university town, and Windsor, NC a small riverine rural town were selected (Figure 9). Table 5 summarizes some vital socio- economic features of these communities.

Figure 9 here

Norfolk, located on the Chesapeake Bay and near several rivers, experiences precipitation flooding, when the intensity of rainfall exceeds stormwater drainage capacity, storm flooding from hurricanes and nor'easters, and tidal flooding due to its elevation and coastal location. Greenville, with relatively flat topography is located on the Tar River and is traversed by a number of small streams. Besides riverine flooding, the relatively flat topography of its coastal plain location leads to flooding from intense or long-lasting rain events such that the stormwater system is incapable of handling the overland flow. Located on the meandering Cashie River in eastern North Carolina, Windsor has experienced four major floods since 1999, all from tropical storms. Thus, not only are the communities different demographically, but they have rather different flood regimes and histories.

Table 5 Study Locations: Demographic Summary

	Windsor NC	Greenville NC	Norfolk VA
Location type	Small town	City	Large city
Types flood	River/storm/ rain	River /storm/ Rain	Coastal /river rain/storm
Total Population	3,630	84,554	242,803
%Male	59.3	45.8	51.8
%Female	40.7	54.2	48.2
Median income *	29,063	34,435	44,480
Poverty rate *	27.8	32.5	21
Median Age	38.6	26.0	29.7
%Under 14	12.4	15.9	17.7
%75 above	8.7	4.3	4.6
US Citizenship *	97.9	96.8	96.6
Non English speaking *	5.83	6.74	10.3
No of Households	1088	36071	85485
%Family household	61.2	46.3	58.7
Average household size	2.29	2.18	2.43

%Household with individuals above 65	34.1	14	20.3
No of Housing units	1193	40564	95018
% of housing units occupied	91.2	88.9	91.0
Mean property Value*	93800	147100	193400

*Source [http:// census.gov](http://census.gov)

4.1 Model application: data gathering and results

For the purpose of illustration, input scores were developed using the template shown in Table 4 along with the guidelines in Table 1 and the communities' information, summarized in Table 5. The sample input data were generated based on the outcome of field studies and reflective interactions with experts and stakeholders familiar with the study locations; these stakeholders include academics, government officials and community leaders. In particular the sample scoring was based on the insights derived from our understanding of their opinions, as well as data extracted from various historical records. For instance during a 2018 workshop by the North Carolina Chapter of the American Planning Association held at Windsor, NC, the authors had the opportunity to interact with and mine the knowledge of academics, students, city managers, community leaders, relevant officials from emergency agencies, and curators of landmark centers, among others. The authors also took tours of Norfolk, VA and Greenville, NC, under the guidance of academics, GIS and FRM experts from the cities' universities. These interactions and the associated field studies provided some needed insights for generating the sample scoring.

Table 6 shows the results. Norfolk and Greenville both have relatively high hazard absorbing capacities, with Norfolk rated as slightly lower owing to problems associated with the disruption that regularly occurs from overland flooding combined with tidal flooding. Windsor's is lower than Norfolk and Greenville but still moderate because of how the community has adapted to its flood risk. Not surprisingly, Norfolk has the highest resource availability and Windsor the lowest based on their size and relative wealth. At the same time, for the illustrative purposes here, size and diversity of the communities are seen to be inversely related to resource utilization processes. The model output, Resilience Index R, indicates that, based on the input values, Greenville's resilience is slightly greater than Norfolk's while, not surprisingly, Windsor lags rather far behind.

Table 6 Input Scoring and R-FIS Resilience Index Output

Community \ Experts Scoring	Model Input						Model Output
	Hazard Absorbing Capacity (H)		Resource Availability (G)		Resource Utilization Processes (θ)		Resilience Index R
	Linguistic Score	Score	Linguistic Score	Score	Linguistic Score	Score	
Norfolk, VA	High	7.0	High	8.0	Good	6.0	0.836
Greenville, NC	High	8.0	Moderate	6.0	Very Good	8.0	0.9
Windsor, NC	Moderate	4.0	Low	2.0	Very Good	8.0	0.477

The input to output mapping implemented in Matlab fuzzy toolbox allows for infinite combinations of input factors either by sliding or inputting the respective input variable axis on the fuzzy rule interface. Figure 10 is a snapshot of the input combinations for Greenville, using the scores from Table 6. The vertical bar (red line on each) can be moved to indicate how resilience changes with a change in one or another (or all) of the three variables. The yellow shapes indicate the rules (see the subset in Table 2) that contribute to each variable's score. All of the output, in both Table 6 and Figure 8, ~~isare~~ based on expert insights and understandings and thus provides a dynamic template to measure resilience under different conditions.

Figure 10 here

5.0 Discussion and Conclusions

This study ~~discusses-is centered on~~ the need for an acceptable template to measure flood resilience. As such, it examines the challenges, conceptual constraints and construct ramifications that have complicated the development of an operational framework for measuring the resilience of communities prone to flood hazard.

Commented [MBM20]: Discussion revised to align with objectives stated earlier

Although the proliferation of conceptual models and frameworks for understanding resilience has indeed posed some challenges for development of an acceptable scenario-based measurement framework, there has been evidence of rich multidisciplinary insights resulting from the continuously evolving collaborative platforms for driving resilience research, policy and discourse. Non-linearity, multiple feedbacks and other sources of complexity constitute major challenges to achieving operational practicality and model tractability while maintaining reasonable validity. There has also been the challenge of compatibility between the natural and human variables due to the well recognized complexity inherent in community resilience. The study recommends and adopts the National Academies' definition of resilience (NRC, 2012) as a robust and viable basis for developing a measurement model. ~~Based on this, This study developed~~ mathematical functions ~~were developed~~ to establish logical relationships among key socio-technical parameters and quantities that characterize the community resilience system, thus infusing a theoretical basis into the framework. To enhance the integration of both technical and non-technical communal resiliency factors and reduce model complexity, the conceptual framework was defined using a minimum number of integrated components and interactions. This approach allows the adoption of a soft computing tool for model analysis.

In terms of insights, the resulting models provide some explanations into the relationships existing among resilience factors and dimensions. For instance, the importance of good community governance, processes and resource utilization systems becomes obvious in the various scenario analyses. Furthermore ~~instance~~, the model was able to document the relative impact of variables that contribute to or detract from resilience. Although only sample values were used, the model application was able to illustrate the relative impacts that varying levels of institutional strength and resource availability, for example, have on progress toward resilience at a place. Use of the model can then confirm the need to establish a minimum level of infrastructure and ecological defenses and buffers for any flood prone community before recovery efforts and investments can be effective.

While the study developed a template for data collection and illustrated its application, the template still relies on subjective opinions of experts which may be seen as a drawback of the model. Hence further research is suggested to explore the automation and standardization of the R-FIS input process by integrating with web based socio-economic and ecological rankings or

indices of communities. Yet, from computational and operational perspectives, the adoption of a fuzzy inference system as an analytical tool is presented as a viable approach for harnessing the opinions and experiences of experts and residents. The R-FIS provides a pathway for dealing with challenges of data issues such as missing data, spatiotemporal variations, and the use of subjective information because the critical input variables are locally and/or contextually defined. Thus, the proposed framework offers a viable approach for measuring flood resilience even when there are limitations of data availability and compatibility.

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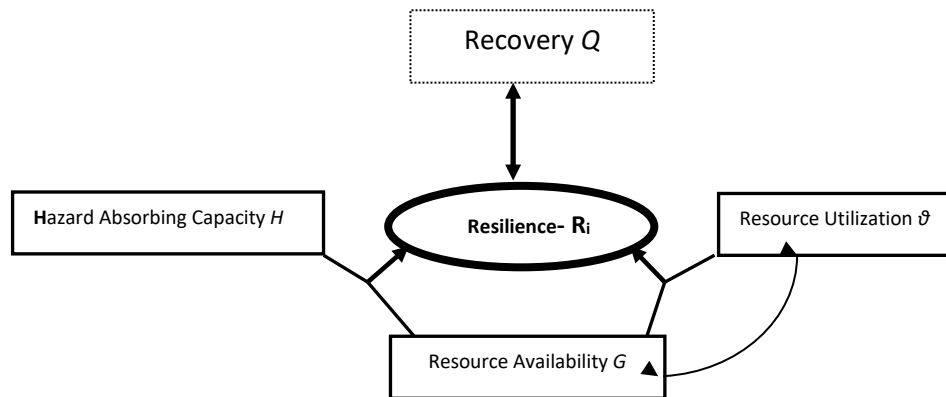
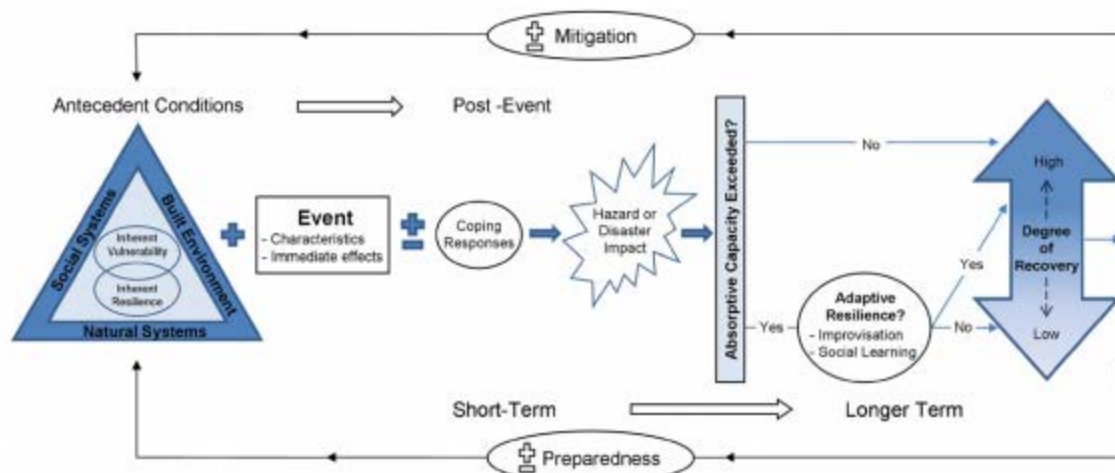


Figure 1: Resilience measuring conceptual framework



Schematic representation of the disaster resilience of place (DROP) model.

Figure 2: The DROP model reproduced from Cutter et al., 2008

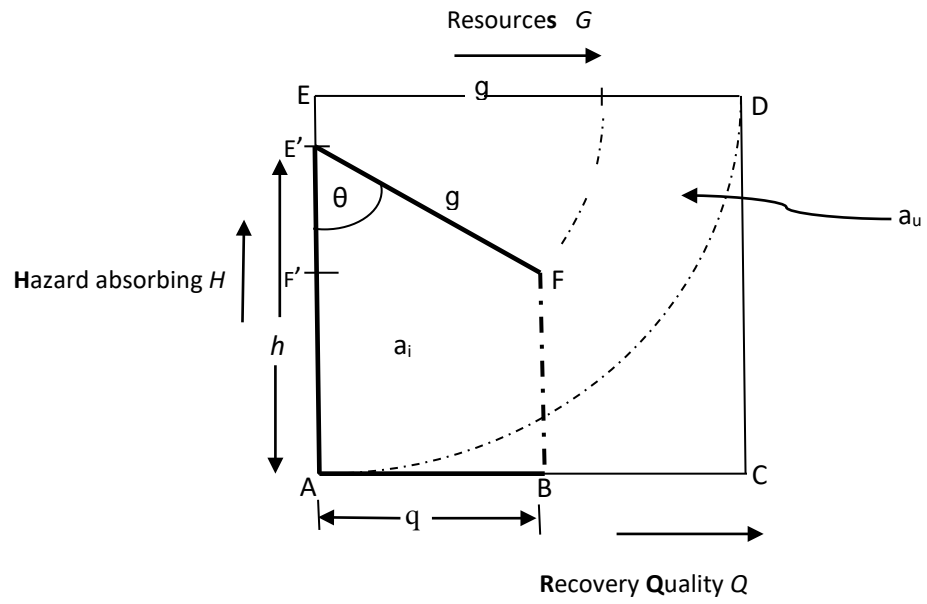


Figure 3: Resilience conceptual model

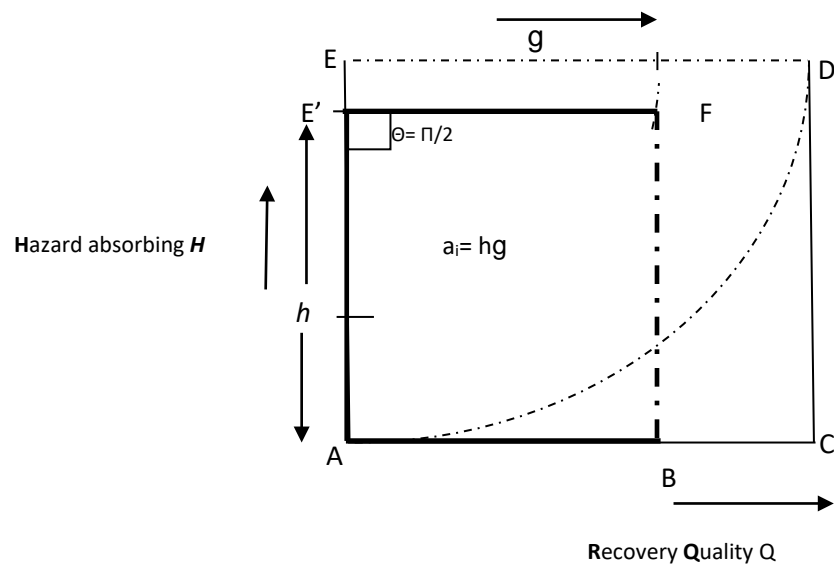


Fig. 5: Resilience area ($a_i = hg$) maximizes recovery resources g on absorbing capacity h

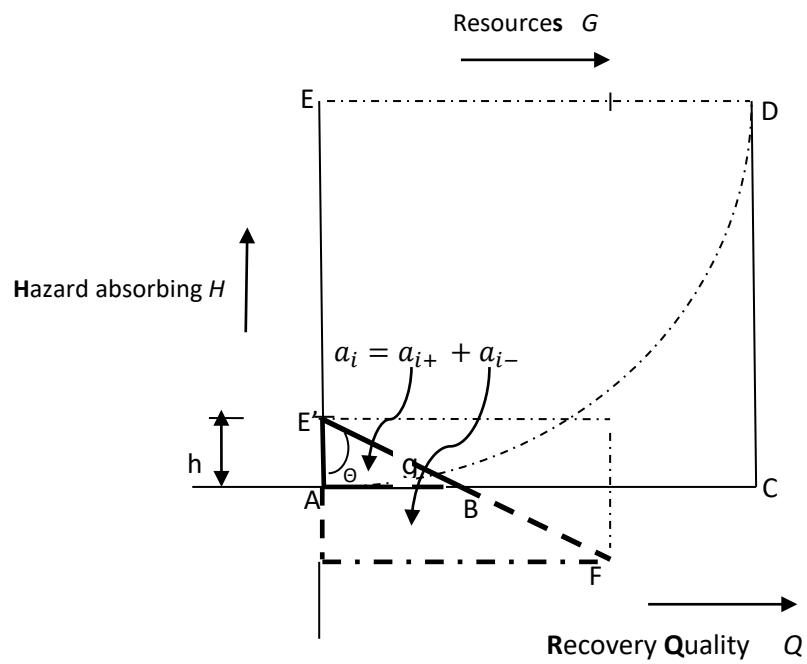


Figure 6: Resilience as Absorbing Capacity approaches zero

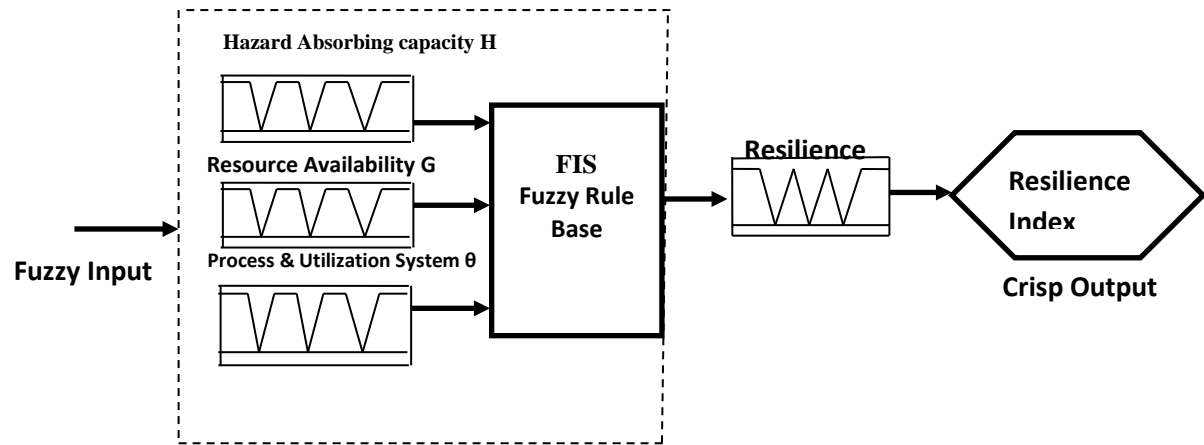


Figure 7 Resilience fuzzy inference systems

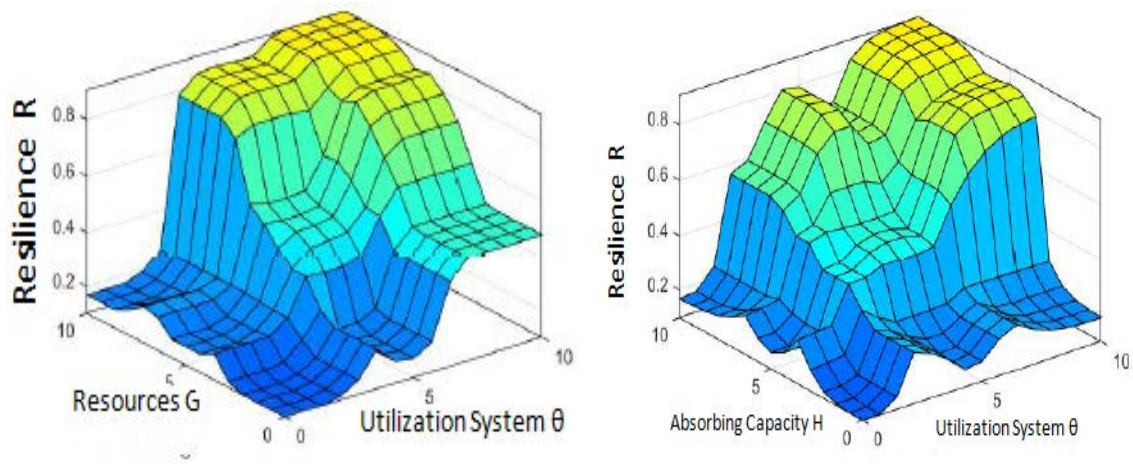


Figure 8. Resilience output surface plots.

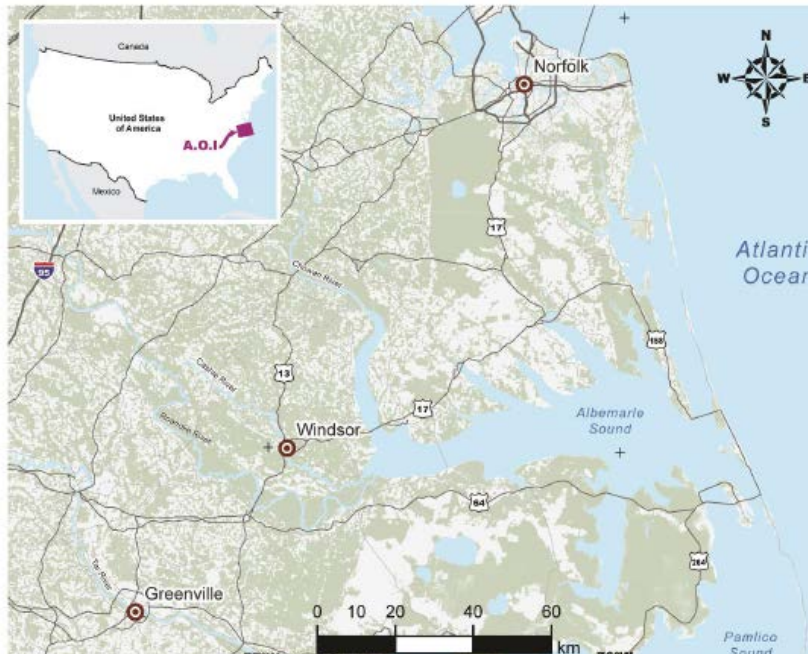


Figure 9. The study area

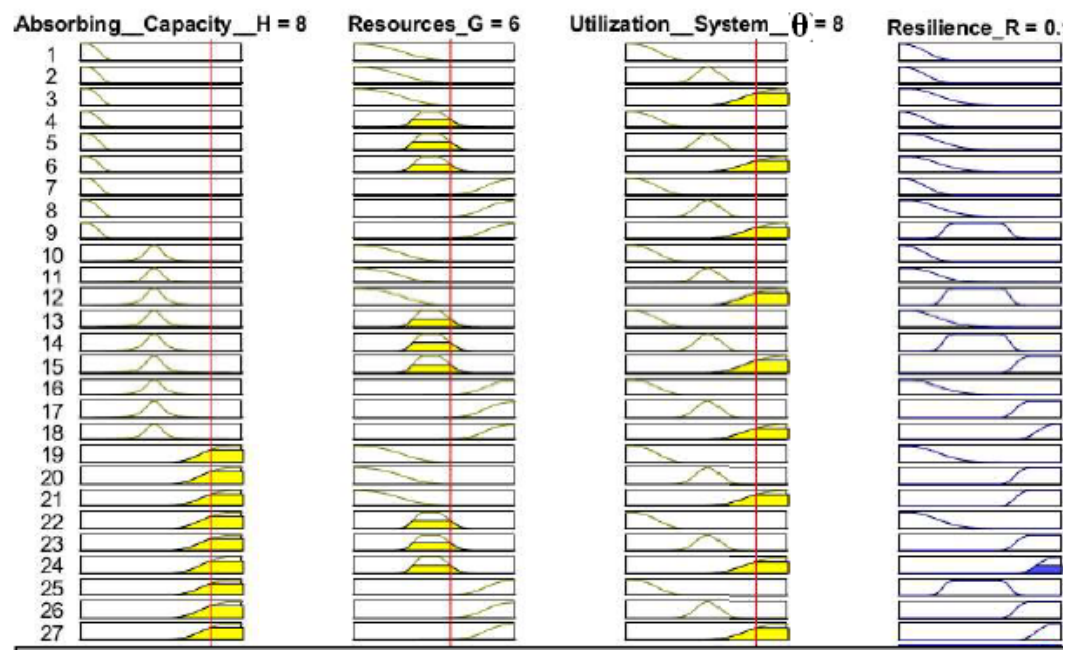


Figure 10: Rule setting and output Greenville